

#244915 1964 MINNEHAHA AVE E - 2023 Q3 ASSESSMENT INQUIRY (REPUBLIC) - LH REMOVE

Submitted	Received via	Requester
October 27, 2023 at 09:51	Voicemail	Anthony Galvan <galvana@my.uwstout.edu>

Status category	Ticket status	Priority	Group	Assignee
Open	Re-opened	Normal	PW - Garbage	Lydia Campbell

Property ID Number	Do you need an interpreter?	Latitude/Longitude
352922210012	No	-93.01751,44.96281

Location	Other Name	Garbage Hauler
1964 Minnehaha Ave E, St. Paul, Minnesota, 55119	ANTHONY GALVAN	Republic Services

Rescheduled LH Date:

01/18/2024

Staff Comments

PO provided proof of payment for full amount of garbage bill. Hauler, Republic Services, confirmed that the delinquent bill was sent to the City in error and should be removed.

Billing year for Delinquent Garbage Bill Assessment Date of CP (MM/DD/YYYY)

2023	03/13/2024
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Total amount due for Delinquent Garbage Bill Assessment Legislative Hearing Required

114.68	Yes
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Other Telephone	Date of LH (MM/DD/YYYY)	Other Email
16512858906	01/11/2024	galvana@my.uwstout.edu

Stated Reason for Appeal (if given)

PO states that they already paid this bill in full to their hauler on 7-24-2023.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

July 1 - September 30

Billing period for Delinquent Garbage Bill Assessment Time of LH

Quarter 3 (July - September)	11:00AM
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Anthony Galvan October 27, 2023 at 09:51

Internal note

Voicemail from +1 (651) 285-8906

Call Details

Call from: +1 (651) 285-8906

Call to: +1 (651) 413-6624

Time of call: 2023-10-27 14:49:07 UTC

Location: Minneapolis, Minnesota, United States

Length of phone call: 2 minutes, 14 seconds

Transcription

Thank you. Yes. Hi, my name is Anthony galvan. I live at 1964, many high avenue saint paul, 55119. And I have gotten an assessment for a garbage bill for the month of July through september. It looks like here, uh, I paid that bill and wondering if there's confusion since the account is listed under just anthony galvan. But the homeowners is Anthony galvan and victoria snyder. If you could give me a call back, 651-285-8906. I'd really appreciate it. Thanks. I.

Shelly Barnhart October 27, 2023 at 10:14

Internal note

Outbound call to +1 (651) 285-8906

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 285-8906

Time of call: 2023-10-27 15:11:01 UTC

Called by: Shelly Barnhart

Length of phone call: 3 minutes, 4 seconds

Shelly Barnhart October 27, 2023 at 10:20

Internal note

PROPERTY OWNER OF 1964 MINNEHAHA AVE E RECEIVED AND ASSESSMENT FOR THE PROPERTY THE PO IS STATING HE ALREADY PAID THE BILL, AND WAS NOT LATE IN PAYING TO BILL TO REPUBLIC SERVICES.

Lydia Campbell October 27, 2023 at 13:39

Internal note

Outbound call to +1 (651) 285-8906

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 285-8906

Time of call: 2023-10-27 18:36:41 UTC

Called by: Lydia Campbell

Length of phone call: 2 minutes, 38 seconds

Lydia Campbell October 27, 2023 at 13:39

Internal note

Spoke to PO. Waiting for proof of payment.

