

## Pillsbury, Clare (CI-StPaul)

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**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Thursday, September 16, 2021 10:12 AM  
**To:** grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul)  
**Subject:** RE: FW: 1115 Norton St - Quarter 2 (April - June) 2021 Assessment Inquiry

Thanks Kim!



**SAINT PAUL**  
**MINNESOTA**

### Clare Pillsbury

Management Assistant I - Citywide Garbage Program  
Pronouns: she/her/hers

Department of Public Works  
800 City Hall Annex  
25 West Fourth St  
Saint Paul, MN 55102  
P: 651-266-8862  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)  
[www.StPaul.gov](http://www.StPaul.gov)

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**From:** grevering.sph@gmail.com <grevering.sph@gmail.com>  
**Sent:** Wednesday, September 15, 2021 2:41 PM  
**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Cc:** Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>  
**Subject:** FW: FW: 1115 Norton St - Quarter 2 (April - June) 2021 Assessment Inquiry

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Kim.

### *Greg Revering*

Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>  
**Sent:** Wednesday, September 15, 2021 1:26 PM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>

Cc: Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>

Subject: RE: FW: 1115 Norton St - Quarter 2 (April - June) 2021 Assessment Inquiry

There are no conversations recorded.  
As you can see below he paid a month late.  
Name on account.

	Cust.	Site	Serv.	Cust. Type	Name / Description
	5604			Res 1 unitRes 1 unit	RICHARD INYANG
	5604	1		Res 1 unitRes 1 unit	CITY OF ST PAUL RESIDEM
	5604	1	1	Res 1 unitRes 1 unit	1 - 0.30 YD - RESIDENTIAL

### Invoice Details

Info	Trans. Date	Trans. Type
0001-002	1/1/2021	Service
0001-002	1/8/2021	Service
0001-002	1/15/2021	Service
0001-002	1/22/2021	Service
0001-002	1/29/2021	Service
0001-002	2/5/2021	Service
0001-002	2/12/2021	Service
0001-002	2/19/2021	Service
0001-002	2/26/2021	Service
0001-002	3/5/2021	Service
0001-002	3/12/2021	Service
0001-002	3/19/2021	Service
0001-002	3/26/2021	Service
0001-002	4/5/2021	Period
0001-999	4/5/2021	Tax
0001-999	4/5/2021	Tax

Thank you

Kim Shannon | Operations Specialist/Scale Operator



309 Como Avenue | Saint Paul | MN 55103  
T: 651-768-5270 | F: 651-487-8552 | E: [kshannon@wm.com](mailto:kshannon@wm.com)  
Connect with us: [AdvancedDisposal.com](http://AdvancedDisposal.com) [Facebook](#) [YouTube](#)

From: [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

Sent: Tuesday, September 14, 2021 5:13 PM

To: Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>; Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>

Cc: Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>

Subject: [EXTERNAL] FW: 1115 Norton St - Quarter 2 (April - June) 2021 Assessment Inquiry

Importance: Low

Kim,

Please see the information and request from Clare.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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From: Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>

Sent: Tuesday, September 14, 2021 4:55 PM

To: Greg Revering <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

Cc: Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>

Subject: 1115 Norton St - Quarter 2 (April - June) 2021 Assessment Inquiry

Importance: Low

Please forward to Advanced Disposal. This is a very similar issue to the assessment inquiry that we just sent:

**Property Address & PID:** 1115 Norton St & 252923210153

**Property Owner:** Richard Inyang

**Phone Number:** 612-236-3501

**Email:** [richyman2000@yahoo.com](mailto:richyman2000@yahoo.com)

**Pending Assessment Amount:** \$\$4.74

**Quarter Pending Assessment if for:** Quarter 2 (April - June) 2021 Delinquent Garbage Assessment

**Summary of Issue:** Property owner stated that they spoke with Advanced Disposal when they received an Invoice and Final Notice from the City of Saint Paul regarding the Q2 2021 assessment. When they spoke to the CSR, they were told that the assessed late fee for Q2 2021 had already been paid and they didn't have to worry about it. The property owner was further confused by the fact that their Q3 2021 invoice seemed to indicate the they had paid the assessed Q2 2021 late fee. **Please explain why the property owner was told that the assessed Q2 2021 late fee had been paid and provide the following information for Q2 – Q3 2021:**

- Copy of invoice received by the property owner
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank You,



**SAINT PAUL**  
MINNESOTA

**Clare Pillsbury**

Management Assistant I - Citywide Garbage Program

Pronouns: she/her/hers

Department of Public Works

800 City Hall Annex

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