

Clare Pillsbury

From: grevering.sph@gmail.com
Sent: Wednesday, April 5, 2023 3:11 PM
To: Support (Zendesk)
Cc: Clare Pillsbury
Subject: FW: FW: 114 Snelling Ave N, St Paul, MN, 55104, USA - (Quarter 4 (October - December)) - Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Wednesday, April 5, 2023 1:48 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: 114 Snelling Ave N, St Paul, MN, 55104, USA - (Quarter 4 (October - December)) - Assessment Inquiry

Feb 2022 and it's an issue now.

I can't find the vacancy hold paperwork or even the vacation hold paperwork he filled out.

He has not called us back since that call he made in Oct 2022.

Yes we stopped the service on 2.19.22 and restarted it again 8.14.22

Start date 8/14/2022

Cancel date 2/19/2022

Subject VAC REQUEST 02212022-08142022

Requested by JOHN HAGEMAN

Note on the account - nothing further was done at that time

10/19/2022 11:56:45 JMCLAIN1

JOHN CALLED REGARDING BILLING FOR THIS PROPERTY AND ITS VACANT ADV HE HAS DONE THE 26 WEEK VACAY HOLD IN AREA AND HAS TO CONTACT THE CITY FOR FURTHER OPTIONS HE STATED HE SPOKE WITH THE CITY AND THEY DIRECTED HIM TO CALL WM SENT 1 TO 4 EMAIL TEMP FOR ASSISTANCE

2nd Qtr 2022 Billing - credit for service from 2.19.22 to 3.31.22

04/05/22 MISC TAX INV T1A 3.44 3.44-

04/05/22 MISC TAX INV T1I 9.89 13.33-

04/05/22 INV 06P 35.31 48.64-

3rd Qtr 2022 Billing - credit for service from 7.1.22 to 8.14.22.

07/06/22	MISC TAX	INV T1A	3.94	44.70-
07/06/22	MISC TAX	INV T1I	11.33	33.37-
07/06/22	INV 06P		40.45	7.08
07/18/22	17824	PMT SLB	7.08	.00

4th Qtr 2022 Billing - 96 gal trash cart, taxes and 3 finance charges

10/05/22	MISC TAX	INV T1A	7.56	7.56
10/05/22	MISC TAX	INV T1I	21.71	29.27
10/05/22	INV 06A		77.52	106.79
10/31/22	FIN CHRG	FIN LPR	5.33	112.12
11/30/22	FIN CHRG	FIN LPR	5.33	117.45
12/30/22	FIN CHRG	FIN LPR	5.33	122.78
01/05/23	ST PAUL BAL	PMT ICR	122.78	.00

1st Qtr 2023 Billing - 96 gal trash cart, taxes and 3 finance charges.

01/05/23	MISC TAX	INV T1A	8.24	8.24
01/05/23	MISC TAX	INV T1I	23.66	31.90
01/05/23	INV 06A		84.51	116.41
01/31/23	FIN CHRG	FIN LPR	5.82	122.23
02/28/23	FIN CHRG	FIN LPR	5.82	128.05
04/03/23	FIN CHRG	FIN LPR	5.82	133.87
04/05/23	ST PAUL BAL	PMT ICR	133.87	.00
	Tot		.00	

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Wednesday, April 5, 2023 12:55 PM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: 114 Snelling Ave N, St Paul, MN, 55104, USA - (Quarter 4 (October - December)) - Assessment Inquiry

Mary,

Please see the information and request from Clare.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Wednesday, April 5, 2023 12:38 PM

To: Consortium <grevering.sph@gmail.com>; Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Subject: 114 Snelling Ave N, St Paul, MN, 55104, USA - (Quarter 4 (October - December)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 114 Snelling Ave N, St Paul, MN, 55104, USA. Please forward to Waste Management for their input.

Ticket ID#: 22077

Ticket Requester: John Hageman

Ticket Requester Email: (if available) jhageman6@gmail.com

Ticket Request Phone Number: (if available) +16126704664

Property ID #: 032823230078

Property Address: 114 Snelling Ave N, St Paul, MN, 55104, USA

Quarter Pending Assessment is for: Quarter 4 (October - December)

Billing year for Pending Assessment: 2022

Pending Assessment Amount: \$122.78

Hauler: Waste Management

Ticket Comments: Property owner stated that the property was vacant during this time period. City records show that a temporary service hold was sent to WM on 2/7/2022. **Please confirm whether the service hold was received and for what dates it was applied and provide the following information for Q2 2022 - Q1 2023:**

- Any service holds or vacancies applied to the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you! I am guessing that the service hold, if applied to the account in Feb, would have expired by August but I just want to double check to make sure.

Best,

--

Clare Pillsbury

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

garbage@ci.stpaul.mn.us

<https://www.stpaul.gov/garbage>

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