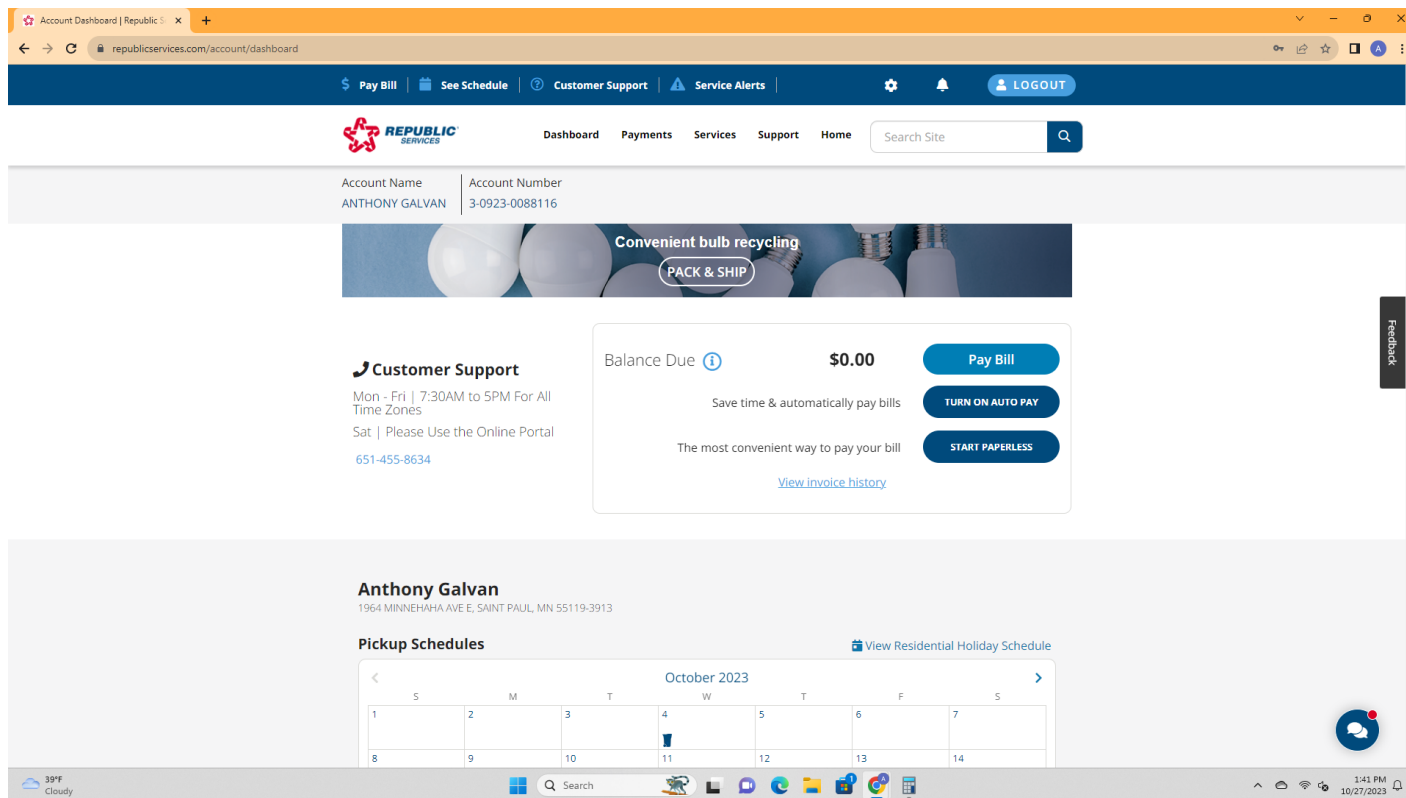
Lydia Campbell October 27, 2023 at 13:58

Internal note

See ticket [#245887](#) for supplemental info

Sarah Haas October 31, 2023 at 13:07

Internal note



Lydia Campbell November 1, 2023 at 15:44 Internal note

Response from hauler: *Please remove the certification from the account. This customer already paid. This was from the previous owner, and it cleared on our end.*

Lydia Campbell November 1, 2023 at 15:46

Anthony,

We got in touch with Republic Services about your overdue garbage bill assessment for Quarter 3 of 2023. They confirmed that it was a mistake, so I will recommend that the assessment be removed.

I will be in touch soon with additional details.

Thank you for your patience,

Lydia

City of Saint Paul
Public Works - Solid Waste
651-266-6101

Anthony Galvan November 2, 2023 at 08:44

Thank you, appreciate the update.

Anthony J Galvan
C:651-285-8906
Galvana@My.uwstout.edu

Lydia Campbell November 2, 2023 at 10:54

Anthony,

The pending assessment for Jul-Sep 2023 will go to a legislative hearing on January 11, 2024. At the hearing, I will recommend a removal of the full amount and expect that it will be approved. If the hearing officer approves the removal, she will then make the same recommendation to City Council to have it removed.

You are welcome to attend the hearing in-person or by phone, but you do not need to. If you would like to attend, please let me know.

In the meantime, there is no need to pay the assessment. Let me know if you have any questions.

Thank you,

Lydia

City of Saint Paul
Public Works - Solid Waste
651-266-6101

Anthony Galvan November 2, 2023 at 12:14

Thank you Lydia.

Anthony J Galvan
C:651-285-8906
Galvana@My.uwstout.edu

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