

Comments for 1369 Windy Rdg

Comment Code	Date/Time Entered	Comments	User ID	Expiration Date
Account Information	10/10/2024 8:41:10 AM	10/10/24 TOM CALLED BACK TODAY TO PROVIDE AN INFORMATIONAL READING. READING: 10/10/24 INFORMATIONAL CUST READ 266819294 HE WILL CALL BACK 30 DAYS FROM TODAY'S DATE WITH A SECOND INFORMATIONAL READ TO MAKE SURE CONSUMPTION DROPS. JA	Jordyn Amundson	
Unusual Consumption	10/9/2024 8:34:14 AM	10/09/24 I SPOKE TO TOM RYAN, FIXED A WATER SOFTNER ON 10.08.24. HE CHECKED THE TOILETS. TOM ASKED FOR A FORGIVENESS ON THE WATER BILL, I EXPLAINED, NO ADJUSTMENT ON THE WATER BILL. THE SPRINKLER WILL BE WINTERIZED IN A FEW DAYS. PER TOM, HE WAS UPSET WE DIDN'T GIVE HIM A NOTIFICATION A LOT QUICKER. I EXPLAINED, WE WILL BE INSTALLING NEW METERS. I ASKED FOR A READING FROM THE METER. LDP	Lori Petricka	10/8/2024
High Usage Resolved	10/3/2024 7:46:45 PM	10/3/24 JJK, spoke to customer, she says that there are two adults living at the property, they have an irrigation system, I advised her to check the toilets and shut the irrigation system off and check the meter after a few days, she says that she will have her husband check into it	Jeremy Kiecker	
High Usage Alert	9/26/2024 7:06:47 AM	Letter	JOSEPH TRONSON	