

#4759 666 Orleans St - Q4 2021 Assessment Inquiry

Submitted March 15, 2022 at 3:23 PM **Received via** Mail **Requester** Cranston Cassells <sircranston@msn.com>

Status On-hold **Priority** Normal **Group** PW - Garbage **Assignee** Clare Pillsbury

Assessment No. 220100 **Property ID Number** 072822310052 **Latitude/Longitude** -93.09972,44.92592

Location 666 Orleans St, Saint Paul, Minnesota, 55107 **Other Name** Cranston Cassells **Garbage Hauler** Republic Services

Have you contacted your hauler about this garbage bill before?

No

Staff Comments

Hauler records show that the property owner did not make a payment during Quarter 4 2021. However, it does appear that the property owner did submit a vacancy hold from 7/15/2021 - 11/30/2021. The property owner was fairly credited for this time period. However, the hauler is requesting that staff remove the assessed amount of \$33.67 as a courtesy. Therefore, staff recommends removing the assessment.

Billing year for Delinquent Garbage Bill Assessment 2021 **Date of CP (MM/DD/YYYY)** 5/25/2022

Total amount due for Delinquent Garbage Bill Assessment 33.67 **Legislative Hearing Required** Yes

Other Telephone 16124147464 **Date of LH (MM/DD/YYYY)** 4/7/2022 **Other Email** sircranston@msn.com

Stated Reason for Appeal (if given)

Property owner stated that they already paid Republic Services for their Q4 2021 invoice.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment Quarter 4 (October - December) **Time of LH** 1:00 PM

Maria D L A Calderon Cruz March 15, 2022 at 15:23

See voicemail attached.

Mai Vang

Pronouns: She/Her

City Council Offices – Legislative Hearings

15 W Kellogg Blvd, 310 City Hall

Saint Paul, MN 55102

M: (651) 266-8585 | D: (651) 266-8563

Legislative Hearing Appeals – www.stpaul.gov/legislative-hearings



SAINT PAUL
MINNESOTA

From: Cassells C <+16124147464>
Sent: Tuesday, March 15, 2022 1:57 PM
To: VM-CouncilLegislative <VM-CouncilLegislative@stpaulmn.onmicrosoft.com>
Subject: Shared Voicemail (CC-Legislative)

Hi, good afternoon. I received this. I guess it's a hearing assessment on a garbage bill for \$33.67 at sign. The assessment number is 220100 and I got a bill from you and I got one from the garbage company and I paid the garbage company, but it seems like you guys still continued with this assessment. So I'm not sure how I go about resolving this. My phone number is 612-414-7464. My name is Cranston castles. Thank you.

You received a voice mail from [Cassells C.](#)

David Stanton March 16, 2022 at 08:21

Internal note

Outbound call to +1 (612) 414-7464

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 414-7464

Time of call: 2022-03-16 13:20:23 UTC

Called by: David Stanton

Length of phone call: 1 minute, 13 seconds

David Stanton March 16, 2022 at 08:27

Internal note

Cranston Cassells contacted the City Council offices on 3/15/2022 RE: - Assessment Inquiry. The P/O did not provide PID or Address location. The City reached out to the P/O on 3/16/2022 to request the PID and address information and left VM for the P/O to call the City.

Clare Pillsbury March 28, 2022 at 10:24

Internal note

Hauler records show that there was no payment made for the Quarter 4 2021 invoice. Therefore staff recommends approving the assessment.

Clare Pillsbury March 28, 2022 at 10:39

Internal note

Outbound call to +1 (612) 414-7464

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 414-7464

Time of call: 2022-03-28 15:24:27 UTC

Called by: Clare Pillsbury

Length of phone call: 15 minutes, 5 seconds

Clare Pillsbury March 28, 2022 at 10:41

Internal note

Staff checked ticket number [#797](#) which included email from Republic Services asking staff to remove the Quarter 4 2021 assessment. Staff will reach out to Republic Services via email.

Clare Pillsbury April 5, 2022 at 09:42

Internal note

Outbound call to +1 (612) 414-7464

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 414-7464

Time of call: 2022-04-05 14:41:11 UTC

Called by: Clare Pillsbury

Length of phone call: 1 minute, 25 seconds

Clare Pillsbury April 5, 2022 at 09:43

Internal note

Staff called property owner to inform them that they would be removing the assessment per the hauler's request via a legislative hearing on April 21.

Support Software by **Zendesk**