

## Pillsbury, Clare (CI-StPaul)

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**From:** Shannon, Kimberly <kshannon@wm.com>  
**Sent:** Tuesday, April 19, 2022 11:36 AM  
**To:** Patch, Mary; grevering.sph@gmail.com  
**Cc:** Miron, Julie; Koupal, Matthew  
**Subject:** RE: [EXTERNAL] FW: 1609 Sherburne Ave, Saint Paul, Minnesota, 55104 - (Quarter 1 (January - March)) - Assessment Inquiry

The last note that we (ADS) has on the account is from 7/1/20. There are no notes stating a vacation hold.

No conversations recorded.

Last payment on this account was 6/25/21 in the amount of \$53.86. They were paying monthly for some reason so their account ended up with a credit balance which paid Q3, Q4 and \$21.59 towards Q1 2022 leaving a balance of \$74.94 owing.

**Thank you**

**Kim Shannon | Operations Specialist**



309 Como Avenue | Saint Paul | MN 55103

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Connect with us: [wastemanagement.com](http://wastemanagement.com) [Facebook](#) [YouTube](#)

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**From:** Patch, Mary <mpatch@wm.com>  
**Sent:** Monday, April 18, 2022 3:55 PM  
**To:** 'grevering.sph@gmail.com' <grevering.sph@gmail.com>  
**Cc:** Shannon, Kimberly <kshannon@wm.com>; Miron, Julie <jmiron@wm.com>; Koupal, Matthew <mkoupal@wm.com>  
**Subject:** RE: [EXTERNAL] FW: 1609 Sherburne Ave, Saint Paul, Minnesota, 55104 - (Quarter 1 (January - March)) - Assessment Inquiry

Can one of you check this out - account G40-9928 – we now have it in the name of Cole Hanson who is supposed to be the new owner

Thanks  
Mary Patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, April 18, 2022 8:25 AM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] FW: 1609 Sherburne Ave, Saint Paul, Minnesota, 55104 - (Quarter 1 (January - March)) - Assessment Inquiry

Mary,  
Please see the information and request from Clare.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Clare (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

**Sent:** Friday, April 15, 2022 4:55 PM

**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Sarah Haas <[sarah.haas@ci.stpaul.mn.us](mailto:sarah.haas@ci.stpaul.mn.us)>

**Subject:** 1609 Sherburne Ave, Saint Paul, Minnesota, 55104 - (Quarter 1 (January - March)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1609 Sherburne Ave, Saint Paul, Minnesota, 55104. Please forward to Waste Management for their input.

**Ticket Requester:** Leanne Thom

**Ticket Requester Email: (if available)** [rosescguy@msn.com](mailto:rosescguy@msn.com)

**Ticket Request Phone Number: (if available)**

**Property ID #:** 332923140059

**Property Address:** 1609 Sherburne Ave, Saint Paul, Minnesota, 55104

**Quarter Pending Assessment is for:** Quarter 1 (January - March)

**Billing year for Pending Assessment:** 2022

**Pending Assessment Amount:** \$74.94

**Hauler:** Waste Management

**Ticket Comments:** Former property owner stated that they placed a hold for garbage service on the property in December 2021. They called Waste Management to place the hold and the CSR stated that the hold would go into effect in mid-December. They were also not told about the temporary service hold form that they would need to fill out. **Please confirm whether the property owner was told that a hold would be placed on garbage service for the property and provide the following information for Q4 2021 - Q1 2022:**

- Any holds of vacancies placed on the property
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

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Clare Pillsbury

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)

<https://www.stpaul.gov/garbage>