

#7763 1681 Minnehaha Ave E - Q1 2022 Assessment Inquiry

Submitted **Received via** **Requester**
May 23, 2022, 15:14 Phone call (inbound) Residential Homes LLC

Status **Priority** **Group** **Assignee**
Open Normal PW - Garbage Clare Pillsbury

Assessment No. **Property ID Number** **Latitude/Longitude**
220106 272922440181 -93.02946,44.96333

Location **Other Name** **Garbage Hauler**
1681 Minnehaha Ave E, Saint Paul, Minnesota, 55106 Residential Homes LLC Waste Management

Have you contacted your hauler about this garbage bill before?

Yes

Billing year for Delinquent Garbage Bill Assessment **Date of CP (MM/DD/YYYY)**
2022 8/17/2022

Total amount due for Delinquent Garbage Bill Assessment **Legislative Hearing Required**
355.65 Yes

Other Telephone **Date of LH (MM/DD/YYYY)** **Other Email**
19526882203 7/7/2022 Brittany@homes4now.com

Stated Reason for Appeal (if given)

Property owner stated that they already paid the amount \$ 355.65 for garbage to Advanced Disposal. They also believe that this is not the correct amount to pay for their quarterly garbage service and that they may have been stuck with an unpaid bill from the previous property owner.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

No

Garbage Invoice Dates (i.e. January 1- March 31)

January 1 - March 31

Billing period for Delinquent Garbage Bill Assessment **Time of LH**
Quarter 1 (January - March) 10:00 AM

David Stanton May 23, 2022, 15:14

Internal note

Call from: +1 (952) 688-2203
Call to: +1 (651) 413-6624
Time of call: May 23, 2022 at 8:14:16 PM
Answered by: David Stanton

David Stanton May 23, 2022, 15:23

Internal note

Inbound call from +1 (952) 688-2203

Call Details
Call from: +1 (952) 688-2203
Call to: +1 (651) 413-6624
Time of call: 2022-05-23 20:14:16 UTC
Location: Minneapolis, Minnesota, United States
Answered by: David Stanton
Length of phone call: 8 minutes, 55 seconds

David Stanton May 23, 2022, 15:27

Internal note

Residential Homes LLC - Brittany located at 1681 Minnehaha Ave E, Saint Paul, Minnesota, 55106 contacted the City 5/23/2022 RE: - Q1 2022 Assessment Inquiry. Residential Homes LLC stated that they already paid the amount \$ 355.65 for garbage to Advanced Disposal. Residential Homes LLC believes this is not the correct amount to pay for their quarterly garbage service and that perhaps they were stuck with bills from previous owners. Residential Homes LLC would like an assessment inquiry conducted before they make a payment to the City to justify the current payment amount.

Clare Pillsbury June 1, 2022, 13:28

Internal note

Outbound call to +1 (952) 688-2203

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (952) 688-2203

Time of call: 2022-06-01 18:26:03 UTC

Called by: Clare Pillsbury

Length of phone call: 2 minutes

Clare Pillsbury June 1, 2022, 13:33

Internal note

Staff caller property owner and left a voicemail explaining that there were no records of any payments made for Q1 2022. Hauler did state that since the property was vacant until 1/31/2022 that they should have only been charged for February and March, which would amount to \$63.23. Staff informed property owner to send them any documentation of any payments that were made during Q1 2022.

Clare Pillsbury June 6, 2022, 15:16

Internal note

Proof of Q1 2022 payment sent via email on 6/6/2022:

----- Forwarded message -----

From: <BillPay@advanceddisposal.com>

Date: Wed, Jan 19, 2022, 3:49 PM

Subject: Payment Confirmation

To: <TOPPROPERTYSALES@gmail.com>

Dear MARK KLIKNER,

Thank you for using Advanced Disposal's online bill pay site. We appreciate your payment.

This email serves as confirmation of your payment made on 1/19/2022 for G5165415-0000 in the amount of \$ 145.37. The status of this payment is AUTHORIZED, the confirmation code is 019391.

Please click on the link below to access our website.

www.AdvancedDisposal.com/billpay

If you have any questions, please contact Advanced Disposal Customer Care at the number listed under the "Contact Us" section on your invoice.

Best Regards,
Advanced Disposal

Clare Pillsbury June 30, 2022, 15:46

Internal note

Resident called back on 6/30/2022 (ticket [#9834](#)). Staff will call them back to check in if there is no response from the hauler by 7/1/2022 at 12:00 PM