



HEARING REQUEST

**To: BETTIE LEWIS
543 CENTRAL AVE W
SAINT PAUL MN 55103-2223**

From: Saint Paul Regional Water Services

Date: April 22, 2022

**RE: Account Number: 0471009
Customer Number: 005331
Service Address: 543 CENTRAL AVE W**

Dear SPRWS Customer,

You have a right to a hearing if there is a disagreement regarding your account. Hearings are held with an impartial Hearing Officer, who listens to your concerns, considers all relevant information and makes a recommendation for a settlement. The Hearing Officer will contact you to arrange for a hearing after this completed and signed form is returned to Saint Paul Regional Water Services, 1900 Rice St Saint Paul MN 55113.

Sincerely,

Customer Service
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113
Phone: 651-266-6351

Reason for Hearing:

(I would like our last quarter bill reduced to our average usage. Someone turned water on from outside our unit causing excessive bill.)

Signature: _Bettie Lewis_____ Date:04/27/22_____

**Name: Bettie Lewis _____ Telephone Number: 6517065745
(Please print)**

Created Date/Tim 4/27/2022 7:54:34 AM

Customer Numbe 005331

Account Number: 0471009

Service Address: 543 CENTRAL AVE W

Mailing Address:

BETTIE LEWIS

543 CENTRAL AVE W

SAINT PAUL MN 55103-2223

Transaction Date	Transaction	Transaction Amount	Balance
4/20/2022	Cycle Billing Due: 5/5/2022	\$794.99	\$794.99
3/1/2022	Payment - IVR	(\$123.09)	\$0.00
2/23/2022	Late Charge - Quarterly	\$5.86	\$123.09
1/21/2022	Cycle Billing Due: 2/5/2022	\$117.23	\$117.23
11/1/2021	Payment - IVR	(\$130.18)	\$0.00
10/21/2021	Cycle Billing Due: 11/5/2021	\$130.18	\$130.18
8/4/2021	Payment - Remittance Processor	(\$120.19)	\$0.00
7/22/2021	Cycle Billing Due: 8/6/2021	\$120.19	\$120.19
5/3/2021	Payment - IVR	(\$96.81)	\$0.00
4/21/2021	Cycle Billing Due: 5/6/2021	\$96.81	\$96.81
2/1/2021	Payment - IVR	(\$112.53)	\$0.00
1/21/2021	Cycle Billing Due: 2/5/2021	\$112.53	\$112.53
11/2/2020	Payment - IVR	(\$98.75)	\$0.00
10/21/2020	Cycle Billing Due: 11/5/2020	\$98.75	\$98.75
8/3/2020	Payment - IVR	(\$80.13)	\$0.00
7/22/2020	Cycle Billing Due: 8/6/2020	\$80.13	\$80.13
5/1/2020	Payment - IVR	(\$94.73)	\$0.00
4/21/2020	Cycle Billing Due: 5/6/2020	\$94.73	\$94.73
2/3/2020	Payment - IVR	(\$94.73)	\$0.00
1/24/2020	Cycle Billing Due: 2/8/2020	\$94.73	\$94.73
11/2/2019	Payment - IVR	(\$85.52)	\$0.00
10/21/2019	Cycle Billing Due: 11/5/2019	\$85.52	\$85.52
8/1/2019	Payment - IVR	(\$99.33)	\$0.00
7/22/2019	Cycle Billing Due: 8/6/2019	\$99.33	\$99.33
5/2/2019	Payment - Remittance Processor	(\$47.31)	\$0.00
4/19/2019	Cycle Billing Due: 5/4/2019	\$84.82	\$47.31
1/25/2019	A/R Reconciliation - Credit	(\$43.64)	(\$37.51)
1/25/2019	A/R Reconciliation - Debit	\$43.64	\$6.13
1/24/2019	Cycle Billing Due: 2/8/2019	\$92.21	(\$37.51)
12/6/2018	Payment - Remittance Processor	(\$136.55)	(\$129.72)
11/28/2018	Payment - Remittance Processor	(\$136.55)	\$6.83
11/21/2018	Late Charge - Quarterly	\$6.83	\$143.38
10/19/2018	Cycle Billing Due: 11/3/2018	\$136.55	\$136.55

