

SUBJECT

BOARD RESOLUTION NO. 22-568

Pertaining to the approval of the Saint Paul Regional Water Services 2022-2024 Strategic Plan.

BACKGROUND INFORMATION

Saint Paul Regional Water Services staff has developed its 2022-2024 Strategic Plan for approval by the Board.

The development of this Plan included the following:

1. Strategic Plan Surveys
2. Division Supervisors Brainstorming Sessions
3. Strategic Goal Meetings
4. Senior Management Review
5. Board Review

SPRWS Pyramid of Success is the guiding force for this plan as it has been in past plans. The pyramid has the following foundational goals:

1. Financial Stability
2. High Performance Workforce
3. Excellent Customer Service

These foundational goals enable SPRWS to enhance its next layer of goals:

1. Energy and Water Resource Sustainability
2. Infrastructure Strategy and Performance
3. Stakeholder Understanding and Support

These six goals all lead to the ultimate goal of providing quality water and services at a reasonable cost, which is the mission statement of SPRWS.

See attached SPRWS 2022-2024 Strategic Plan.

RECOMMENDATION

Board approval is recommended.