

Spiering, Wayne (CI-StPaul)

From: Susan Mervine <SMervine@mydollarexpress.com>
Sent: Wednesday, January 11, 2017 1:13 PM
To: Spiering, Wayne (CI-StPaul)
Subject: FW: 6507 - Suburban Ave

Wayne

Thank you for reaching out, unfortunately, I was unavailable earlier this morning but can call you tomorrow morning, if you'd like.

1. The key has been ordered and should be in the store within the next 48 hours and placed in the box.
2. Below is an update from our business license partner. They are taking the steps to have all permits corrected.
3. I have discussed how your concerns should have been addressed with our district manager and he will coach his store team to properly handle any issue going forward.

Again, I can assure you I will stay on top of this to ensure all issues are rectified to your satisfaction for the safety of our customers, team members and neighbors.

Susan Mervine | Manager of Lease Administration

DollarExpress

7520 E. Independence Blvd., Suite 100

Charlotte, NC 28227

980.500.9141 Ext. 1217

smervine@mydollarexpress.com

From: Marceia Zack [mailto:zackm@businesslicenses.com]
Sent: Wednesday, January 11, 2017 1:18 PM
To: Barry Harward <BHarward@mydollarexpress.com>
Cc: Tim Poirier <TPoirier@mydollarexpress.com>; Susan Mervine <SMervine@mydollarexpress.com>
Subject: RE: 6507 - Suburban Ave

OK so wanted to update you on some more progress.

The local health department was also able to change the address and emailed me something temporary (not suitable for posting in the store) while waiting for the new license which I will email over to you as soon as I get it.

The state Environmental Health Department let me know that we don't have to refile anything and was able to change the address, I am waiting to hear back about obtaining a certificate with the correct address on it (this is due for renewal in April).

I haven't heard anything further from the local county one yet but will give it some time.

Any questions, feel free to reach out to me

Marceia Zack

Business Licenses, LLC | 21 Robert Pitt Drive Suite 310 | Monsey, NY 10952
Ph: 845.356.8390 ext. 327 | Fax: 845.207.3610 | E: zackm@businesslicenses.com

If you are honest & true, all these things will come back to you

From: Barry Harward [<mailto:BHarward@mydollarexpress.com>]
Sent: Tuesday, January 10, 2017 8:06 AM
To: Marceia Zack (zackm@businesslicenses.com)
Subject: FW: 6507 - Suburban Ave

Marceia,

Please see below & let's discuss next steps.

Thanks,
Barry

Barry A. Harward | Director of Tax
DollarExpress
980.500.9141 x1029 (O) | 704.706.4989 (M) | 980.223.6254 (F)

From: Susan Mervine
Sent: Tuesday, January 10, 2017 7:29 AM
To: Barry Harward <BHarward@mydollarexpress.com>
Cc: Dave Handera <DHandera@mydollarexpress.com>; Tim Poirier <TPoirier@mydollarexpress.com>; Mike Goldman <mgoldman@mydollarexpress.com>; Brad Humphrey <BHumphrey@mydollarexpress.com>
Subject: FW: 6507 - Suburban Ave

Barry

The Fire Marshall is threatening to close our store due to inaccurate address on our permits. We need all permits updated to the correct address 1990 Suburban Avenue - St Paul, MN 55119. (They are currently listed at 1900). I'm sure we can't have this completed by Wednesday but if we can get copies of any applications/submittals, I can share those with the inspector to show our actions.

Tim

I will call the inspector today to discuss the situation and the actions we're taking. The landlord states he has already changed the address on the building. Can you provide a copy a copy of the key for him? If not, Brad, can you assist?

I'll provide an update after I reach the landlord.

Thanks
Susan

From: Susan Mervine <SMervine@mydollarexpress.com>
Sent: Monday, January 9, 2017 12:26 PM
To: steve.farrell@live.com
Subject: 6507 - Suburban Ave

Steve,

Susan Mervine | Manager of Lease Administration

DollarExpress

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Charlotte, NC 28227

980.500.9141 Ext. 1217

smervine@mydollarexpress.com

From: Steve Farrell [<mailto:steve.farrell@live.com>]

Sent: Monday, January 9, 2017 6:47 PM

To: Susan Mervine <SMervine@mydollarexpress.com>

Subject: Re: 6507 - Suburban Ave

Good evening Susan,

It is correct that the address is wrong and the inspector is tired of bringing it up. Family Dollar and been told this numerous times over the 11 years I have owned the building. There is no such address as 1900 Suburban Ave as it does not exist. The address is 1990 Suburban Avenue - St Paul, MN 55119. I changed the address on the outside of the building but I would recommend getting the permits changed asap too. This inspector has been out 3 times in the last 90 days and got a lot of flack from the people working there about the address. He brought this up three years ago and is tied of people not listening to him.