8/6/2018	Payment - Remittance Processor	(\$137.01)	\$0.00
7/23/2018	Cycle Billing Due: 8/7/2018	\$130.41	\$137.01
5/24/2018	Payment - Remittance Processor	(\$131.98)	\$6.60
5/23/2018	Late Charge - Quarterly	\$6.60	\$138.58
4/20/2018	Cycle Billing Due: 5/5/2018	\$131.98	\$131.98
1/26/2018	Payment - Remittance Processor	(\$126.04)	\$0.00
1/19/2018	Cycle Billing Due: 2/6/2018	\$126.04	\$126.04
10/24/2017	Payment - Remittance Processor	(\$106.87)	\$0.00
10/19/2017	Cycle Billing Due: 11/3/2017	\$106.87	\$106.87
7/31/2017	Payment - Remittance Processor	(\$99.89)	\$0.00
7/19/2017	Cycle Billing Due: 8/3/2017	\$99.89	\$99.89
5/1/2017	Payment - Remittance Processor	(\$92.01)	\$0.00
4/19/2017	Cycle Billing Due: 5/4/2017	\$92.01	\$92.01
2/2/2017	Payment - Remittance Processor	(\$181.45)	\$0.00
1/19/2017	Cycle Billing Due: 2/3/2017	\$181.45	\$181.45
11/3/2016	Payment - Remittance Processor	(\$124.89)	\$0.00
10/20/2016	Cycle Billing Due: 11/4/2016	\$124.89	\$124.89
8/3/2016	Payment - Remittance Processor	(\$111.45)	\$0.00
7/21/2016	Cycle Billing Due: 8/5/2016	\$111.45	\$111.45
5/2/2016	Payment - Remittance Processor	(\$96.91)	\$0.00
4/19/2016	Cycle Billing Due: 5/4/2016	\$96.91	\$96.91
2/3/2016	Payment - Remittance Processor	(\$123.39)	\$0.00
1/20/2016	Cycle Billing Due: 2/4/2016	\$123.39	\$123.39
11/6/2015	Payment - Remittance Processor	(\$150.81)	\$0.00
10/20/2015	Cycle Billing Due: 11/4/2015	\$150.81	\$150.81
8/6/2015	Payment - Remittance Processor	(\$147.99)	\$0.00
7/21/2015	Cycle Billing Due: 8/5/2015	\$147.99	\$147.99
5/1/2015	Payment - Remittance Processor	(\$125.70)	\$0.00
4/20/2015	Cycle Billing Due: 5/5/2015	\$125.70	\$125.70
2/4/2015	Payment - Remittance Processor	(\$134.91)	\$0.00
1/22/2015	Cycle Billing Due: 2/6/2015	\$134.91	\$134.91
11/5/2014	Payment - Remittance Processor	(\$102.65)	\$0.00
10/20/2014	Cycle Billing Due: 11/4/2014	\$102.65	\$102.65
8/5/2014	Payment - Remittance Processor	(\$100.21)	\$0.00
7/21/2014	Cycle Billing Due: 8/5/2014	\$100.21	\$100.21
5/1/2014	Payment - Remittance Processor	(\$97.22)	\$0.00
4/18/2014	Cycle Billing Due: 5/3/2014	\$97.22	\$97.22
2/4/2014	Payment - Remittance Processor	(\$115.16)	\$0.00
1/22/2014	Cycle Billing Due: 2/6/2014	\$115.16	\$115.16
11/4/2013	Payment - Remittance Processor	(\$125.39)	\$0.00
10/18/2013	Cycle Billing Due: 11/2/2013	\$119.03	\$125.39
9/28/2013	Safe Drinking Water Fee	\$6.36	\$6.36
8/1/2013	Payment - Remittance Processor	(\$104.69)	\$0.00
7/19/2013	Cycle Billing Due: 8/3/2013	\$104.69	\$104.69
5/1/2013	Payment - Remittance Processor	(\$108.13)	\$0.00
4/18/2013	Cycle Billing Due: 5/3/2013	\$103.09	\$108.13
3/5/2013	Payment - Remittance Processor	(\$100.80)	\$5.04

