



SECOND NOTICE REQUEST FOR METER ACCESS

**To: LENNY ANDERSON
559 MCKNIGHT RD S
SAINT PAUL MN 55119-6911**

From: Saint Paul Regional Water Services (SPRWS)

Date: May 06, 2013

**RE: Account Number: 0481208
Customer Number: 006881
Service Address: 559 MCKNIGHT RD S**

SPRWS wants to ensure that the bill you receive accurately reflects the water you have actually used. Right now, we are unable to obtain this information accurately from your metering system.

We understand that this is a new metering system. As with any mechanical/ electrical device, the water metering system can breakdown. We need to access your metering system to make any necessary repairs.

We mailed a Request for Access to this address about two weeks ago and have not received a response.

The *Legislative Code of the City of Saint Paul* Section 88.08 requires that property owners provide SPRWS access to read and maintain the water meter. If we do not receive a response from you within fourteen (14) calendar days of this letter, you will receive a notice of water shut off.

To avoid water service shut off, call us at **651-266-6850** for an appointment to repair the metering system at the property. If you have already made an appointment, please disregard this letter.

In order to perform the repair work:

- SPRWS will need to gain entry to your home or business
- The water meter area must be clear and accessible
- An adult 18 years old or older must be present

Please call **651-266-6850** between 7:30 a.m. - 4:00 p.m. to set up an appointment. Appointment options are Monday through Friday 8 a.m. - 12 p.m. or 1 p.m. - 3 p.m.

We appreciate your cooperation.

Meter Operations
Saint Paul Regional Water Services
1900 Rice St., Office Building
St. Paul Minnesota 55113
Phone: 651-266-6850
Fax: 651-266-6857

Esta carta contiene información importante sobre el agua potable. Comuníquese con el servicio de atención al cliente de SPRWS al 651-266-6350 para obtener más información.

Tsab ntawv no muaj cov ncauj lus tseem ceeb txog koj cov dej haus. Thov hu rau SPRWS qhov chaw txais tos pab qhua ntawm 651-266-6350 kom paub meej ntxiv.

Warqadaan waxaa ku jira macluumaad muhiim ah oo ku saabsan biyaha aad cabtid. Fadlan wac adeegga macamiisha SPRWS oo laga helo telefoonka 651-266-6350 si aad u heshid tafasiil.