

Vang, Mai (CI-StPaul)

From: Vang, Mai (CI-StPaul)
Sent: Friday, November 15, 2019 4:08 PM
To: Pillsbury, Clare (CI-StPaul)
Subject: RE: 3:30 Hearing Today - 25 Delos St. W. (File # CG1903A3)

Sorry, he didn't attach anything.

From: Pillsbury, Clare (CI-StPaul)
Sent: Friday, November 15, 2019 3:49 PM
To: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Subject: RE: 3:30 Hearing Today - 25 Delos St. W. (File # CG1903A3)

Thank you Mai. I am working on putting the file together. Do you have the invoices that the resident sent? I will work on following up with him today or Monday.

Warm Regards,



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

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www.stpaul.gov/garbage

From: Vang, Mai (CI-StPaul)
Sent: Wednesday, November 13, 2019 12:51 PM
To: Bryant, Chris (Corporates) <Christine.Bryant@thomsonreuters.com>
Cc: Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Rebar, Jeannette (CI-StPaul) <Jeannette.Rebar@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: 3:30 Hearing Today - 25 Delos St. W. (File # CG1903A3)

I will know more when Chris Swanson works on putting the file together.



Mai X. Vang
Legislative Hearing Coordinator
Saint Paul City Council
15 W Kellogg Blvd, Ste. 310
Saint Paul, MN 55102
P: 651-266-8563
F: 651-266-8574
mai.vang@ci.stpaul.mn.us

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From: Bryant, Chris (Corporates) <Christine.Bryant@thomsonreuters.com>
Sent: Wednesday, November 13, 2019 12:50 PM
To: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Cc: Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Rebar, Jeannette (CI-StPaul) <Jeannette.Rebar@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: Re: 3:30 Hearing Today - 25 Delos St. W. (File # CG1903A3)

Think Before You Click: This email originated outside our organization.

Hi Mai,

Thank you, do we need to attend or does the letter suffice?

Thank you again!

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From: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Sent: Wednesday, November 13, 2019 12:47:14 PM
To: Bryant, Chris (Corporates) <Christine.Bryant@thomsonreuters.com>
Cc: Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Rebar, Jeannette (CI-StPaul) <Jeannette.Rebar@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: 3:30 Hearing Today - 25 Delos St. W. (File # CG1903A3)

Hello Chris,

I am going to refer your matter back to Legislative Hearing on January 16, 2020 at 9:00 a.m. in Room 330 City Hall/Third Floor for further discussion and staff to prepare file.



Mai X. Vang
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Making Saint Paul the Most Livable City in America

From: Bryant, Chris (Corporates) <Christine.Bryant@thomsonreuters.com>
Sent: Wednesday, November 13, 2019 12:43 PM
To: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Subject: 3:30 Hearing Today - 25 Delos St. W. (File # CG1903A3)

Think Before You Click: This email originated outside our organization.

Hi Mai,

Thank you so much for taking the time to try to walk through the assessment for with me. I called and left a message for Chris Swanson and will update you if we are able to connect before the hearing. We would like to dispute the balance of the Ratification of Assessment for 25 Delos St. West, file #CG1903A3 as we have shown good faith to get this issue resolved, have a bill showing a credit by the trash hauler (with a credit of \$356.63), and this balance also includes several late fees. Please see the series of events and attached bills from the trash hauler Republic Services. We are not only concerned with the lack of evidence, proper notice, service provided but increased expenses we have faced, loss of time, unknown future rate increases (ex: Trash contract negotiated by the city, tax increases, etc.). All combined it really creates a hardship.

We are trying to keep the rent affordable and are concerned we will need to have large rent increases. We have also received complaints from tenants that they are unable to utilize Hall Ln. as there is one multi-family dwelling with 8 cans that blocks the street.

Our property is typically filed as a loss or very low income. If expenses continue to increase and a rent freeze is put into place we may need to seriously consider selling the property.

Back ground:

Address: 25 Delos St. W.

File #: CG1903A3

Occupancy: Duplex, both units rented, recently homesteaded as our son lives in unit B

Service: 2 small trash cans.

Increased expenses:

- Property taxes – 23% increase from 2017 to 2018. Reduction in 2019 due to home stead, temporary as our son may purchase a house
- 2019 Fire inspection \$242
- Increased repairs & maintenance – 100% increase + (Includes Added items to fire walk through checklist since last fire inspection)

- Trash 104% increase – Taxes also include an additional \$116 recycling fee. (unknown future increase due to city negotiated contract).
- Increased remaining utilities: not calculated
- 2019 rent increase 3%

Series of events:

- We received the flyer and the change was supposed to take place in October 2018.
- October 2018 we went to the haulers website as we had not seen a bill to date.
 - Showed Highland as our hauler
 - We called Highland and they informed us that we needed to wait as they were not completing billing at that time.
- November 2018 we called Highland back and they told us that they were not collecting in that area and that we needed to call Republic.
 - We called Republic and they said that they still had not sent out bills and that I should see it soon sometime in December.
- December we called Republic, informed them we had still not seen a bill and the person that we talked to said that she did not see our residence in the system (25 Delos W.), she said that she would dig into it and get back to us.
- January and February 2019: We did not hear back so, we called again and the representative said that my address was not pulling up but they had all of my neighbors around me and she said we will just have to see what happens. (Very unfriendly).
 - We attempted to call the city but was unable to find the right contact.
- June 2019: we received the first bill in the mail and it was for \$141.81, we went on line and created an account and paid that bill along with every bill since. **This bill showed \$356.63 in credits, including \$48.55 in late fees.**
- October 2019: Received Ratification of Assessment notice for \$354.29.
- However when logging on line now we see a bill dated April 5th, **the balance was credited on the bill dated July 5.**

Bill dated April 5 online (never received)

- 308.08 residential service
- Late fees added in total of \$48.55

Bill dated July 5

- All of the bill was credited from April 5
- Charged \$141.81
- Payment of \$141.81 paid on 7/17/19

- **Credit of \$356.63**

Bill Dated 08/05/19

- Charged \$113.93

Bill Dated 10/05/19

- Charged \$145.68
- Includes \$5 late fee (Adjusted on 10/14)
- Credit adjustment of \$1.13 (See bill below)
- Payment 258.48 on 10/19

Current status on 11-13-19 showing \$5 credit

Thank you very much for your help on this.

Chris & Doug Bryant

Owners of: 25 Delos St W, Saint Paul, MN 55118

651-468-6199