

#1453249 1912 Upper Afton Rd - Q2 2025 Assessment Inquiry - YW

Submitted October 27, 2025 at 11:10
Received via Voicemail
Requester Joesph Ward <jeward.apt@gmail.com>

CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
On-hold	On-hold	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.01964,44.94166	1912 Upper Afton Rd E, St. Paul, Minnesota, 55119	No

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
022822240085	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
119.06	250500	11:00

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Rescheduled LH Date:
PO did not utilize Yard Waste Service in 2025	11/13/2025	11/20/2025

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
No

Garbage Invoice Dates (i.e. January 1- March 31)
April 7 - November 30

Staff Comments

PO billed for YW sub but did not have cart. Contacted us after the time to adjust without a hearing had passed.

Ward	Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Rescheduled LH Time:
Ward 6	12/17/2025	Yes	11:00

Do you need an interpreter?	Project Number	Service Level
No	YW25Q2B1	Yard Waste

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2025

What is your billing or assessment question?	Total time spent (sec)	Time spent last update (sec)
Yard Waste Billing Issue	1175	372

Billing Quarter	Hauler
Quarter 2 (April 1 – June 30)	FCC

Joesph Ward October 27, 2025 at 11:10
Voicemail from +1 (612) 840-4454

Internal note

Call Details
Call from: +1 (612) 840-4454
Call to: +1 (651) 413-6624
Time of call: 2025-10-27 16:05:14 UTC

Location: Minneapolis, Minnesota, United States
Length of phone call: 3 minutes, 44 seconds

Transcription

A hi, my name is Joseph ward w A R D calling about uh, 1912 upper afternoon road. It's a rental property. I see a charge for yard waste and I don't believe I requested that actually had one on 1914 which we cancelled. So don't know why we should see the yard waste subscription. An invoice showing up on the assessment. Now. I'm at 612-840-4454. Appreciate very much a call back. 612-840-4454. Regarding 1912 upper afton road yard waste. Thank you.

Megan Beuthien October 27, 2025 at 11:57

Internal note

Outbound call to +1 (612) 840-4454

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 840-4454

Time of call: 2025-10-27 16:56:22 UTC

Called by: Megan Beuthien

Length of phone call: 1 minute, 10 seconds

Megan Beuthien October 27, 2025 at 11:59

Internal note

received YW bill, no YW cart - PO request to remove charges

Jillian Barden October 30, 2025 at 16:20

Internal note

Outbound call to +1 (612) 840-4454

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 840-4454

Time of call: 2025-10-30 21:19:28 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 3 seconds

Jillian Barden October 30, 2025 at 16:24

Internal note

Let VM, wanted to tell him it needs to go to a hearing now.

Jillian Barden November 5, 2025 at 10:56

Internal note

Outbound call to +1 (612) 840-4454

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 840-4454

Time of call: 2025-11-05 16:55:42 UTC

Called by: Jillian Barden

Length of phone call: 57 seconds

Jillian Barden November 5, 2025 at 10:56

Internal note

Left VM stating I am taking the YW charge to hearing