2/25/2013	Late Charge - Quarterly	\$5.04	\$105.84
1/23/2013	Cycle Billing Due: 2/7/2013	\$100.80	\$100.80
11/1/2012	Payment - Remittance Processor	(\$100.66)	\$0.00
10/18/2012	Cycle Billing Due: 11/2/2012	\$94.24	\$100.66
10/6/2012	Safe Drinking Water Fee	\$6.36	\$6.42
8/2/2012	Payment - Remittance Processor	(\$85.61)	\$0.06
7/19/2012	Cycle Billing Due: 8/3/2012	\$85.67	\$85.67
5/4/2012	Payment - Remittance Processor	(\$75.90)	\$0.00
4/19/2012	Cycle Billing Due: 5/4/2012	\$75.90	\$75.90
2/6/2012	Payment - Remittance Processor	(\$87.80)	\$0.00
1/23/2012	Cycle Billing Due: 2/7/2012	\$87.80	\$87.80
11/3/2011	Payment - Remittance Processor	(\$102.92)	\$0.00
10/20/2011	Cycle Billing Due: 11/4/2011	\$96.56	\$102.92
10/8/2011	Safe Drinking Water Fee	\$6.36	\$6.36
8/3/2011	Payment - Remittance Processor	(\$106.04)	\$0.00
7/21/2011	Cycle Billing Due: 8/5/2011	\$106.04	\$106.04
5/4/2011	Payment - Remittance Processor	(\$61.38)	\$0.00
4/20/2011	Cycle Billing Due: 5/5/2011	\$61.38	\$61.38
2/2/2011	Payment - Remittance Processor	(\$94.86)	\$0.00
1/24/2011	Cycle Billing Due: 2/8/2011	\$94.86	\$94.86
11/3/2010	Payment - Remittance Processor	(\$95.32)	\$0.00
10/20/2010	Cycle Billing Due: 11/4/2010	\$95.32	\$95.32
8/2/2010	Payment - Remittance Processor	(\$114.77)	\$0.00
7/16/2010	Cycle Billing Due: 7/31/2010	\$114.77	\$114.77
5/4/2010	Payment - Remittance Processor	(\$57.91)	\$0.00
4/20/2010	Cycle Billing Due: 5/5/2010	\$57.91	\$57.91
2/11/2010	Payment - Remittance Processor	(\$97.12)	\$0.00
1/28/2010	Cycle Billing Due: 2/12/2010	\$97.12	\$97.12
11/2/2009	Payment - Remittance Processor	(\$90.84)	\$0.00
10/31/2009	Conv-Internal Balancing	\$0.00	\$90.84
10/31/2009	Conv-Internal Balancing	\$90.84	\$90.84
10/20/2009	Billing - Converted	\$84.48	\$0.00
10/1/2009	Safe Drinking Water - Converted	\$6.36	(\$84.48)
8/4/2009	Payment - Converted	(\$98.36)	(\$90.84)
7/21/2009	Billing - Converted	\$98.36	\$7.52
5/6/2009	Payment - Converted	(\$86.01)	(\$90.84)
4/22/2009	Billing - Converted	\$86.01	(\$4.83)
2/4/2009	Payment - Converted	(\$88.06)	(\$90.84)
1/21/2009	Billing - Converted	\$88.06	(\$2.78)
11/3/2008	Payment - Converted	(\$94.01)	(\$90.84)
10/18/2008	Billing - Converted	\$87.65	\$3.17
10/1/2008	Safe Drinking Water - Converted	\$6.36	(\$84.48)
8/1/2008	Payment - Converted	(\$87.65)	(\$90.84)
7/18/2008	Billing - Converted	\$87.65	(\$3.19)
5/1/2008	Payment - Converted	(\$87.51)	(\$90.84)
4/16/2008	Billing - Converted	\$87.51	(\$3.33)
2/1/2008	Payment - Converted	(\$80.07)	(\$90.84)

