

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Tuesday, April 7, 2020 1:11 PM
To: Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: 616 DESNOYER AVENUE - (Q4 2019) Assessment Error/Inquiry

Follow Up Flag: Follow up
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Clare,
Please see Kim's update below.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Kim Shannon <Kim.Shannon@advanceddisposal.com>
Sent: Tuesday, April 7, 2020 12:59 PM
To: grevering.sph@gmail.com; Julie Miron <Julie.Miron@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>
Subject: RE: 616 DESNOYER AVENUE - (Q4 2019) Assessment Error/Inquiry

Good afternoon,

I called and talked to Connie. It looks like the notes in our system were incorrect \$25.56 should not have been tax rolled it should have been a credit for unused service. I am assuming at this time I can do nothing but perhaps put a credit on their account.

Thank you

Kim Shannon | Operations Support/Administrative Assistant



309 Como Avenue | Saint Paul | MN 55103
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From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Monday, April 6, 2020 4:26 PM
To: Kim Shannon <Kim.Shannon@advanceddisposal.com>; Julie Miron <Julie.Miron@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>
Subject: FW: 616 DESNOYER AVENUE - (Q4 2019) Assessment Error/Inquiry

Kim,
Please see information and request below.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, April 6, 2020 4:18 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 616 DESNOYER AVENUE - (Q4 2019) Assessment Error/Inquiry

Please forward to Advanced Disposal:

Property Address & PID: 616 DESNOYER AVENUE (PID: 322923230117)
Property Owner: James E Supple
Phone Number or Email: 651-644-9981
Pending Assessment Amount: \$25.56
Quarter Pending Assessment is For: Garbage Service Q4 Oct 1-Dec 31 2019

Summary of Issue: Property owner stated that they submitted a temporary service hold in November to be effective from December 2019 - January 2020. They confirmed with the hauler in November 2019 that they had received the service hold. They paid for service in October and November but not in December of 2019.

Please confirm receipt of the temporary service hold, as well as the date that it was received. If the temporary service hold was received, was there a credit issued to the account for December 2019?

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

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Clare.Pillsbury@ci.stpaul.mn.us

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