

#465347 556 York Ave - Q4 2023 Assessment Inquiry (WM) - LH REMOVE

Submitted March 18, 2024 at 17:05 **Received via** Web Form **Requester** LeeAnn M Warner <lmwarner357@aol.com>

Status category Pending **Ticket status** Pending - Future Event **Type** Question **Priority** Normal **Group** PW - Garbage **Assignee** Lydia Campbell

Assessment No. 240112 **Property ID Number** 292922310155 **Project Number** CG2401A2 **Do you need an interpreter?** No

Latitude/Longitude -93.07694,44.96825 **Location** 556 York Ave, St. Paul, Minnesota, 55130 **Other Name** LeeAnn Warner **Garbage Hauler** Waste Management

Rescheduled LH Date: 4-18-2024 **Have you contacted your hauler about this garbage bill before?** Yes

Staff Comments

PO provided proof of payment to WM of \$73.00 on 10-2-2023. WM has confirmed that they received this payment. Invoice for Q4 - 2023 was only \$62.48, so WM also owes PO a credit of \$10.52

Billing year for Delinquent Garbage Bill Assessment 2023 **Date of CP (MM/DD/YYYY)** 5-15-2024

Total amount due for Delinquent Garbage Bill Assessment 70.50 **Legislative Hearing Required** Yes

Other Telephone 6514787912 **Date of LH (MM/DD/YYYY)** 4-4-2024 **Other Email** lmwarner357@aol.com

Stated Reason for Appeal (if given)

Not only did I pay my garbage bill in October 2023 -- I paid \$73.00. I see no reason to pay this bill more than once.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Garbage Invoice Dates (i.e. January 1- March 31)

October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment Quarter 4 (October - December) **Time of LH** 10:00AM

LeeAnn M Warner March 18, 2024 at 17:05

I already paid this bill. Overpaid it actually.

Sarah Haas March 19, 2024 at 17:26

Dear Leeann,

Thank you for contacting the city regarding your pending assessment for 556 York Ave East. You stated that you have already made the payment to the hauler and would like to have the assessment removed.

Please reply to this email with proof of payment for your garbage bill for Quarter 4 (October - December) 2023. You can submit a bank statement, receipt, or account ledger with your hauler. Make sure that the date, amount, and Waste Management are all visible in the image. You can send a picture, screenshot, or file and attach it to your email reply.

Account and credit card information should be removed or blacked out on statement before submitting.

Sarah

City of Saint Paul
Public Works - Solid Waste
651-266-6101

Sarah Haas
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

LeeAnn M Warner March 19, 2024 at 18:45

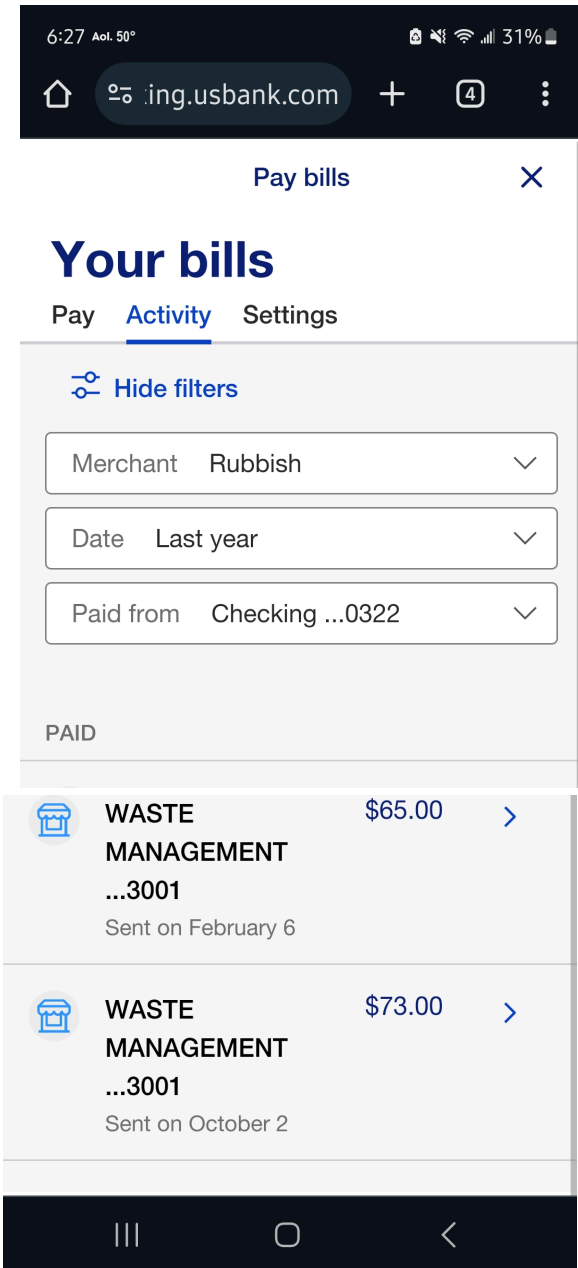
Hello,

I have already provided all of the information via email and snail mail to your office as well as to Waste Management when it was brought to my attention by your office and I even made my 1 missing payment to your office.

