Clare Pillsbury

Friday 09:20 To Consortium, Sarah Haas Hello,

We've received an Assessment Inquiry for 597 Hazel St N, Saint Paul, Minnesota, 55119. Please forward to Republic Services for their input.

Ticket ID#: 21425 Ticket Requester: MEGAN FORCIA Ticket Requester Email: (if available) Ticket Request Phone Number: (if available) +16126951060 Property ID #: 352922230001 Property Address: 597 Hazel St N, Saint Paul, Minnesota, 55119 Quarter Pending Assessment is for: Quarter 4 (October - December) Billing year for Pending Assessment: 2022 Pending Assessment Amount: \$202.82 Hauler: Republic Services

Ticket Comments: Property owner stated that their quarterly invoice is usually around \$106.00. Therefore they do not understand why the assessed amount for Q4 2022 is \$202.82. They also reported that when they called Republic Services to pay their Jan - March invoice, they were told they could not pay it. **Please address the above concerns and provide the following information for Q4 2022 - Q1 2023:**

- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

--Clare Pillsbury City of Saint Paul Department of Public Works - Garbage 651-266-6101 garbage@ci.stpaul.mn.us https://www.stpaul.gov/garbage



Consortium

Friday 11:11 To Clare Pillsbury Please see Republic update.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Friday, March 24, 2023 10:40 AM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: 597 Hazel St N, Saint Paul, Minnesota, 55119 - (Quarter 4 (October - December)) - Assessment Inquiry

Hello,

Q4 2022:

- Billing: \$176.36 + \$26.46 (late fee) = \$202.82 (This is for service from August 3, 2022 till December 2022)
- Payment: \$0.00
- Size: 90gal
- Contact:
 - 10/5/2023: Customer called for balance and to see why we didn't bill her in August when she set up the service.

Q1 2023:

- Billing: \$116.37
- Payment: \$106.81 on 1/24/2023
- Size: 90gal
- Contact: Nothing

Thank you Frances