

Chao, Diana (CI-StPaul)

From: Chao, Diana (CI-StPaul)
Sent: Friday, March 29, 2019 3:57 PM
To: 'Franklin, Romack'
Cc: Swanson, Christopher (CI-StPaul)
Subject: RE: 25 Sandralee Dr W - WM Assessment Question

Thank you for the update! I will add this to the legislative file for this address.



The Most Livable
City in America

Diana Chao

Solid Waste Programs Specialist

Saint Paul Public Works
25 West 4th Street
1500 City Hall Annex
Saint Paul, MN 55102

P: 651-266-6216

diana.chao@ci.stpaul.mn.us



From: Franklin, Romack [mailto:RFranklin3@republicservices.com]
Sent: Friday, March 29, 2019 3:55 PM
To: Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 25 Sandralee Dr W - WM Assessment Question

Diana,

Please see WM's update below.

Romack Franklin
Municipal Services Manager
Greater St. Paul Area

4325 E. 66th Street
Inver Grove Heights, MN 55076
e rfranklin3@republicservices.com
o 651-286-4575 c 612-300-7497
w www.republicservices.com



We'll handle it from here.™

From: Patch, Mary <mpatch@wm.com>

Sent: Friday, March 29, 2019 3:03 PM

To: Nicole Franklin; Hamstra, Micah; Hoekstra, Darrell; Hartman, Jason; Heinzig, Gary; Altman, Julie; Sarner, Ryan; Westlund, Tyler; VanDussen, Peter; Swanson, Robert

Subject: RE: 25 Sandralee Dr W - WM Assessment Question

He paid us on 1.15.19 and that payment was applied to his 1.4.19 billing.

He paid us again 3.26.19 9 (just in time) and that payment was applied as a prepaid to go against his 4.4.19 billing.

Mary Patch

Municipal Sales Coordinator

mpatch@wm.com

Waste Management

20520 Keokuk Ave Suite 200

Lakeville, MN 55044

Phone: (952) 460-8667

Fax: (952) 460-8699

From: Nicole Franklin <nicole.r.franklin@outlook.com>

Sent: Friday, March 29, 2019 2:55 PM

To: Hamstra, Micah <mhamstra@wm.com>; Hoekstra, Darrell <dhoekstr@wm.com>; Hartman, Jason <jhartma5@wm.com>; Patch, Mary <mpatch@wm.com>; Heinzig, Gary <gheinzig@wm.com>; Altman, Julie <jaltman4@wm.com>; Sarner, Ryan <RSarner@wm.com>; Westlund, Tyler <twestlun@wm.com>; VanDussen, Peter <PVanDuss@wm.com>; Swanson, Robert <rswanson@wm.com>

Subject: [EXTERNAL] Fw: 25 Sandralee Dr W - WM Assessment Question

Hello,

Please see the city's email below.

Nicole Franklin

St. Paul Haulers LLC.

612-298-2990

From: Chao, Diana (CI-StPaul) [<mailto:Diana.Chao@ci.stpaul.mn.us>]
Sent: Friday, March 29, 2019 2:21 PM
To: Franklin, Romack
Cc: Swanson, Christopher (CI-StPaul)
Subject: 25 Sandralee Dr W - WM Assessment Question

Note that (Diana.Chao@ci.stpaul.mn.us) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "infosec.phishing@republicservices.com"

Hello Romack,

The property owner at 25 Sandralee Dr W has requested a legislative hearing regarding their pending assessment from Q4 2018 in the amount of \$70.34. Mike Hagberg (651-730-0018) claims to have paid the bill. Can you ask WM to provide more information on this address? When did the property owner pay this bill?

Thanks for your assistance!



Diana Chao

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