## Pillsbury, Clare (CI-StPaul)

From: Sent: To:	grevering.sph@gmail.com Thursday, November 11, 2021 11:39 AM Support (Zendesk)
Cc:	Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject:	FW: FW: 1722 Maryland Ave E, Saint Paul, Minnesota, 55106 - (Quarter 3 (July - September)) - Assessment Inquiry
Follow Up Flag:	Follow up
Flag Status:	Completed

Think Before You Click: This email originated outside our organization.

Please see update from Advanced.

## Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <kshannon@wm.com>
Sent: Thursday, November 11, 2021 11:25 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>; Miron, Julie <jmiron@wm.com>
Cc: Koupal, Matthew <mkoupal@wm.com>
Subject: RE: FW: 1722 Maryland Ave E, Saint Paul, Minnesota, 55106 - (Quarter 3 (July - September)) - Assessment Inquiry

Clare,

I do not have a UDRF on this address.

Q2 they sent a payment for \$94.84 but came back as NSF therefor it ended up tax rolled.

Q3 \$94.84 not paid but if they are stating it is an unoccupied dwelling that would explain why they didn't but they still received an invoice but no contact with ADS at that time.

Q4 \$99.58 owing \$94.84 plus \$4.74 late fee. Conversation 11/9/21 with customer service was him questioning the UDRF and rep gave him the information to fill out the form and send to me.

## Thank you

## Kim Shannon | Operations Specialist/Scale Operator



309 Como Avenue | Saint Paul | MN 55103T: 651-768-5270 | F: 651-487-8552 | E: kshannon@wm.comConnect with us:AdvancedDisposal.comFacebookYouTube

From: grevering.sph@gmail.com <grevering.sph@gmail.com> Sent: Wednesday, November 10, 2021 2:44 PM To: Shannon, Kimberly <<u>kshannon@wm.com</u>>; Miron, Julie <<u>jmiron@wm.com</u>>
 Cc: Koupal, Matthew <<u>mkoupal@wm.com</u>>
 Subject: [EXTERNAL] FW: 1722 Maryland Ave E, Saint Paul, Minnesota, 55106 - (Quarter 3 (July - September)) - Assessment Inquiry

Kim, Please see the information and request below.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Clare Pillsbury (City of Saint Paul) <<u>support@saintpaul.zendesk.com</u>>
Sent: Wednesday, November 10, 2021 1:09 PM
To: Greg Revering <<u>grevering.sph@gmail.com</u>>; Sarah <<u>sarah.haas@ci.stpaul.mn.us</u>>
Subject: 1722 Maryland Ave E, Saint Paul, Minnesota, 55106 - (Quarter 3 (July - September)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1722 Maryland Ave E, Saint Paul, Minnesota, 55106. Please forward to Advanced Disposal for their input.

Ticket Requester: Jeremy Harris Ticket Request Phone Number: 815-973-0865 Property ID #: 272922110043 Property Address: 1722 Maryland Ave E, Saint Paul, Minnesota, 55106 Additional Phone Number or Email: 8159730865 -Quarter Pending Assessment is for: Quarter 3 (July - September) Billing year for Pending Assessment: 2021 Pending Assessment Amount: \$109.06 Summary of Issue:

Property owner stated that they spoke to city staff on 4/30/2021 and requested that they fill out an Unoccupied Dwelling Registration Form for them. Staff stated that they would submit the UDRF and that it should be submitted as of 05/201/2021. Therefore property owner feels as through they should not have to pay the assessment. <u>Please</u> confirm whether a UDRF was received by from the city and to provide an itemized breakdown and payment history for Q2 - Q4 2021.

Thank you!

**Clare Pillsbury** 

Thank you,

Clare Pillsbury

City of Saint Paul Department of Public Works - Garbage 651-266-6101 garbage@ci.stpaul.mn.us https://www.stpaul.gov/garbage

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