

2013 Library Needs Assessment
Presented to the Saint Paul Public Library Board
April 4, 2012

The four priorities of the Saint Paul Public Library are supporting **learning from birth to post-secondary education and training**; increasing **WORKplace services**; encouraging **active, engaged communities**; and providing **responsible stewardship of resources**. The following needs assessment is informed by these priorities.

Stable Budget	Future Issues
Services and Programming	
<ul style="list-style-type: none"> • Maintain current number of open hours system-wide • Enrich programming for children, including world language storytimes • Enrich programming for youth; help strengthen Sprockets • Maintain WORKplace services, including world language services • Expand digital services • Provide cultural programming 	<ul style="list-style-type: none"> • In partnership with others, how to have a greater impact on Saint Paul's learning priorities • How to adequately fund robust service in libraries, in the community, and on-line
Financial and Asset Management	
<ul style="list-style-type: none"> • Maintain buildings, grounds and vehicles. • Implement planned upgrades as indicated in physical needs assessment • Implement capital projects: Payne Maryland, Highland, Sun Ray, Central • Maintain collection budget and increase % spent on digital materials 	<ul style="list-style-type: none"> • How to fund capital improvements in a timely manner
Operations	
<ul style="list-style-type: none"> • Continue to streamline circulation and collection management • Communications • Implement single customer service area at two more libraries. 	<ul style="list-style-type: none"> • How to use new media to meet priority community information needs
Staff Development	
<ul style="list-style-type: none"> • Continue comprehensive staff training and development • Implement new program for stronger leadership development • Develop different positions to meet changing public service needs 	<ul style="list-style-type: none"> • How to develop staff skills necessary for changes in service delivery, public expectations • How to ensure the right types of jobs for a changing environment