Lydia Campbell

From: Ye F i fi <soulvoicefifi@gmail.com>
Sent: Thursday, January 11, 2024 2:46 AM
To: Greg Weiner
Subject: Waste, water, property taxes department make huge disaster to residents!

Think Before You Click: This email originated **outside** our organization.

I want to complain that Saint Paul Waste, Water, Property Tax Services Office causing big trouble for residents!

From the very beginning, you create a false proposition, continue to extend along this error, and finally raise your life and death power to evaluate and judge! As result of this dereliction of duty and neglect of attitude, you did not listen, did not pay attention, and did not even investigate! Finally, there is no reason for the residents to bear these groundless arrears! You have caused great damage and disaster to the lives of the residents!

1. Garbage Service Management Department:

Since I left to China on October 20, 2019 until I return to the United States on October 24, 2024. It was for 5years. I don't live in the US at all, but why my payment for ever month on garbage services fees!!! In all for$3,800!! What you did service for

[redacted]

圣保罗市

圣保罗
MINNESOTA

物业地址:	劳森大道东384号
物业ID:	29-29-22-23-010

要获得征收评估的余额，请输入房地产公司收到您付款的日期
选框选择您想要支付的评估。如果要进行部分付款，请勾选该

这不是您的eCheck付款日期。它只用于

2023-12-04

注意:付款可能不会在2023年12月15日之后处理，因为城市必须准备财产税评估的年
退还。

已征摊款（到期应付）

As early as October 2019, when I went to China, in order to apply for this "hold services", I made a very difficult phone call, sent an email to get a form, filled it out, and finally post mail to the "hold services" office! This is just a small case of spam service, why set up such a complex processes to solve it! It just real tortured residents! By applying get the form calling and emailing for get the form, print it out to fill with forms blank and then mail it to the Refuse Service... dear me!

It is the Internet are, not the Middle Centuries !

And the garbage office phones, which almost never get answered!

I kept emails what on I applied “hold service” as provided.

T-Mobile 00:41

Service Application

Request Inbox

T

Tidwell, Ebony Oct 9, 2

Dear Saint Paul Resident,

me Oct 9, 2019

to Morrison

T-Mobile 00:46

Service Application Request

Inbox

Tidwell, Ebony Oct 9, 2

to me

Dear Saint Paul Resident,

Thank you for your recent

T-Mobile
15:35
garbage collectio
Label
From
To
Johnson, Toni
Service Application Ho
a service hold for your
St. Paul Servi...
Moore, Cyrena
Service Application Ho

T-Mobile 15:32

Recycling is a good thing.
any printed emails.

St. Paul
Service Hold...

PDF PDF

T-Mobile 00:47

St. Paul Service Hold

Application for Temporary S

A Service Hold is allowed for suspending garbage services due to
consecutive weeks from your residence for vacation, medical reason
absence to apply for a Service Hold to avoid required garbage servic
garbage services with another unit or property. All residential proper
and a garbage cart per unit.

To be eligible for a Service Hold, the request must meet the following

- You must place the Service Hold request with your hauler at l
requested start date of the Service Hold.
- The length of time for the Service Hold request must be at lea
no more than 26 weeks per year.

T-Mobile LTE 22:22

organized collection guide
of Saint Paul, each residen
the enclosed Application
Service Hold form.

Once completed, please m
following address:

Waste Management

Attn: Saint Paul Service Hol

W132N10487 Grant Dr

Germantown, WI 53022

If you prefer to e-mail the

T-Mobile LTE
21:26
Search
SJ
Saint Paul Water Ma
Wyn Bud! Since Then
message
call
video

T-Mobile LTE 21:40

Search

SN

Saint Paul Bad Wote

Never Person Ge

message call video

T-Mobile LTE 21:27

Search

SB

Saint Paul Ramsey

Bad ! Never Calli

message call video

2. water service: Just like garbage management,

The water service management also is negligent and calls to the office are never answered!! Manager Jackson Winn first got the call, but never picked it up again after that! I want all the payment records. How can I pay thousands of dollars when I haven't lived in the US for five years and even the water mitre and floodgates was turned off! how can been charged water fees for thousands doll ??!

two

I am homeless to book aspartame for My home no Gus no water for many years. I call police about fraudulent insurance claims! Just turn off water and gas but
nothings work on my house case! During I was in China My agent with contractor together just fraud many away from my insurance company…..

I believe that justice may be late, but he is never absent

I wish to get real fair to deal with.

We know Saint Paul's municipal construction and management system is very perfect, but it still needs to strengthen the supervision and management mechanism and improve the management mechanism of urban life services.
Look forward to the government management department to give me help!
Best regard.
LiFei Ye

On Mon, Jan 8, 2024 at 15:31 Greg Weiner <Greg.Weiner@ci.stpaul.mn.us> wrote:

> Hello,
>
> I'm just reaching out to confirm that this is your working email. We just spoke about garbage assessments. Could you confirm your full name please?
>
> We are most likely going to have to schedule your hearing for Thursday, January 25 (instead of the 11th). We will keep you updated.
>
> Thanks,
>
> Greg Weiner
>
> Executive Assistant – City Council
>
> Saint Paul City Council
>
> Greg.Weiner@ci.stpaul.mn.us
>
> 651-266-8512

He/him/his