

#1450505 263 Colborne St - Q2 2025 Assessment Inquiry

Submitted	Received via	Requester
October 24, 2025 at 09:09	Web Form	Joe - SolveMyProperty <joe@solvemyproperty.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Open	Question	Normal	PW - Recycling	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.11979,44.93337	263 Colborne St, St. Paul, Minnesota, 55102	No

Other Telephone	Property ID Number	Billing period for Delinquent Garbage Bill Assessment
6128048467	122823210055	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment
137.53

Start Date - first collection day with no service
October 1, 2025

Stated Reason for Appeal (if given)

We had the service paused with Waste Mgmt before things were switched to the city. However, it doesn't look like those orders transferred.

Other Name

Joseph Schaak

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
No

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.
Yes

Number of unoccupied units at the residence	Do you need an interpreter?
One Unit	No

Service Hold Request Type

Unoccupied Dwelling Registration - over 26 weeks

I certify by submitting this application that the residential dwelling unit is completely unoccupied
Yes

Service Level	Is this property currently for sale?
96 gallons (weekly)	No

Please select the reason you are contacting the solid waste team
Service Hold

Please select the reason for this Unoccupied Dwelling Request	Property owner or tenant?
Under Construction/New Build	Property owner

What size cart do you have?	Total time spent (sec)	Time spent last update (sec)
Large (96 gallons)	3268	75

Intent	Intent confidence	Language	Language confidence	Sentiment
Billing::Refund::Refund request	Low	English	High	Neutral
Sentiment confidence	Hauler			
High	FCC			

Joe - SolveMyProperty October 24, 2025 at 09:09

We are redeveloping this property as a 6-unit apartment building with construction targeting early Spring 2026.

We had the service paused with Waste Mgmt before things were switched to the city. However, it doesn't look like those orders transferred. Could you please credit the charges on our account?

Thank you!

Megan Beuthien October 24, 2025 at 09:21

Hello Joe,

Thank you for notifying us about a potential discrepancy in your garbage bill.

I have forwarded your question to our billing specialist and she will get back to you with a resolution within a week.

Thank you,

Megan

City of Saint Paul
Public Works - Solid Waste
651-266-6101

garbage@ci.stpaul.mn.us | stpaul.gov/garbage

Megan Beuthien October 24, 2025 at 09:22

Internal note

- Previous hauler: WM
- Start date of hold: 03/01/2025
- End date of hold: N/A - UDRF
- Size(s) of cart(s) on hold: 64 Gal
- Reference [#966373](#)

Joe - SolveMyProperty October 24, 2025 at 09:25

Thank you!

Joe Schaak
612-804-8467
joe@solvemyproperty.com



Jillian Barden October 28, 2025 at 15:32

Hi Joe

Thank you for reaching out to the city of Saint Paul about your service hold. It sounds like you applied for a service hold through Waste Management, but they did not transfer that information to us this past Spring.

The time period to get it removed without a legislative hearing has passed. We now have to schedule a hearing to see if we can get the charges removed. The hearing will be in the morning of November 13, and it is a teleconference hearing. This means we will call you after 9am to discuss your file and find a resolution. Your attendance is not required, but I cannot guarantee the outcome. I can present the case with all facts, and the hearing officer will make a decision.

If the fees are removed at the legislative hearing on November 13, I can remove the charges for Quarter 3 without having to schedule a legislative hearing.

If you have a copy of a building permit, please send that over to us so I can also attach that to the file. Would you like to attend the hearing, or would you like me to present the file to the hearing officer on your behalf?

Let me know what questions you have.

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Jillian Barden October 28, 2025 at 15:53

Hi Joe

I emailed Waste Management about your service hold and they responded back faster than I expected. Because we now have record of the service hold you requested, I have a high confidence that you do not need to attend the hearing, and I can state the case on your behalf. Will that work for you? It is totally your decision

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Joe - SolveMyProperty October 28, 2025 at 18:44

Wow! That would be great if I didn't have to attend it.

Thank you for offering that and for contacting WM.

I'll look forward to hearing the results!

Joe Schaak
612-804-8467
joe@solvemyproperty.com



Jillian Barden October 29, 2025 at 08:10

Hi Joe

Sounds good. I will mark it down that you will not be attending. After the hearing I will let you know what the hearing officer decided.

If you have any questions in the meantime, feel free to reach out

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

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