

STATE OF MINNESOTA

OFFICE OF THE ATTORNEY GENERAL

LORI SWANSON
ATTORNEY GENERAL

June 25, 2015

SUITE 1400
445 MINNESOTA STREET
ST. PAUL, MN 55101-2131
TELEPHONE: (651) 296-7575

Mr. Gary Rosenbaum
400 Bates Avenue
St. Paul, MN 55106

Re: Medina Roofing
File No: DWM2/2015/522202/C

Dear Mr. Rosenbaum:

I wanted to keep you informed about the status of our attempts to assist you with your concerns involving Medina Roofing. As you know, we previously sent Medina Roofing a letter regarding your concerns. To date, this Office has not received a response from Medina Roofing. Accordingly, I have sent Medina Roofing a second letter asking for its response.

If Medina Roofing responds to our letter, I will send a copy of its response to you. If Medina Roofing has already contacted you or should contact you in the future directly to resolve this matter, please notify me as soon as possible so that we can update our records.

I thank you again for contacting this Office.

Sincerely,

A handwritten signature in cursive script that reads "Daniel Murphy".

DANIEL MURPHY
Consumer Services Division
(651) 355-0711 (Voice)
(651) 282-2155 (Fax)

Enclosure: Correspondence to Medina Roofing

June 25, 2015

Medina Roofing
344 5th Avenue
Newport, MN 55055

Re: Mr. Gary Rosenbaum
File No: DWM2/2015/522202/C

Dear Sir/Madam:

This Office recently asked Medina Roofing to respond to concerns received from Mr. Gary Rosenbaum. To date, we have not yet received any response to our letter to Medina Roofing.

I enclose another copy of our initial correspondence to Medina Roofing and ask that you respond to this Office within seven (7) days.

I appreciate your attention to this matter. Please contact me at the telephone number listed below if you have any questions.

Sincerely,

DANIEL MURPHY
Consumer Services Division
(651) 355-0711 (Voice)
(651) 282-2155 (Fax)

Enclosure: Correspondence to Medina Roofing

cc: Mr. Gary Rosenbaum

Medina Roofing Inc.
344 5th Ave
Newport, MN 55055

July 8, 2015

Daniel Murphy
Office of the Minnesota Attorney General
445 Minnesota Street
Suite#1400 Bremer Tower
Saint Paul, MN 55101

RE: Mr. Gary Rosenbawn
File No.DWM2/2015/522202/C

To whom it may concern,

I am writing this letter in reference to the case mention above
No.DWM2/2015/522202/C. I am writing to confirm that Medina Roofing Inc. did
perform work on the roof for the property located at 400 Bates Ave, Saint Paul,
MN 55106.

The work was completed on November 29, 2002.

Medina Roofing gave a guaranteed for five years for the labor only. We do not
provide a warranty on the materials installed; the responsibility of the material
belongs to the manufacturer. I am attaching a copy of the original contract.

Please feel free to contact us if more information is needed.

Thank you in advance for your consideration.

Sincerely,


Erasto Medina

President of Medina Roofing Inc.
651 276 0965

Mr. Gary Rosenbaum
July 15, 2015
Page 2

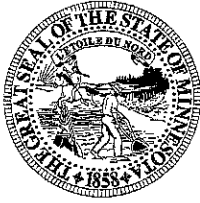
I thank you again for contacting this Office. If you have any questions, please feel free to give me a call.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Murphy". The signature is fluid and cursive, with a long horizontal stroke at the end.

DANIEL MURPHY
Consumer Services Division
(651) 355-0711 (Voice)
(651) 282-2155 (Fax)

Enclosures: Correspondence from Medina Roofing



STATE OF MINNESOTA

OFFICE OF THE ATTORNEY GENERAL

LORI SWANSON
ATTORNEY GENERAL

July 10, 2015

SUITE 1400
445 MINNESOTA STREET
ST. PAUL, MN 55101-2131
TELEPHONE: (651) 296-7575

Mr. Gary Rosenbaum
400 Bates Avenue
St. Paul, MN 55106

Re: Medina Roofing
File No: DWM2/2015/522202/C

Dear Mr. Rosenbaum:

I wanted to update you on the status on our attempts to contact Medina Roofing regarding your concerns.

I enclose a copy of another letter that I sent to Medina Roofing on your behalf. The purpose of this letter is to see if we can finally prod Medina Roofing into providing a response. If I do get a response from Medina Roofing, I will promptly forward it to you. In the meantime, if you have received a response from Medina Roofing or if Medina Roofing should contact you in the future to resolve the matter, I ask that you please let me know right away so that I can update our records.

I thank you again for contacting this Office.

Sincerely,

A handwritten signature in black ink that reads "Daniel Murphy".

DANIEL MURPHY
Consumer Services Division
(651) 355-0711 (Voice)
(651) 282-2155 (Fax)

Enclosure: Correspondence to Medina Roofing



July 10, 2015

Medina Roofing
344 5th Avenue
Newport, MN 55055

Re: Mr. Gary Rosenbaum
File No: DWM2/2015/522202/C

Dear Sir/Madam:

This is the third time this Office is sending Medina Roofing a letter regarding the concerns we received from Mr. Gary Rosenbaum. To date, we have not received any response from Medina Roofing. This matter deserves the courtesy of a response, and this Office expects that a company that does business in Minnesota will respond to concerns raised by Minnesota citizens in a timely fashion.

I enclose a copy of our initial correspondence for your review. I ask that you please direct your immediate attention to this matter and respond to me within five business days of this letter. If you have any questions, please contact me immediately.

I should note that this Office does maintain files regarding consumer complaints, and our files will reflect your response or any failure to respond. I would appreciate your prompt attention to this matter.

Sincerely,

DANIEL MURPHY
Consumer Services Division
(651) 355-0711 (Voice)
(651) 282-2155 (Fax)

Enclosure: Correspondence to Medina Roofing

cc: Mr. Gary Rosenbaum



LORI SWANSON
ATTORNEY GENERAL

STATE OF MINNESOTA

OFFICE OF THE ATTORNEY GENERAL

June 17, 2015

SUITE 1400
445 MINNESOTA STREET
ST. PAUL, MN 55101-2131
TELEPHONE: (651) 296-7575

Mr. Gary Rosenbaum
400 Bates Avenue, Apt. A
St. Paul, MN 55106

Re: Sprint
File No: KSS/2015/521654/C

Dear Mr. Rosenbaum:

You previously contacted this Office for assistance with a problem involving Sprint. I enclose a copy of a response this Office received from Sprint.

I ask that you review the enclosed response and give me a call or send me your thoughts on the matter so that we can further discuss whether this Office can be of additional assistance to you.

I look forward to hearing from you.

Sincerely,

A handwritten signature in black ink, appearing to read "KYLE STRAITON".

KYLE STRAITON
Consumer Services Division
(651) 355-0733 (Voice)
(651) 282-2155 (Fax)

Enclosure: Correspondence from Sprint