1/19/2008	Billing - Converted	\$80.07	(\$10.77)
11/6/2007	Payment - Converted	(\$78.52)	(\$90.84)
10/24/2007	Billing - Converted	\$72.16	(\$12.32)
10/1/2007	Safe Drinking Water - Converted	\$6.36	(\$84.48)
8/3/2007	Payment - Converted	(\$96.39)	(\$90.84)
7/21/2007	Billing - Converted	\$96.49	\$5.55
5/1/2007	Payment - Converted	(\$70.66)	(\$90.94)
4/18/2007	Billing - Converted	\$70.56	(\$20.28)
2/1/2007	Payment - Converted	(\$85.49)	(\$90.84)
1/18/2007	Billing - Converted	\$85.49	(\$5.35)
10/31/2006	Payment - Converted	(\$67.35)	(\$90.84)
10/17/2006	Billing - Converted	\$60.99	(\$23.49)
10/11/2006	Safe Drinking Water - Converted	\$6.36	(\$84.48)
8/3/2006	Payment - Converted	(\$72.96)	(\$90.84)
7/19/2006	Billing - Converted	\$72.96	(\$17.88)
5/3/2006	Payment - Converted	(\$51.24)	(\$90.84)
4/19/2006	Billing - Converted	\$51.24	(\$39.60)
2/2/2006	Payment - Converted	(\$49.63)	(\$90.84)
1/20/2006	Billing - Converted	\$49.63	(\$41.21)
11/3/2005	Payment - Converted	(\$82.25)	(\$90.84)
10/20/2005	Billing - Converted	\$77.04	(\$8.59)
10/7/2005	Safe Drinking Water - Converted	\$5.21	(\$85.63)
8/4/2005	Payment - Converted	(\$117.92)	(\$90.84)
7/21/2005	Billing - Converted	\$117.92	\$27.08
4/29/2005	Payment - Converted	(\$86.22)	(\$90.84)
4/15/2005	Billing - Converted	\$86.22	(\$4.62)
2/4/2005	Payment - Converted	(\$108.68)	(\$90.84)
1/19/2005	Billing - Converted	\$108.68	\$17.84
11/1/2004	Payment - Converted	(\$121.16)	(\$90.84)
10/16/2004	Billing - Converted	\$115.95	\$30.32
10/1/2004	Safe Drinking Water - Converted	\$5.21	(\$85.63)
7/29/2004	Payment - Converted	(\$112.73)	(\$90.84)

Comment Code	Date/Time Entered	Comments	User Id	Expiration Date	Action Id	Active?	Comment Status
High Usage Resolved	4/19/2022 3:16:51 PM	resolved	Dean Bennett			TRUE	None
Unusual Consumption	4/12/2022 12:02:53 PM	04/12/22 I SPOKE TO BETTIE, THE CALL FROM JOE IN THE METER SHOP WAS NOT A SCAM AND IT WAS A LEGIT CALL. LDP	Lori Petricka	4/11/2022		FALSE	None
High Usage Alert	4/12/2022 6:40:54 AM	JT 4/12/22, JJK spoke to customer I'm going to meet her at the property to investigate, found outside spigot in back yard running through hose under deck, data logged and emailed to JT, MeterOps, and Derek Olson	JOSEPH TRONSON			TRUE	None
Account Information	5/23/2018 1:22:50 PM	05/23/2018 - PER BETTE - PAYMENT FOR 131.98 WAS MAILED IN 05/21/2018 - DM	Deana Masiello	5/23/2018		FALSE	None
Account Information	5/23/2018 12:41:32 PM	PER OWN ACCT STATUS. DLD	David Denton	5/23/2018		FALSE	None
Frozen Service Prop	3/7/2014 2:38:48 PM	Frozen Water Service in Property PRIVATE PROPERTY		3/6/2014		FALSE	None
SPRWS INSTALLED MTR	7/22/2011 4:04:28 PM	SPRWS INSTALLED NEW ECODER METER.	Coni Cassity		Task Billing -Me	TRUE	None
Meter Comments	11/1/2009 11:49:16 PM	DEFECTIVE HEAD AND WIRE USED OILFILLED HEAD METER STARTS AT0000 10-31-97		9/20/2016		FALSE	None
Account Info UB55	11/1/2009 11:45:47 PM	1FM WAS 34200				TRUE	None

Created C 4/27/2022 7:55:47 AM

Customer 005331

Account 0471009

Service Address 543 CENTRAL AVE W

Mailing Address:

