

September 19, 2011

Ron, Brice, and Diane Staeheli,

The door is open for you to complete:

1. **The installation of the furnace and duct work** so that the exhaust venting is no longer within the basement and no one will DIE from carbon monoxide poisoning. We all have had headaches for the last two days and are still feeling ill even after opening windows and turning the furnace unit off at the thermostat.

The CO detector has alarmed us REPEATEDLY, making it extremely clear that you left us with an unsafe home to enjoy your weekend up north.

2. **The kitchen sink drain clear/clean and pipe repair or replacement** that was left last Monday after we were forced to remove the broken and stinking dishwasher unit that has damaged and rotted the floor beneath the sink base.

I am still using a bucket under the sink because a sink full of water will overflow into the bucket faster than moving through the blocked pipe. It is also a source of bad odor and draws insects to it despite my using soap, bleach and hot water to clean it.

3. **We do not have a working stove** since the unit provided does not plug in to the outlet provided. Would you please correct the situation so that I am able to cook in the kitchen?

The rude and insulting shrieking rant of Diane responding in total rage for answering our phone call for help on Saturday was brutally telling of the way your family manages your affairs. The crass screaming for two minutes straight to inform me that I should be 'nicer if I want a property manager to do their job' and tell my husband to "shove it up his ass" is absolutely unacceptable in ANY situation.

Please contact us immediately to arrange a meeting to discuss our exit from this relationship and the property in the next 30 to 60 days.

Juliann and Dave Morris
633 Palace Ave, unit #1

~~Handwritten scribbled text~~

~~Handwritten scribbled text~~

Handwritten signature