

From: [Kathleen Hale](#)
To: [*CI-StPaul_LH-Licensing](#)
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Subject: 675 W. 7th St. Complaints
Date: Wednesday, March 9, 2022 8:23:58 AM

The gas station/convenience store at 675 W. 7th St. on their large, overhead sign in 2021 advertised the price of gas at less than \$3.00 for approximately six months. The actual price at the pumps was over \$3.00 with periodic increases, but the overhead sign price never changed which is false advertising.

I visited the station to air my tires and deposited the stated price of \$1.50 into the machine. Every time I attempted to add air to the tires, the machine instead removed air. I went inside to ask for return of my money and explained why. The owner refused to return my money.

When gas is charged with a credit card, receipts are to supposed to be issued at the pump. They never are and a trip inside the store is required to obtain a receipt. This occurred every time I gassed my vehicle so I finally stopped using this station. I have periodic mobility issues and going into the store in lieu of a receipt being issued at the pump is a problem for me.

Additional requirements need to be added to the requirements for this business to obtain a license. I am pleased to see the requirement of removing trash and debris from their site and surrounding property as this has been a constant problem.

Kathleen M. Hale