

#1470608 1387 Thomas Ave - Q2 Assessment Inquiry

Submitted	Received via	Requester
November 5, 2025 at 11:29	Side conversation	Ronald Danatus <ronaldpauldanatus@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Open	Question	Normal	Garbage Assessments	Jillian Barden

Latitude/Longitude	Location	Other Telephone	Other Name
-93.1646,44.96214	1517 Van Buren Ave, St. Paul, Minnesota, 55104	13125453566	Ronald

Ward	Please select the reason you are contacting the solid waste team	Billing Year
Ward 4	Billing or Assessments	2024

What is your billing or assessment question?	What kind of service hold did you request?
Service Hold Not Applied	Unoccupied Dwelling Registration - over 26 weeks

What was the requested start date?
December 4, 2024

Jillian Barden November 5, 2025 at 11:29
1387 Thomas Ave

- PO purchased the property in Feb 2025 and was unable to place hold
 - When PO called in about the Quarter 1 assessment on 1517 Van Buren, PO requested UDRF on Thomas Ave
 - PO was charged for garbage service for entire quarter
 - The service hold should have been backdated to April 1 instead of May 15
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