

From: [Leo](#)
To: [*CI-StPaul_LegislativeHearings](#)
Subject: Fwd: [City of Saint Paul] Re: The hauler has stated that they missed a pick up on 3/1 but picked it up on 3/2. Sarah Haas City of Saint Paul Department of Public Works - Garbag...
Date: Sunday, May 14, 2023 2:59:47 PM

Hi Mai

Can you please put the following email communication under Xin Zhou legislative hearing case / assessment #238524 - 101 Como/583 Park

----- Forwarded message -----

From: **Sarah (City of Saint Paul)** <support@saintpaul.zendesk.com>
Date: Fri, May 12, 2023, 5:39 PM
Subject: [City of Saint Paul] Re: The hauler has stated that they missed a pick up on 3/1 but picked it up on 3/2. Sarah Haas City of Saint Paul Department of Public Works - Garbag...
To: Xin Zhou <sleepingleo@gmail.com>



Your request (26876) has been updated. To add additional comments, reply to this email.



Sarah (City of Saint Paul)

May 12, 2023, 17:39 CDT

I will ask them.

Sarah Haas
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>



Xin Zhou

May 10, 2023, 19:21 CDT

Hi Sarah

My original complain about the trash company was missing pickup on 02/23/23 then rescheduled to 02/25/23. Then they missed again so I called and they rescheduled to 02/28/23.

Then they missed again leading me to call the city to complain

Would you mind investigating this matter more to confirm the statement above is true ? Just to verify the complaint to the trash company is all based on facts?
Republic service has call records from me for almost each of the days in above time period.

Regards
Xin Zhou



Sarah (City of Saint Paul)

May 10, 2023, 09:05 CDT

The hauler has stated that they missed a pick up on 3/1 but picked it up on 3/2.

Sarah Haas
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Attachment(s)
[image001 \(1\) \(1\).png](#)

This email is a service from City of Saint Paul.