

Vang, Mai (CI-StPaul)

From: Chao, Diana (CI-StPaul)
Sent: Monday, August 19, 2019 8:42 AM
To: Vang, Mai (CI-StPaul); Moermond, Marcia (CI-StPaul); Zimny, Joanna (CI-StPaul)
Cc: Swanson, Christopher (CI-StPaul)
Subject: RE: FW: LH Follow-Up from 8/8/19 - Waste Management

If you scroll down to the response from Waste Management, you will see that the explanation from them. The amount is them correcting the account to a 35-g weekly since they were incorrectly billing him for a 64-g previously. So with the credit from the amount overpaid from Q4 2018 for a 64-g, the bill for Q1 was \$44.78.

From: Vang, Mai (CI-StPaul)
Sent: Thursday, August 15, 2019 12:27 PM
To: Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>; Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>; Zimny, Joanna (CI-StPaul) <joanna.zimny@ci.stpaul.mn.us>
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: FW: LH Follow-Up from 8/8/19 - Waste Management

Chao, for 612 Cook, here is what Marcia say. I don't know what you mean by "correcting to 35 g weekly"

Ms. Moermond: I'm going to ask staff to follow up with hauler to find out what is in this bill, since it's an unusual amount of money so it's clear what the charge is for. Please sign in with your email so we can send it to you as well. We'll find out what the amount is, I anticipate I will recommend approval of the assessment.

-Mai

From: Chao, Diana (CI-StPaul)
Sent: Friday, August 9, 2019 2:07 PM
To: Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>; Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>; Zimny, Joanna (CI-StPaul) <joanna.zimny@ci.stpaul.mn.us>
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: FW: LH Follow-Up from 8/8/19 - Waste Management

612 Cook Ave E – Correcting to 35-g weekly. Marcia can recommend approval.

749 Sims Ave – Resolved

877 Clark St – Marcia's discretion regarding extra bag fees.

From: Swanson, Christopher (CI-StPaul)
Sent: Thursday, August 8, 2019 4:43 PM
To: grevering.sph@gmail.com
Cc: Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>
Subject: RE: FW: LH Follow-Up from 8/8/19 - Waste Management

Wowie! What a speedy response! Tell Mary thanks for me!

Chris

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Thursday, August 8, 2019 4:32 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: FW: LH Follow-Up from 8/8/19 - Waste Management

Think Before You Click: This email originated outside our organization.

Chris,
Please see Mary's update below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Thursday, August 8, 2019 4:26 PM
To: grevering.sph@gmail.com
Subject: RE: FW: LH Follow-Up from 8/8/19 - Waste Management

612 Cook Ave E - we had billed him for the wrong cart size from Oct to March - we had him at a 64T when he had a 32T.
So after crediting his account for that timeframe - his Q1 balance owing was only the \$44.78.

749 Sims Ave – I will update his account - Thanks

877 Clark St - 10 extra bags \$30 plus tax
10/25/2018 XBG-EXTRA BAG REL MONDAY 10.00 3.00 30.00
Extra Bag Charge

Thanks
Mary Patch
WM

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, August 8, 2019 3:57 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: LH Follow-Up from 8/8/19 - Waste Management

Mary,
Please see City request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Thursday, August 8, 2019 3:55 PM
To: grevering.sph@gmail.com
Cc: Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>
Subject: LH Follow-Up from 8/8/19 - Waste Management

Hello Greg,

Here are a few items we need to follow up with Waste Management from the legislative hearing today.

- 612 Cook Ave E – PO has a 35-g weekly. The Q1 assessment is for \$44.78. Can you provide more info on this partial charge? Were there credits or partial payments applied during this quarter?
- 749 Sims Ave – This has 1 vacant unit as of 12/28/18 (sent to WM on the 1/23/19 billing update list). We removed \$96.08 off the Q1 assessment and deleted the \$96.08 Q2 assessment. He says he will make the correct payment of \$192.16 for 2 64-g for his Q3 bill. Can you please update his account to reflect 1 vacant unit? He only has 2 64-g. Please make sure Q3 and Q4 bills reflect this.
- 877 Clark St – The Q1 assessment is for \$233.49. The PO has 2 64-g. Can you please provide more info on what the extra \$41.33 is for?

Thank you!

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