

Pillsbury, Clare (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Monday, October 5, 2020 9:59 AM
To: 'grevering.sph@gmail.com'; Swanson, Christopher (CI-StPaul)
Subject: RE: FW: FW: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Great! Thank you Mary. I will have the Q2 2020 assessment removed then.

Have a great week!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, October 5, 2020 9:57 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: FW: FW: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Mary.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Monday, October 5, 2020 9:54 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: FW: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

As far as not contacting either the old or new owner – partially my fault - I barely have time to do what needs to be done for St Paul.

Although now with the residents filling out the vacancy form and you e-mailing it to the haulers should help out with that issue.

I reversed the 2nd Qtr assessment of \$228.68 and credited off the 3rd Qtr billing of \$228.68 - so nothing should come over to the city today for that quarter.

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, October 5, 2020 9:15 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Mary,
Please see response below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, October 5, 2020 9:07 AM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: FW: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Thank you Mary. Here are my replies to your questions:

1. It states way below that the P/O purchased this property in April 2019 (that date is wrong if you look at the Ramsey County Website) purchase was around 3.1.20 - correct? **It looks like you are correct and the property was purchased by ADP group in 3/01/2020**
2. On the 12.28.2019 spreadsheet – it states vacant as of 11.22.19 for both units – you state 10.1.19 – **This is most likely because the hauler update sheet used to just be based off of Ramsey County records, which are usually delayed by a month. We do want to know why Waste Management never reached out to the owner to inquire as to whether the property was vacant.**

We will go ahead and remove the Q2 2020 Assessment then. Is there still time for you to credit the Q3 2020 Assessment before it gets sent to the city today? If so, please have that done. Otherwise, let us know if it is not possible and we can have it removed before it is sent to assessments for collection.

Thank you!

Clare Pillsbury



Management Assistant I

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Clare.Pillsbury@ci.stpaul.mn.us

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, October 5, 2020 6:00 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: FW: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

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Chris,
Please see information and request below from Mary.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Friday, October 2, 2020 4:37 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Can the city please clarify something for me.

It states way below that the P/O purchased this property in April 2019 (that date is wrong if you look at the Ramsey County Website) purchase was around 3.1.20 - correct?

On the 12.28.2019 spreadsheet – it states vacant as of 11.22.19 for both units – you state 10.1.19.
Either way Mr. Dondlinger who had owned the property up until March 2020 never called us to cancel his service.

So do we need to reverse anything for the 2nd Qtr 2020 assessment of \$228.68???
Do I need to credit off the billing for 3rd Qtr 2020 – July to Sept or not ???
Or just start fresh as of 10.1.20 by canceling the account???

Thanks
Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Friday, October 2, 2020 10:42 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Mary,
Please see information and question below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Friday, October 2, 2020 10:38 AM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Thank you Mary. It looks like the unpaid amount that was send to the city was for \$233.81, is that correct?

Also, please update the property so that it is registered with WM as vacant starting in Q4 2020 and credit the account for any invoices charged for Q4 2020.



Clare Pillsbury

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Friday, October 2, 2020 10:25 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update below.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Friday, October 2, 2020 10:24 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

It means that Andrew called into customer service on that date and wanted to know about his invoice or invoices - maybe he said something about being vacant and was told to fill out the Temp Service Hold form.

Is being billed for 2-96 gal trash carts

4th Qtr 2019 (I think the RLR credit and debit is for the 3rd qtr miscalculation of finance charges)

10/05/19	MISC TAX	INV T1A	14.50	14.50
10/05/19	MISC TAX	INV T1I	41.64	56.14
10/05/19		INV 06A	148.74	204.88
10/16/19	FIN CREDIT	ADJ RLR	1.56	203.32
10/22/19	NZER10/19	PMT MSC	1.56	201.76
10/22/19	NZER10/19	PMT MSD	1.56	203.32
10/30/19	FIN CHRG	FIN LPR	10.17	213.49
11/26/19	FIN CHRG	FIN LPR	10.16	223.65
01/02/20	FIN CHRG	FIN LPR	10.16	233.81
01/03/20	ST PAUL BAL	PMT MSC	233.81	.00

1st Qtr 2020

01/05/20	MISC TAX	INV T1A	14.08	14.08
01/05/20	MISC TAX	INV T1I	40.42	54.50
01/05/20		INV 06A	144.36	198.86
01/28/20	FIN CHRG	FIN LPR	9.94	208.80
02/26/20	FIN CHRG	FIN LPR	9.94	218.74
02/28/20	50186	PMT SLB	198.86	19.88
04/03/20	REV FIN	ADJ RLR	19.88	.00

