

#15947 845 Winslow Ave - Q3 2022 Assessment Inquiry

Submitted December 19, 2022 at 19:45
Received via Voicemail
Requester Annemarie Mcdonald <mcdonald298@gmail.com>

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury

Property ID Number 072822440095
Latitude/Longitude -93.08991,44.92072
Location 845 Winslow Ave, Saint Paul, Minnesota, 55107

Other Name Annemarie McDonald
Garbage Hauler Republic Services

Have you contacted your hauler about this garbage bill before?

No

Staff Comments

Hauler records show that their was a payment made for \$96.56 on 8/10/2022 but this amount only covered the initial invoice and not the late fee of \$4.83. Therefore staff recommends approving the assessment.

Billing year for Delinquent Garbage Bill Assessment 2022
Date of CP (MM/DD/YYYY) 3/8/2023

Total amount due for Delinquent Garbage Bill Assessment 4.83
Legislative Hearing Required Yes

Other Telephone 16512167424
Date of LH (MM/DD/YYYY) 1/5/2023
Other Email mcdonald298@gmail.com

Stated Reason for Appeal (if given)

Property owner stated that they already paid this late fee.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

July 1 - September 30

Billing period for Delinquent Garbage Bill Assessment Quarter 3 (July - September)
Time of LH 9:00 AM

Annemarie Mcdonald December 19, 2022 at 19:45

Internal note

Voicemail from +1 (651) 216-7424

Call Details

Call from: +1 (651) 216-7424

Call to: +1 (651) 413-6624

Time of call: 2022-12-20 01:43:38 UTC

Location: Minneapolis, Minnesota, United States

Length of phone call: 1 minute, 45 seconds

Transcription

Hi, I'm call I'm in to the city of st. Paul as a ship assessment. You gain arabic shock. He's ah, i've made all late fees and all payments directly to my garbage collector, so I'm not, I'm still overpaying late. Geez to you on top of my garbage collectors. That need to take. So please give me a callback. My name is Ann Marie mcdonald, i'm at 845 winslow avenue, w I N S L O W. And we're at 845 long slow avenue, saint paul. My email address is a mcdonald, 298 at g mail dot com. That's a M C, D O M A L D 298 at g mail dot com. Like to hear back from you folks and explain to me why I need to pay this 2 times. File number C like Charlie g like george 2204 a I do.

Clare Pillsbury December 20, 2022 at 10:24

Internal note

Outbound call to +1 (651) 216-7424

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 216-7424

Time of call: 2022-12-20 16:22:55 UTC

Called by: Clare Pillsbury

Length of phone call: 1 minute, 40 seconds

Clare Pillsbury December 20, 2022 at 10:24

Internal note

Staff left voicemail requesting a call back. They provided contact information and hours.

Clare Pillsbury December 21, 2022 at 13:37

Internal note

Property owner called back on ticket [#16004](#). They stated that they had paid the late fee but were not sure when it was paid. Staff stated that they would reach out to the hauler to get a payment history for the account and asked the property owner to check to see when the payment was made.

Clare Pillsbury December 22, 2022 at 13:33

Internal note

Outbound call to +1 (651) 216-7424

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 216-7424

Time of call: 2022-12-22 19:28:37 UTC

Called by: Clare Pillsbury

Length of phone call: 4 minutes, 19 seconds

Clare Pillsbury December 22, 2022 at 13:35

Internal note

Staff spoke to property owner to inform them of their recommendation. Hauler records show that there was a payment made for \$96.56 on 8/10/2022 but this amount only covered the initial invoice and not the late fee of \$4.83. Therefore staff recommends approving the assessment. The property owner stated that they would pay the assessed amount via check.

Clare Pillsbury December 23, 2022 at 12:20

Internal note

Property owner called back on ticket [#16065](#) to request a legislative hearing.

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