I will resend the information again but for now I have also attached a screenshot of my bank records showing I overpaid in October 2023 as well as made my other payment.

Waste Management , and Board of Water , stopped sending me bills after I filed a harassment complaint against a City worker.

LeeAnn



[Sent from AOL on Android](#)

Lydia Campbell March 22, 2024 at 16:38

Leeann,

The correspondence between us in December was in regards to an unpaid garbage bill from Quarter 2 (April-June) 2023.

The letter that you sent in the mail was merely a written statement saying that you paid your bill. That was not considered substantial evidence for why the assessment should be waived.

The screenshot that you sent is helpful. I see that the following payments were made to Waste Management via your US Bank checking account:

2-6-2023: \$65.00

10-2-2023: \$73.00

I will reach out to Waste Management and ask why the payment in October was not applied.

Thank you for your patience,

Lydia

City of Saint Paul
Public Works - Solid Waste
651-266-6101

Lydia Campbell March 22, 2024 at 16:40

Internal note

Screenshot from PO shows the following payments were made to Waste Management via US Bank checking account ...0322:
2-6-2023: \$65.00
10-2-2023: \$73.00

LeeAnn M Warner March 22, 2024 at 19:15

Lydia,

Oh that's right. I was fresh out of my major ankle surgeries so my apologies for that mix up.

I did send you that payment. Hope it was received.

I hope things do get squared away quickly with Waste Management and they start sending me my bills proper and timely again.

LeeAnn

[Sent from AOL on Android](#)

Lydia Campbell March 27, 2024 at 11:37

LeeAnn

I'm sorry about your ankle! I hope it has healed up.

Yes, the Quarter 2 assessment have been has been paid. Thank you.

Have you not been receiving bills from Waste Management regularly at the start of every quarter, i.e. Jan, Apr, Jul, Sep? I will ask them what address they've been sending them to.

As for your Quarter 4 bill, they are still contesting that they haven't received it. Not sure why, but they are fixated on the meaning of "...3001" that is listed under "Waste Management" on your screenshot. Can you send me an expanded screenshot of just that October payment? You can cover any personal info as needed.

Pay bills ×

Your bills

Pay **Activity** Settings

Hide filters

Merchant Rubbish ▼

Date Last year ▼

Paid from Checking ...0322 ▼

PAID

	WASTE MANAGEMENT ...3001 Sent on February 6	\$65.00	>
	WASTE MANAGEMENT ...3001 Sent on October 2	\$73.00	>

Sorry for the extra work, but I want to make sure we have as much clear evidence as possible if I recommend removing this assessment at the hearing next week.

Thank you,

Lydia

LeeAnn M Warner March 27, 2024 at 15:26

Hello Lydia,

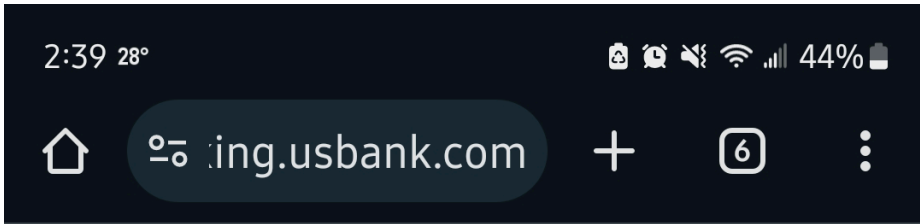
Thank you. Nope, my ankle wont be fully healed til at least June. I have been pushing it too much since I have no help from my disability people.

Yeah you got the payment.

No ma'am I have not received a Waste Management bill in almost 1 year. Given those months you listed shouldn't I have received my Waste Management bill already? I have not received anything.


3001 is my account number. Same number I have used for years that I've been paying online. I did the expanded shot of my payment and it is attached. If that money didn't go thru then where did it go?

LeeAnn



← **Payment Details** ×

Payment Details

 **WASTE MANAGEMENT ...3001**

\$73.00

Date: October 2
From: Checking ...0322
Confirmation: VFDST-BCGKV

[Sent from AOL on Android](#)

Lydia Campbell March 30, 2024 at 11:10

Internal note

WM states:

Okay - the October 2nd payment for \$73.00 we did receive

10/02/23 BILL PAY	PMT SLB	71.84
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10/02/23 BILL PAY	PMT SLB	1.16
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It is the payment from 2.6.23 for \$65 that I don't show we received from her.

