

Midway university & hamline llc

Dear Therese

I am Khaled Aloul the owner of the gas station located at 1347 university ave west . I have received your letter in regards of the revocation of my license and I am writing this letter in response to it .

I am sending this letter to dispute the facts outlined in the letter . I am requesting a hearing before the administrative law judge .

You have no idea what we go through to protect the area and to put up with all the angry customers . To clean after the people . The extra money we spent to clean up and remove the garbage that gets dumped into our dumpster randomly every week . To kick people from around the gas station who are very suspicious. To kick kids in daily basis who tries to buy tobacco under age . The rocks they throw on our glass after they get kicked and how many times we change doors, windows ,Pumps and front glass . You don't understand how hard it is for us to manage to stay in business and find employee to work who can put up with all that . Being threatened everyday with guns and knives and other kinds of weapons.

The drives off everyday with our hoses . The people who steals half of our weekly orders and when we catch them they run away and we cant chase them and we just take a lose .

You don't understand how many security cameras we have installed and how many got damaged . How many times people startup fires in the garbage outside so Clark's leave the station and get robbed . Or how many time our cars get broken into in the middle of our shifts while we trying to make a living and feed our family . On top of all that how hard we work to come up with the yearly tax payment that cost over 50k. That we have to pay regardless if we are open or we are closed . And at the end your reports indicates that we don't do enough and hire a security company or agents to handle traffic . You don't understand that we don't need this traffic. Those people they come and hang out and they don't buy anything . They try to steal. They try to exchange drugs and do other bad stuff and we cant even call the cops because we know what's coming next. We are responsible for their action ?!!

I don't know what's the city expect from small business owner but I am to a point I need the city to help or I need the city to take action instead of blaming everything on me and my business. Why cant the cops come at night and make sure we are safe . Why you find cops always making sure holiday gas stations and kwik trips are safe at night and the parking lots and when they come to my site they just watch and try to close me down . Why cant the city be a part of helping a small business owner to grow and protect the city and the neighborhood instead of taking the easy option of closing down and revoking my licenses and pay monthly taxes of at least 7k a month .this will be a disaster and killing my income and effecting my family .

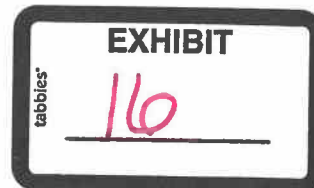
Some facts are true. Yes we failed for the first time ever a compliance check . We are humans employees made a mistake and calculated the dates of birth wrong .it happens . We fixed it and took employee for extra training and made sure this not to happen again .

Rest of the facts are not facts . They are employee told me and he told me and she told me . This is all wrong and we need to get to the bottom of this and get this issue resolved. I don't want to have a problems in my business and I don't want to have problems in my city as well.

Lastly sorry for the lack of communication I have bean out of the country this summer. Also I haven't been getting your mails. Please update my address and the gas station as well in your system to

231 E 105th cir ,
Bloomington, MN 55420

Please consider this as a response to the letter . Thank you
Khaled Aloul



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CITY ATTORNEY