

# 782 Sims Ave, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

Email side conversation - #1202663 782 Sims Ave - Q1 2025 Assessment Inquiry

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Created at	Author	Status
June 23, 2025 at 12:01	Jillian Barden	Open

## Participants

Jillian Barden, Consortium

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**Jillian Barden** via Support June 23, 2025 at 12:01  
To: Consortium

Hello,

We've received an Assessment Inquiry for 782 Sims Ave, Saint Paul, Minnesota, 55106. Please forward to Waste Management for their input.

**Ticket ID#:** 1202663

**Ticket Requester:** Stephanie A Pruitt

**Ticket Requester Email: (if available)** itsmestephanie333@gmail.com

**Ticket Request Phone Number: (if available)** +16127431503

**Property ID #:** 292922410101

**Property Address:** 782 Sims Ave, Saint Paul, Minnesota, 55106

**Quarter Pending Assessment is for:** Quarter 1 (January - March)

**Billing year for Pending Assessment:** 2025

**Pending Assessment Amount:** \$152.32

**Hauler:** Waste Management

**Ticket Comments:**

PO is being incorrectly charged for the wrong size cart. She has a 64, and not a 96. Please see photo.



**Please provide the following information:**

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

**Jillian**

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City of Saint Paul

Public Works - Garbage

651-266-6101 | [garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)

[stpaul.gov/garbage](http://stpaul.gov/garbage)

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**Consortium** via email June 24, 2025 at 07:20  
To: Jillian Barden

Sent from my iPhone

Begin forwarded message:

**From:** "Patch, Mary" <mpatch@wm.com>  
**Date:** June 23, 2025 at 12:44:28 PM CDT  
**To:** Greg Revering <grevering.sph@gmail.com>  
**Subject:** RE: Fwd: 782 Sims Ave, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

Well gee - she requested the 96 gal trash cart on 1.27.25 - but we never billed her for the difference so – there is not issue as to why she hasn't paid it.

What size container will the city be billing her for ?

6127431503 STEPHANIE

DELIVER A 96T

REMOVE THE 64T

Mary Patch

**From:** "Jillian Barden (City of Saint Paul)" <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>  
**Date:** June 23, 2025 at 12:01:33 PM CDT  
**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** 782 Sims Ave, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry  
**Reply-To:** City of Saint Paul <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

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**Ticket Requester Email:** (if available) [ismestephanie333@gmail.com](mailto:ismestephanie333@gmail.com)

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**Jillian Barden** via Support June 24, 2025 at 14:43

To: Consortium

She requested the cart swap in Jan but the swap never happened, and she still has the 64 gallon cart. So her Q1 bill should be only for the 64-gallon cart, and not the 96.

She provided photographic proof she still has 64, so that is what we will be billing her as well.

Can you adjust your Holdings account, and I will take it a legislative hearing to get it corrected on our side

---

**Consortium** via email June 28, 2025 at 13:24

To: Jillian Barden

Please see WM update

Sent from my iPhone

Begin forwarded message:

**From:** "Patch, Mary" <mpatch@wm.com>  
**Date:** June 26, 2025 at 8:34:43 AM CDT  
**To:** Greg Revering <grevering.sph@gmail.com>  
**Subject: RE: Fwd: 782 Sims Ave, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry**

Again as I stated on the last e-mail we never billed her for a 96 gal trash cart – this is what she was billed for

10/03/2024 XBG-EXTRA BAG REL	219342	4.00	3.12	12.48
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Extra Bag Charge

01/01/2025 64T-64 GAL TOTER REL	THURSDAY	1.00	83.67	83.67
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64 Gallon Cart Service

01/05/2025 D00-MN STATE SOLID WASTE		9.38	9.38
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01/05/2025 D62-COUNTY ENVIRONMENTAL		26.92	26.92
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Total for this item	132.45
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Still no reason to not pay us

MP

**From:** "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>  
**Date:** June 24, 2025 at 2:43:34 PM CDT  
**To:** Consortium <grevering.sph@gmail.com>  
**Subject: Re: Fwd: 782 Sims Ave, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry**  
**Reply-To:** City of Saint Paul <support@saintpaul.zendesk.com>

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On Tue, June 24 at 7:20, Consortium wrote:

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6127431503 STEPHANIE

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REMOVE THE 64T

Mary Patch

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**From:** Greg Revering <grevering.sph@gmail.com>  
**Sent:** Monday, June 23, 2025 12:25 PM  
**To:** Patch, Mary <mpatch@wm.com>  
**Subject:** [EXTERNAL] Fwd: 782 Sims Ave, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

Sent from my iPhone

Begin forwarded message:

**From:** "Jillian Barden (City of Saint Paul)" <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>  
**Date:** June 23, 2025 at 12:01:33 PM CDT  
**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** 782 Sims Ave, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry  
**Reply-To:** City of Saint Paul <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

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Powered by City of Saint Paul Public Works Department

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