<i>I show a payment of \$65 from 2.6.24 02/06/24 BILL PAY</i>	<i>PMT SLB</i>	<i>65.00</i>
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Did she give the wrong date?

Lydia Campbell March 30, 2024 at 11:41

LeeAnn,

Thank you. Waste Management has finally confirmed that they received your payment in October 2023. I am waiting to see what your original invoice was before making an official recommendation for how much of the assessment to waive.

What service level/size cart do you have for garbage?

Also, Waste Management provided a copy of one of your bills showing that they are being sent to 556 York Ave, Saint Paul, MN 55130. If you do not receive a bill at the beginning of April, please reach out so that we can figure out the issue.

Thank you,

Lydia

LeeAnn M Warner March 30, 2024 at 12:04

Lydia,

Thank you. Hopefully all of it gets waived.
Attached is a copy of what I have.

Unfortunately, because they charge way more than my previous company I can only afford the little biweekly purple lid bin.

I am on disability with a limited income.

Yep that's been my address for 45 years.

Right after I filed a complaint of harassment against a City worker my Waste Management and Board of Water bills stopped coming and a ton of fees , fines , bills have been put on my assessments and NO ONE -- other than you -- have been working with me to get things cleared up.
Who can I talk to to get the rest fixed?

I intend to pay \$65.00 when I get paid on Monday the 1st.
But if I do not get a bill I will let you know.

Thank you.
LeeAnn

rec'd 23 Jan 24

my copy



Citywide Coordinated Garbage Collection Program

You Owe: \$70.50
Due Date: 2/23/24
Property Add: 556 YORK AVE
Property ID#: 29-29-22-31-0155
Project #: CG2401A2

PLEASE PAY YOUR GARBAGE BILL TODAY

Invoice and Final Notice

Leeann M Warner
556 York Ave
St Paul MN 55130-4048

AS previously stated I paid \$1300 on 2 October 2022 via online so I am not paying this. I should have credit now from over paying

Why am I receiving this notice?
You owe \$70.50 for October through December 2023.

What will happen after 2/23/24?
This bill and additional fees will be collected with your property taxes, according to City ordinance.

How can I pay?

Leeann Warner 25 Jan 2024

1) Pay by mail: send the bottom of this invoice with your payment to the address listed.

2) Pay online at: stpaul.gov/assessments



Note: We do not accept payment by phone.

Where can I find out more information?

-Call 651-266-8858 to ask about your bill.
-Call 651-266-6101 to ask about the program.

-Visit stpaul.gov/departments/public-works/garbage to learn more.
-Visit stpaul.gov/hearinggarbage to submit a complaint or question about your assessment.

Are there any other details?

-This assessment is authorized under Minn. Stat. Chap. 443.29 and the Saint Paul City Charter by the procedure outlined in Minn. Stat. Chap. 429.

-It is for Delinquent Garbage Bill. Garbage Service provided October 1, 2023 - December 31, 2023 by WASTE MANAGEMENT.

Tenemos a su disposición servicios de intérpretes gratuitos 651-266-6100.
Adeegyada tarjumaada oo lacag la'aan ah ayaad helaysaa 651-266-6100.
Yog koj xav tau tus neeg pab txhais lus dawb 651-266-6100.

Office of Financial Services
Assessments
Customer Lobby Hours:
8:00 am - 4:00 pm
Monday - Thursday

Owner or Taxpayer

Leeann M Warner
556 York Ave
St Paul MN 55130-4048

(Return this portion with your payment)

Property Address: 556 YORK AVE
Property ID Number: 29-29-22-31-0155
Project #: CG2401A2
AMOUNT DUE: \$70.50

Make checks payable to the CITY OF SAINT PAUL and mail to:
Office of Financial Services - Assessments
700 City Hall
15 West Kellogg Boulevard
Saint Paul MN 55102 - 1658

Returned checks are subject to a \$30 returned item fee.

[Sent from AOL on Android](#)

Lydia Campbell April 1, 2024 at 14:36

LeeAnn,

Since you overpaid on that Quarter 4 bill in 2023, I am going to recommend full removal of the assessment. To be removed, it has to be heard at a legislative hearing. That will happen this coming Thursday morning. There is no need for you to attend as I will be presenting the information on your behalf. I cannot guarantee that it will be approved for removal, but I fully anticipate that it will. I will send you a letter in the mail with the resolution. If you are unhappy with the result, you are welcome to contest further.

As for the extra payment that you made, you should have had a credit of \$10.52 on your garbage billing account. You underpaid by \$0.60 for your Quarter 1 (Jan-Mar) 2024, so that would bring the credit down to \$9.92. I am checking with WM to make sure that it is applied to your Quarter 2 (Apr-Jun) 2024 bill. I will let you know what I find out.

As a reminder, the Quarter 2 bill is due by Mar 25, 2024.

Best,

Lydia

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