



CITY OF SAINT PAUL
Melvin W. Carter, Mayor

1500 City Hall Annex
25 W. Fourth Street
Saint Paul, MN 55102-1660

Fax: 651-266-6222

Catherine Zimmer
1790 Hague Ave
St Paul MN 55104-6029

March 15, 2019

Dear Saint Paul Property Owner,

You are receiving this letter because you have indicated to the City that you believe the delinquent charge for garbage services at your property 1790 HAGUE AVE is in error. We have reviewed your request and have determined that the charge for your garbage service was not made in error. The following is the reason for the charge.

REASON FOR CHARGE:

According to your dispute, you made a payment to Highland Sanitation in December of 2018. The bill for Quarter 4 2018 (October – December) service was due on October 31st, 2018. Because your payment was received after the due date, you were charged a late fee of \$3.04.

Garbage haulers have turned all delinquent charges for Quarter 4 2018 over to the City for assessment. You are responsible for paying the outstanding balance that is owed to the City.

If you believe that you should not have been issued a late fee, please contact your hauler directly to discuss this charge. If your hauler determines that the late fee was charged in error, they will credit that amount to your account. Even if you receive a credit, you still need to pay the delinquent charge to the City.

OPTIONS TO PAY YOUR BILL

You can pay your bill before it is assessed to the property so it does not incur additional charges. Payment can be made by any of the following methods:

1. Pay online from your checking/savings account at www.stpaul.gov/assessments. No additional fee.
2. Pay online using a credit/debit card at www.stpaul.gov/assessments. Bank fee of 2.49%.
3. Pay in person with the City of Saint Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd., St. Paul.
4. Mail payment to the address below and include your name and property address.



An Affirmative Action Equal Opportunity Employer



CITY OF ST PAUL ASSESSMENTS,
700 CITY HALL, 15 WEST KELLOGG BOULEVARD,
ST PAUL, MN 55102-1658

If the City of Saint Paul Assessment office does not receive payment for the delinquent charges by the due date, the City will assess any outstanding charges to the property.

OPTION FOR LEGISLATIVE HEARING

If you wish to continue the dispute, please fill out the form located at www.stpaul.gov/hearinggarbage to request a legislative hearing. You will receive more information about the date and time for the legislative hearing in a Public Hearing Notice and Ratification of Assessment letter that you will receive from the City the week of March 25th. If you need assistance filling out the on-line form, please call 651-266-6100.

If you have general questions about the assessment process, you can contact the assessment department at 651-266-8858. For more information about the new citywide garbage service, please visit www.stpaul.gov/garbage. If you have questions or believe you have received this letter in error, please call 651-266-6101 or email PW-GarbageAssessmentDisputes@stpaul.gov.

Sincerely,



Chris Swanson
Solid Waste Programs Supervisor, Public Works