2nd Qtr 2020

04/05/20	MISC TAX	INV T1A	14.08	14.08
04/05/20	MISC TAX	INV T1I	40.42	54.50
04/05/20		INV 06A	144.36	198.86
04/27/20	FIN CHRG	FIN LPR	9.94	208.80
05/27/20	FIN CHRG	FIN LPR	9.94	218.74
06/26/20	FIN CHRG	FIN LPR	9.94	228.68
07/06/20	ST PAUL BAL	PMT MSC	228.68	.00

3rd Qtr 2020 - no payment has been received as of today 10.2.20

07/06/20 MISC TAX	INV T1A	14.08	14.08
07/06/20 MISC TAX	INV T1I	40.42	54.50
07/06/20	INV 06A	144.36	198.86
07/27/20 FIN CHRG	FIN LPR	9.94	208.80
08/26/20 FIN CHRG	FIN LPR	9.94	218.74
09/29/20 FIN CHRG	FIN LPR	9.94	228.68
	Tot	228.68	

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Friday, October 2, 2020 9:58 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Mary,
Please see question below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Friday, October 2, 2020 9:21 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: grevering.sph@gmail.com
Subject: RE: 298 Jenks Ave Q2 2020 Assessment Inquiry

Thank you Mary. I am confused by the notes from the contact with the property owner on 08/03/2020. Do you know what they mean? Also, I will need the invoice and payment history for the following quarters:

- Q4 2019
- Q1 2020
- Q2 2020
- Q3 2020



Clare Pillsbury

Management Assistant I

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From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Friday, October 2, 2020 9:09 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

From: Greg Revering <grevering.sph@gmail.com>
Sent: Thursday, October 1, 2020 5:55 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: Fwd: 298 Jenks Ave Q2 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Chris,
Please see update from Mary

Sent from my iPhone

Begin forwarded message:

From: "Patch, Mary" <mpatch@wm.com>
Date: October 1, 2020 at 5:37:26 PM CDT
To: grevering.sph@gmail.com
Subject: RE: FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

This is what I show - we have the account in the name of Thomas E Dondlinger.

These are notes on the account from March 2019 – not sure what they mean right now

03/20/2019 12:33:09 AWHEAT

THOMAS CI TO REVIEW INVOICE AND UPDATE CCI INFO FOR E Z PAY CU WAS NOT O
N E Z PAY BC OF THE OLD ACC WAS CNL CU WAS NOT UNDERSTANING AND GOT A LI

L UPSET BC I HAD TO XFER TO E Z PAY

03/20/2019 13:42:48 CWILLI53 CREATED REM TICKET 93949 FOR 03/20/2019

03/20/2019 13:43:16 CWILLI53 CREATED DEL TICKET 93953 FOR 03/20/2019

03/20/2019 13:44:13 CWILLI53 CREATED CASE BIL / BNT CASE 8702285

03/20/2019 13:46:30 CWILLI53

CI TO UPSIZE CONTAINER GET OLD CARTS REMOVED GET PAST ACCOUNT BILLING IN
FO FOR ACCOUNTANT AND UPDATE AUTOPAY INFORMATION AND COLLECT NUMBER FOR
ST PAUL TAX CERTIFICATION PROCESS PAYMENT 69850401084

Then nothing again until this

08/03/2020 08:55:01 JMATTHE2

ANDREW CALLED ABOUT INVOICE AND ADVISED HE NEEDS TO FILL OUT THE HOLF FO
RM

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, October 1, 2020 4:38 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: 298 Jenks Ave Q2 2020 Assessment Inquiry

Mary,
Please see info and request below.

Greg Revering

Chief Manager
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grevering.sph@gmail.com

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From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, October 1, 2020 4:37 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 298 Jenks Ave Q2 2020 Assessment Inquiry

Please forward to: WM

Property Address & PID: 298 Jenks Ave & 302922140060
Property Owner: Andrew - owner of ADP Group
Phone Number or Email: 612-298-8111
Pending Assessment Amount: \$228.68
Quarter Pending Assessment is For: Q2 2020

Summary of Issue:

Property owner purchased this property in April 2019 as a vacant property. The property is still listed on the City of St. Paul website as a vacant property and it has been since 10/2019. **Please provide all invoice records from Q4 2019 - Q3 2020 and confirm whether the property was registered with Waste Management as vacant during that time.**

Thank you!

Clare Pillsbury

Management Assistant I

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