



HEARING REQUEST

**To: IBRAHIM ELEMO
19228 HUXLEY AVE
LAKEVILLE MN 55044-3603**

From: Saint Paul Regional Water Services

Date: June 15, 2020

**RE: Account Number: 0054481
Customer Number: 535352
Service Address: 95 LITCHFIELD ST**

Dear SPRWS Customer,

You have a right to a hearing if there is a disagreement regarding your account. Hearings are held with an impartial Hearing Officer, who listens to your concerns, considers all relevant information and makes a recommendation for a settlement. The Hearing Officer will contact you to arrange for a hearing after this completed and signed form is returned to Saint Paul Regional Water Services, 1900 Rice St Saint Paul MN 55113.

Sincerely,

Customer Service
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113
Phone: 651-266-6351

Reason for Hearing:
(Please Print)

I have requested the St. Paul Regional Water Services relevant departments of my vacant property status and asked the water Meter to be removed. This request was made over a course of two years, at different times but never materialized (executed)

Signature: _____

Date: 06/25/2020

Name: Ibrahim Elemo
(Please print)

Telephone Number: 773-679-1064

Comment Code	Date/Time Entered	Comments	User Id
Account Information	7/8/2020 10:32:50 AM	7/7/20 Talked Ibrahim about removing the meter and the hearing request. Ibrahim still needs to make an appointment to remove the meter and stop the charges.	Derek Olson
Account Information	6/15/2020 3:36:16 PM	6-15-20 Owner would like us to cancel the last 4 or 5 bills because he called us several times to tell us the property was vacant and he wanted the meter removed, he did call last January (2019) and told us the property was vacant, but per comments made no mention of wanting the meter removed. When I told him that, he said why would I call just to tell you a property was vacant and my reply was that yearly we check properties that do not have consumption and as an owner they need to let us know if it is still vacant, doesn't necessary mean you want the meter removed. Will send him a "request for hearing" letter. KA 6-15-20 per Lauryn He was getting heated over the fact that no one told him he would be billed whether or not the water was on, she transferred the call to me. KA	Krista Anderson
Billing/Cust notes	6/15/2020 3:20:51 PM	6/15/20 - IBRAHIM - 773-679-1064 - UPSET DUE TO THE FACT THIS PROPERTY IS VACANT AND HAS BEEN FOR SOME TIME AND KEEPS GETTING BILLED WOULD LIKE TO GET THE BILLS TO STOP - RECOMMENDED REMOVING METER TO STOP BILLS - WILL CALL BACK TO DO RMWO --LAURYN B	Lauryn Buda
Billing/Cust notes	1/22/2019 1:21:45 PM	PER IBRAHIM PROPERTY IS STILL VACANT AND NOT SURE WHEN IT GOING TO OCCPY THE PROPERTY NEED A LOT OF WORK TO BE DONE. TRU	True Johnson
Billing/Cust notes	3/23/2018 1:49:22 PM	MAIL RETURNED FROM POST OFFICE ATTEMPTED NOT KNOWN. NEW OWNER ADD MAILING ADDRESS TO MATCH RAMSEY COUNTY RECORD. TRU	True Johnson
Account Information	2/9/2018 1:08:30 PM	PER ALTISOURCE - RE-SENT REQUEST FOR REFUND FORM - DLM	Deana Masiello
Off for over 30 days	6/22/2016 3:00:08 AM	Service has been disconnected for 30 DAYS or longer. Reconnects go to the Meter Office only, except for discretion of night and weekend personnel.	CIS Scheduler
Meter Comments	11/1/2009 11:46:51 PM	INCREASE IN METER SIZE FROM 5/8" TO 3/4" 9/2/88	converted data
Account Info UB55	11/1/2009 11:45:25 PM	1FM WAS IN 21500	converted data
Billing/Cust notes	6/8/2009 12:00:00 AM	SO RP & TO 06/05/09 - 95 LITCHFIELD ST - #0916275CMMS	converted data
Billing/Cust notes	6/3/2009 12:00:00 AM	NSB 4 = SAME AS LAST YEAR TRUHIGH NOTE SENT 38 UNITS USED	converted data
Billing/Cust notes	3/2/2009 12:00:00 AM	GATE/DOOR LOCKED	converted data
Billing/Cust notes	8/30/2002 12:00:00 AM	UNREAD METER	converted data

Created D 7/10/2020 9:34:37 AM

Customer 535352

Account N 0054481

Service Ac 95 LITCHFIELD ST

Mailing Address:

IBRAHIM ELEMO

19228 HUXLEY AVE

LAKEVILLE MN 55044-3603

Service	Read Date	Meter	Read Type	Read Status	Previous Reading	Current Reading	Consumption	Days	Billed Consumption
Water	6/1/2020	90869852	Water	Actual Read	197.00	197.00	0.00	94	0.00
Water	2/28/2020	90869852	Water	Actual Read	197.00	197.00	0.00	88	0.00
Water	12/2/2019	90869852	Water	Actual Read	197.00	197.00	0.00	95	0.00
Water	8/29/2019	90869852	Water	Actual Read	197.00	197.00	0.00	91	0.00
Water	5/30/2019	90869852	Water	Actual Read	197.00	197.00	0.00	90	0.00
Water	3/1/2019	90869852	Water	Actual Read	197.00	197.00	0.00	91	0.00
Water	11/30/2018	90869852	Water	Actual Read	197.00	197.00	0.00	93	0.00
Water	8/29/2018	90869852	Water	Actual Read	197.00	197.00	0.00	91	0.00
Water	5/30/2018	90869852	Water	Actual Read	197.00	197.00	0.00	90	0.00
Water	3/1/2018	90869852	Water	Actual Read	197.00	197.00	0.00	87	0.00
Water	12/4/2017	90869852	Water	Actual Read	197.00	197.00	0.00	20	0.00