

#1691060 621 California Ave E - Supplemental Legislative Hearing Info

Submitted	Received via	Requester			
March 4, 2026 at 3:59 PM	Inbound phone	James Ryba <rybajames@outlook.com>			
Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?	Ward
-93.07437,44.99124	621 California Ave E, St. Paul, Minnesota, 55130	No	Ward 5

Do you need an interpreter?	Please select the reason you are contacting the solid waste team	Billing Year
No	Billing or Assessments	2025

What is your billing or assessment question?	Total time spent (sec)	Time spent last update (sec)
Received a Legislative Hearing Notice	425	42

Billing Quarter
Quarter 3 (July 1 – September 30)

Phil Reilly March 4, 2026 at 3:59 PM

Internal note

Call from: +1 (218) 839-2849
Call to: +1 (651) 372-8578
Time of call: March 4, 2026 at 9:58:31 PM UTC
Answered by: Phil Reilly

Phil Reilly March 4, 2026 at 4:10 PM

Internal note

Inbound call from +1 (218) 839-2849
Call Details:

Call from: +1 (218) 839-2849
Call to: +1 (651) 372-8578
Time of call: 2026-03-04 21:58:31 UTC
Location: Brainerd, Minnesota, United States
Answered by: Phil Reilly
Length of phone call: 12 minutes, 26 seconds
Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA6091d54510295f812b1501dfcd28bbb7/twilio/call/recording>

Phil Reilly March 4, 2026 at 4:17 PM

Internal note

PO of 621 California Ave E contacted us in Nov. [#1480658](#) to dispute extra bag charges. Address in ticket was accidentally changed to wrong address, 1665 Payne Ave. We removed charges for wrong address, 1665 Payne

Ave, and told PO of 621 California Ave E that we removed charges for their property. PO then received leg hearing notice for unpaid amount.

Phil Reilly March 4, 2026 at 4:19 PM

Internal note

PO also forwarded email exchange in ticket [#1691070](#).

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