



HEARING REQUEST

**To: MINNESOTA MUTUAL LIFE INSURANCE
C/O CUSHMAN & WAKEFIELD-JIT ENERGY dba SAGILITI
PO BOX 209
EXCELSIOR MN 55331-0209**

From: Saint Paul Regional Water Services

Date: October 12, 2022

**RE: Account Number: 0502754
Customer Number: 003448
Service Address: 401 ROBERT ST N**

Dear SPRWS Customer,

You have a right to a hearing if there is a disagreement regarding your account. Hearings are held with an impartial Hearing Officer, who listens to your concerns, considers all relevant information and makes a recommendation for a settlement. The Hearing Officer will contact you to arrange for a hearing after this completed and signed form is returned to Saint Paul Regional Water Services, 1900 Rice St Saint Paul MN 55113.

Sincerely,

Customer Service
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113
Phone: 651-266-6351

Reason for Hearing:
(Please Print)

On Friday August 26 at approximately 9:30 AM, a water main broke in the closed (construction) section of 7th Place between Robert St. N and Jackson Street. The water line was repaired approximately 1 hour later. During this event, the water at our property at 401 N Robert Street (approximately 650,000 sf) was completely drained. Our facility team had to restore water pressure to all floors once service was restored. The building is 14 stories with 2-4 multi-stall restrooms on each floor (approximately 350+ toilet and 270+ sinks). The loss of water and subsequent refilling of all plumbing lines was due to the water main break. Therefore, we are in dispute of this invoice and request a hearing to adjust our billing to a reasonable average cost based on our usual actual usage.

Signature: Kevin Kurpierz **Date:** 10/21/2022

Name: Kevin Kurpierz **Telephone Number:** 952.314.5280
(Please print)