BETTIE LEWIS

543 CENTRAL AVE W

SAINT PAUL MN 55103-2223

Service	Read Date	Meter	Read Type	Read Status	Previous Reading	Current Reading	Consumption	Pending?	Days	Informational?	Billed Consumption	Average	Bill Date
Water	4/19/2022	52095436	Water	Verified Read	0.00	765.00	0.00	FALSE	0	TRUE	0.00	0.00	
Water	4/11/2022	52095436	Water	Actual Read	560.00	762.00	202.00	FALSE	89	FALSE	202.00	2.27	4/20/2022
Water	1/12/2022	52095436	Water	Actual Read	550.00	560.00	10.00	FALSE	92	FALSE	10.00	0.11	1/21/2022
Water	10/12/2021	52095436	Water	Actual Read	535.00	550.00	15.00	FALSE	91	FALSE	15.00	0.16	10/21/2021
Water	7/13/2021	52095436	Water	Actual Read	523.00	535.00	12.00	FALSE	95	FALSE	12.00	0.13	7/22/2021
Water	4/9/2021	52095436	Water	Actual Read	515.00	523.00	8.00	FALSE	87	FALSE	8.00	0.09	4/21/2021
Water	1/12/2021	52095436	Water	Actual Read	505.00	515.00	10.00	FALSE	92	FALSE	10.00	0.11	1/21/2021
Water	10/12/2020	52095436	Water	Actual Read	496.00	505.00	9.00	FALSE	91	FALSE	9.00	0.10	10/21/2020
Water	7/13/2020	52095436	Water	Actual Read	490.00	496.00	6.00	FALSE	94	FALSE	6.00	0.06	7/22/2020
Water	4/10/2020	52095436	Water	Actual Read	482.00	490.00	8.00	FALSE	88	FALSE	8.00	0.09	4/21/2020
Water	1/13/2020	52095436	Water	Actual Read	474.00	482.00	8.00	FALSE	94	FALSE	8.00	0.09	1/24/2020
Water	10/11/2019	52095436	Water	Actual Read	467.00	474.00	7.00	FALSE	92	FALSE	7.00	0.08	10/21/2019
Water	7/11/2019	52095436	Water	Actual Read	457.00	467.00	10.00	FALSE	92	FALSE	10.00	0.11	7/22/2019
Water	4/10/2019	52095436	Water	Actual Read	450.00	457.00	7.00	FALSE	86	FALSE	7.00	0.08	4/19/2019
Water	1/14/2019	52095436	Water	Actual Read	442.00	450.00	8.00	FALSE	95	FALSE	8.00	0.08	1/24/2019
Water	10/11/2018	52095436	Water	Actual Read	426.00	442.00	16.00	FALSE	91	FALSE	16.00	0.18	10/19/2018
Water	7/12/2018	52095436	Water	Actual Read	412.00	426.00	14.00	FALSE	92	FALSE	14.00	0.15	7/23/2018
Water	4/11/2018	52095436	Water	Actual Read	397.00	412.00	15.00	FALSE	91	FALSE	15.00	0.16	4/20/2018
Water	1/10/2018	52095436	Water	Actual Read	384.00	397.00	13.00	FALSE	91	FALSE	13.00	0.14	1/22/2018
Water	10/11/2017	52095436	Water	Actual Read	373.00	384.00	11.00	FALSE	90	FALSE	11.00	0.12	10/19/2017
Water	7/13/2017	52095436	Water	Actual Read	363.00	373.00	10.00	FALSE	92	FALSE	10.00	0.11	7/19/2017
Water	4/12/2017	52095436	Water	Actual Read	354.00	363.00	9.00	FALSE	91	FALSE	9.00	0.10	4/19/2017
Water	1/11/2017	52095436	Water	Actual Read	332.00	354.00	22.00	FALSE	90	FALSE	22.00	0.24	1/19/2017
Water	10/13/2016	52095436	Water	Actual Read	317.00	332.00	15.00	FALSE	93	FALSE	15.00	0.16	10/20/2016
Water	7/12/2016	52095436	Water	Actual Read	304.00	317.00	13.00	FALSE	91	FALSE	13.00	0.14	7/21/2016
Water	4/12/2016	52095436	Water	Actual Read	293.00	304.00	11.00	FALSE	91	FALSE	11.00	0.12	4/19/2016
Water	1/12/2016	52095436	Water	Actual Read	278.00	293.00	15.00	FALSE	92	FALSE	15.00	0.16	1/20/2016
Water	10/12/2015	52095436	Water	Actual Read	255.00	278.00	23.00	FALSE	91	FALSE	23.00	0.25	10/20/2015
Water	7/13/2015	52095436	Water	Actual Read	233.00	255.00	22.00	FALSE	96	FALSE	22.00	0.23	7/21/2015
Water	4/8/2015	52095436	Water	Actual Read	217.00	233.00	16.00	FALSE	86	FALSE	16.00	0.19	4/20/2015
Water	1/12/2015	52095436	Water	Actual Read	199.00	217.00	18.00	FALSE	90	FALSE	18.00	0.20	1/22/2015
Water	10/14/2014	52095436	Water	Actual Read	184.00	199.00	15.00	FALSE	96	FALSE	15.00	0.16	10/20/2014
Water	7/10/2014	52095436	Water	Actual Read	170.00	184.00	14.00	FALSE	91	FALSE	14.00	0.15	7/21/2014

