

## #34509 1999 Clear Ave - Q1 2023 Assessment Question

**Submitted** June 15, 2023 at 14:42  
**Received via** Phone call (inbound)  
**Requester** Fannie Pen <fanniepen24@outlook.com>

**Status category** On-hold  
**Ticket status** On-hold  
**Priority** Normal  
**Group** PW - Garbage  
**Assignee** Clare Pillsbury  
**Ticket status** On-hold

**Assessment No.** 230108  
**Property ID Number** 232922310035  
**Do you need an interpreter?** No  
**Latitude/Longitude** -93.01594,44.98221

**Location** 1999 Clear Ave, St. Paul, Minnesota, 55119  
**Other Name** Fannie Pen  
**Garbage Hauler** Waste Management

**Have you contacted your hauler about this garbage bill before?**

No

### Staff Comments

Hauler records confirm that the Unoccupied Dwelling Registration Form (UDRF) that was submitted on 2/13/2023 was applied to the account on 2/17/2023. Therefore the current assessed amount is for service for a 64-gal cart from 1/1/2023 - 2/17/2023. The property owner was charged \$55.61 for garbage service, plus an additional \$10.77 in late fees (\$66.38). The first late fee of \$5.21 was added based on the original invoiced amount of \$104.26 and the other two late fees of \$2.78 were added after the UDRF was applied to the account. Hauler records do show that the property owner contact Waste Management regarding a vacancy request on 1/11/2023. However, the property owner never filled out and submitted the UDRF that was sent to them on 1/11/2023. Therefore staff recommends approving the assessment.

**Billing year for Delinquent Garbage Bill Assessment** 2023  
**Date of CP (MM/DD/YYYY)** 8/23/2023

**Total amount due for Delinquent Garbage Bill Assessment** 66.38  
**Legislative Hearing Required** Yes

**Other Telephone** 16512833634  
**Date of LH (MM/DD/YYYY)** 7/6/2023

### Stated Reason for Appeal (if given)

Property owner stated that they were not living at the property during this time period. City records show that there was a UDRF submitted on 2/13/2023.

**Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?**

Yes

### Garbage Invoice Dates (i.e. January 1- March 31)

January 1 - March 31

**Billing period for Delinquent Garbage Bill Assessment** Quarter 1 (January - March)  
**Time of LH** 9:00 AM

**Elizabeth Walsh** June 15, 2023 at 14:42

Internal note

Call from: +1 (651) 283-3634  
 Call to: +1 (651) 413-6624  
 Time of call: June 15, 2023 at 7:41:36 PM  
 Answered by: Elizabeth Walsh

**Elizabeth Walsh** June 15, 2023 at 14:48

Internal note

Inbound call from +1 (651) 283-3634

Call Details

Call from: +1 (651) 283-3634  
Call to: +1 (651) 413-6624  
Time of call: 2023-06-15 19:41:36 UTC  
Location: Minneapolis, Minnesota, United States  
Answered by: Elizabeth Walsh  
Length of phone call: 6 minutes, 50 seconds

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**Elizabeth Walsh** June 15, 2023 at 14:52

Internal note

PO said she was not living in the house during Q1 and did not utilize trash service. PO is confused about why she is being asked to pay if she had a service hold and did use the trash. PO received the public hearing notice.

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**Clare Pillsbury** June 20, 2023 at 12:26

Internal note

Outbound call to +1 (651) 283-3634

Call Details

Call from: +1 (651) 413-6624  
Call to: +1 (651) 283-3634  
Time of call: 2023-06-20 17:15:17 UTC  
Called by: Clare Pillsbury  
Length of phone call: 11 minutes, 24 seconds

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**Clare Pillsbury** June 20, 2023 at 12:40

Internal note

Staff spoke to the property owner and informed that that without a UDRF or temporary service hold being submitted, they could not remove the assessed amount.

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**Clare Pillsbury** June 21, 2023 at 13:47

Internal note

Outbound call to +1 (651) 283-3634

Call Details

Call from: +1 (651) 413-6624  
Call to: +1 (651) 283-3634  
Time of call: 2023-06-21 18:41:36 UTC  
Called by: Clare Pillsbury  
Length of phone call: 5 minutes, 40 seconds

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**Clare Pillsbury** June 21, 2023 at 14:12

Internal note

Staff called property owner and confirmed that they would like to attend a legislative hearing on 7/6/2023 at 9:00 AM.

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