

## 1665 Payne Ave, St. Paul, Minnesota, 55130 - Extra Bags Inquiry

Email side conversation - #1480658 1665 Payne Ave - Q3 2025 Billing Adjustment - Trash Bags

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| Created at                 | Author         | Status |
|----------------------------|----------------|--------|
| November 20, 2025 at 11:59 | Jillian Barden | Open   |

### Participants

Jillian Barden, Greg Bain

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**Jillian Barden** via Support November 20, 2025 at 11:59

To: Greg Bain

Hello,

This PO is disputing the extra bag fees on the account. Can you please provide any additional info?

Part of PO's email:

My neighbor who lives at 620 Larpenteur does bring his cans down the alley and places them next to mine so the service truck can access them more easily, and I know they have had to put out extra bags recently. My other neighbors at 1661 Payne Ave also have extra bags of garbage frequently, but I could not state with certainty which of those two would have had extra bags out that could have been mistaken for mine.

Cart: 64

Thank you,

Jillian

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**Greg Bain** via email November 20, 2025 at 12:16

To: Jillian Barden

Please remove the charges.

### Greg Bain

Solid Waste Operations Supervisor

Saint Paul Public Works

60 W Sycamore St, Saint Paul, MN 55117

651.266.6203 | [greg.bain@ci.stpaul.mn.us](mailto:greg.bain@ci.stpaul.mn.us)

[stpaul.gov/garbageandrecycling](http://stpaul.gov/garbageandrecycling)



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