

## Lydia Campbell

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**From:** Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>  
**Sent:** Monday, April 1, 2024 2:56 PM  
**To:** Lydia Campbell  
**Subject:** Re: FW: [EXTERNAL] FW: Fwd: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

**Think Before You Click: This email originated outside our organization.**

fwd

On Mon, April 1 at 14:34, Lydia Campbell wrote:  
See screenshot of your earlier email:

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**From:** Patch, Mary <mpatch@wm.com>  
**Sent:** Wednesday, March 27, 2024 1:40 PM  
**To:** 'grevering.sph@gmail.com' <grevering.sph@gmail.com>  
**Subject:** RE: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Ass

Okay - the October 2<sup>nd</sup> payment for \$73.00 we did receive

10/02/23 BILL PAY	PMT SLB	71.84
10/02/23 BILL PAY	PMT SLB	1.16

On Mon, April 1 at 10:59, Consortium wrote:  
Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <mpatch@wm.com>  
**Sent:** Monday, April 1, 2024 10:58 AM  
**To:** 'grevering.sph@gmail.com' <grevering.sph@gmail.com>  
**Subject:** RE: [EXTERNAL] FW: Fwd: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

She didn't pay us anything for 4<sup>th</sup> Qtr.

She paid us \$65.00 for 1<sup>st</sup> Qtr 2024 – total bill was \$65.60 and we credited off \$.60

01/31/24 FIN CHRG	FIN LPR	3.12	65.60
02/06/24 BILL PAY	PMT SLB	65.00	.60

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, April 1, 2024 10:50 AM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] FW: Fwd: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Mary,

Please see question from Lydia.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Lydia (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>  
**Sent:** Monday, April 1, 2024 10:19 AM  
**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** Re: Fwd: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Thanks for the Q1 info.

In Q4 - 2023, her bill would have been \$62.48 for EOW. She paid on 10/2, so with no late fees and a payment of \$73 made, she should have had a credit of \$10.52. If you subtract the \$0.60 that she was short on her Q1 payment, she should still have a credit for Q2 of \$9.92. **Is that credit there?**

On Mon, April 1 at 6:24, Consortium wrote:

Please see WM update.

Sent from my iPhone

Begin forwarded message:

**From:** "Patch, Mary" <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Date:** March 31, 2024 at 6:52:13 PM CDT  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Subject:** RE: FW: FW: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

1<sup>st</sup> Qtr 2024 Billing – 32 gal EOW trash service, taxes and one finance charge -

01/05/24	MISC TAX	INV T1A	4.42	4.42
01/05/24	MISC TAX	INV T1I	12.70	17.12
01/05/24		INV 06A	45.36	62.48

01/31/24	FIN CHRG	FIN LPR	3.12	65.60
02/06/24	BILL PAY	PMT SLB	65.00	.60
02/20/24	CS# 13158204	ADJ 06C	.60	.00

She made a payment of \$65 and we credited off the \$.60 balance.

The 3001 is the last 4 digits of her unique ID #

Mary Patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Saturday, March 30, 2024 1:44 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] FW: FW: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

FYI

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Lydia (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>  
**Sent:** Saturday, March 30, 2024 11:37 AM  
**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Subject:** Re: FW: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Yes, that was a mistake. The \$65 was from 2024.

And yes, the ...3001 is part of her account number.

**What is her service level/what was her original invoice for Q4?**

Given that she only paid \$65 for Q1, does she have EOW? Looks like she's either in the hole or ahead with that payment.

On Wed, March 27 at 15:07, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

**Sent:** Wednesday, March 27, 2024 1:40 PM

**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Subject:** RE: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Okay - the October 2<sup>nd</sup> payment for \$73.00 we did receive

10/02/23 BILL PAY	PMT SLB	71.84
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10/02/23 BILL PAY	PMT SLB	1.16
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It is the payment from 2.6.23 for \$65 that I don't show we received from her.

I show a payment of \$65 from 2.6.24	02/06/24 BILL PAY	PMT SLB	65.00
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Did she give the wrong date?

The mailing address is the same as the service address.

I thought maybe 3001 was part of an account number she used.

Thanks

Mary Patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Sent:** Wednesday, March 27, 2024 1:32 PM

**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

**Subject:** [EXTERNAL] FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

FYI

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Lydia (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

**Sent:** Wednesday, March 27, 2024 11:41 AM

**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Subject:** Re: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

The legislative hearings for overdue Quarter 4 bills are not until next week, so no, it's not too late to be investigating 2023 payments.

I don't know what "...3001" means. I have asked PO to send a detailed view of just the October payment.

Also, can you please confirm what address bills are being sent to?

Thank you

On Fri, March 22 at 18:41, Consortium wrote:

Please see question from Mary.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

**Sent:** Friday, March 22, 2024 6:26 PM

**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Subject:** RE: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Isn't it a little late to be pointing out payments from 2023?

I don't show that we ever received those payments that she is showing and what does the 3001 under Waste Management stand for?

Mary patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Sent:** Friday, March 22, 2024 5:31 PM

**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

**Subject:** [EXTERNAL] FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Mary,

Please see the information and request from Lydia.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)



763-295-2054

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**From:** Lydia (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

**Sent:** Friday, March 22, 2024 4:42 PM

**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Subject:** 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 556 York Ave, St. Paul, Minnesota, 55130. Please forward to Waste Management for their input.

**Ticket ID#:** 465347

**Ticket Requester:** Leeann M Warner

**Ticket Requester Email: (if available)** [lmwarner357@aol.com](mailto:lmwarner357@aol.com)

**Ticket Request Phone Number: (if available)** +16517767235

**Property ID #:** 292922310155

**Property Address:** 556 York Ave, St. Paul, Minnesota, 55130

**Quarter Pending Assessment is for:** Quarter 4 (October - December)

**Billing year for Pending Assessment:** 2023

**Pending Assessment Amount:** \$70.50

**Hauler:** Waste Management

**Ticket Comments:**

Screenshot from PO shows the following payments were made to Waste Management via US Bank checking account ...0322:

2-6-2023: \$65.00  
10-2-2023: \$73.00

**Please provide the following information:**

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

**Lydia**

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City of Saint Paul

Department of Public Works - Garbage

651-266-6101 | [garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)

[stpaul.gov/garbage](http://stpaul.gov/garbage)

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