From: Susan Mervine <SMervine@mydollarexpress.com>

Sent: Monday, January 9, 2017 12:26 PM

To: steve.farrell@live.com

Subject: 6507 - Suburban Ave

Steve,

We have had a Fire Marshall visit this location and has threatened to shut the store down if we do not:

1. Change the address on the outside of the store to 1990 Suburban Ave
2. Update our licenses to the same address
3. Provide a 2nd key to the fire box.

When we purchased this location from Family Dollar, we were given the street address of 1900 Suburban Ave. Can you confirm if the Fire Marshall is correct?

Susan Mervine | Manager of Lease Administration

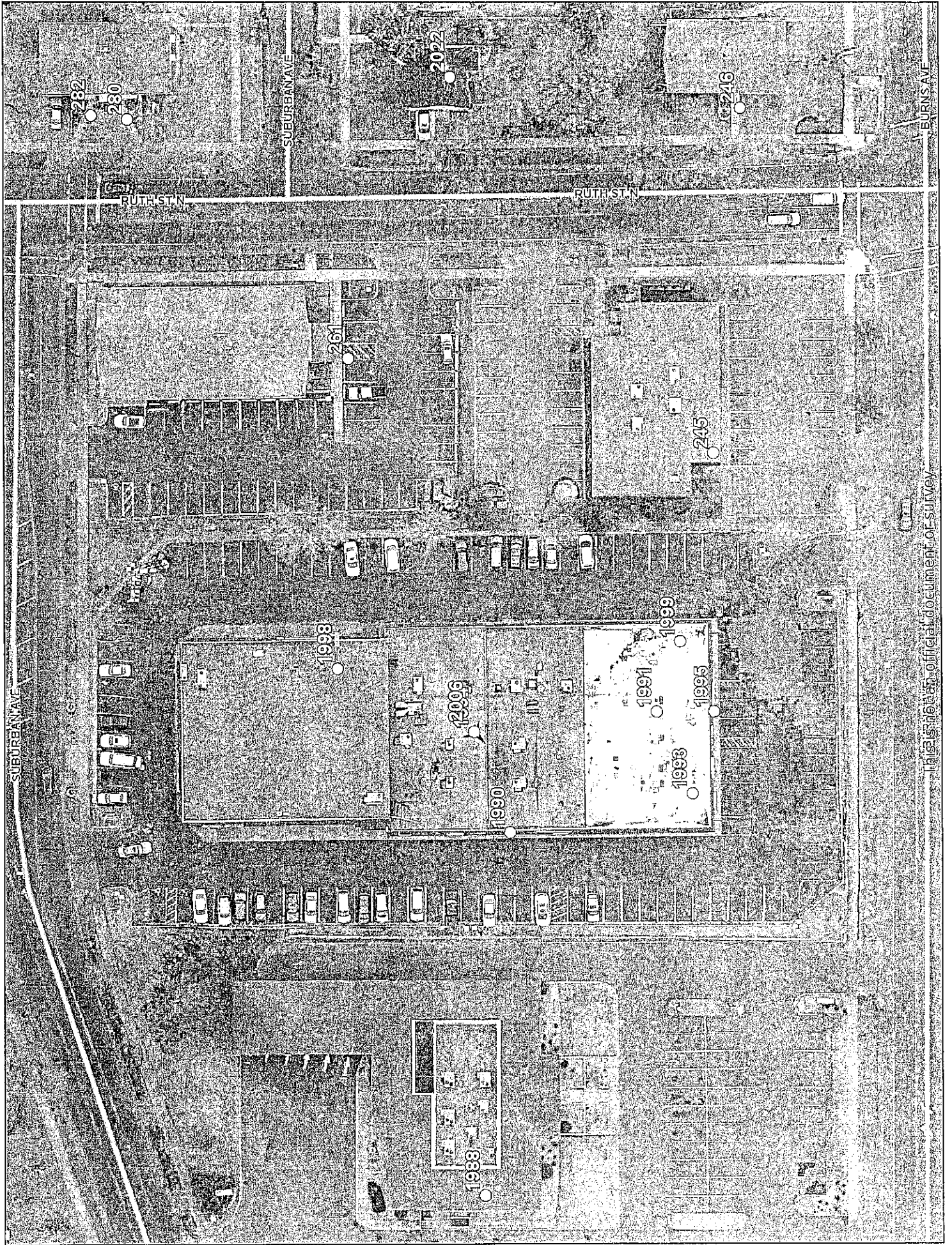
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