Water	5/14/2014	52095436	Water	Actual Read	0.00	175.00	0.00	FALSE	0	TRUE	0.00	0.00	
Water	4/10/2014	52095436	Water	Actual Read	156.00	170.00	14.00	FALSE	90	FALSE	14.00	0.16	4/18/2014
Water	1/10/2014	52095436	Water	Actual Read	139.00	156.00	17.00	FALSE	91	FALSE	17.00	0.19	1/22/2014
Water	10/11/2013	52095436	Water	Actual Read	117.00	139.00	22.00	FALSE	92	FALSE	22.00	0.24	10/18/2013
Water	7/11/2013	52095436	Water	Actual Read	101.00	117.00	16.00	FALSE	90	FALSE	16.00	0.18	7/19/2013
Water	4/12/2013	52095436	Water	Actual Read	85.00	101.00	16.00	FALSE	93	FALSE	16.00	0.17	4/18/2013
Water	1/9/2013	52095436	Water	Actual Read	70.00	85.00	15.00	FALSE	89	FALSE	15.00	0.17	1/23/2013
Water	10/12/2012	52095436	Water	Actual Read	54.00	70.00	16.00	FALSE	87	FALSE	16.00	0.18	10/18/2012
Water	7/17/2012	52095436	Water	Actual Read	40.00	54.00	14.00	FALSE	98	FALSE	14.00	0.14	7/19/2012
Water	4/10/2012	52095436	Water	Actual Read	28.00	40.00	12.00	FALSE	92	FALSE	12.00	0.13	4/19/2012
Water	1/9/2012	52095436	Water	Actual Read	14.00	28.00	14.00	FALSE	90	FALSE	14.00	0.16	1/23/2012
Water	10/11/2011	52095436	Water	Actual Read	0.00	14.00	14.00	FALSE	82	FALSE	17.00	0.17	10/20/2011
Water	7/21/2011	33064105	Water	Actual Read	1168.00	1171.00	3.00	FALSE	6	FALSE	17.00	0.50	10/20/2011
Water	7/15/2011	33064105	Water	In-House Estimate	1147.00	1168.00	21.00	FALSE	95	FALSE	21.00	0.22	7/21/2011
Water	4/11/2011	33064105	Water	In-House Estimate	1136.00	1147.00	11.00	FALSE	89	FALSE	11.00	0.12	4/20/2011
Water	1/12/2011	33064105	Water	In-House Estimate	1119.00	1136.00	17.00	FALSE	92	FALSE	17.00	0.18	1/24/2011
Water	10/12/2010	33064105	Water	In-House Estimate	1103.00	1119.00	16.00	FALSE	91	FALSE	16.00	0.18	10/20/2010
Water	7/13/2010	33064105	Water	Actual Read	1077.00	1103.00	26.00	FALSE	92	FALSE	26.00	0.28	7/16/2010
Water	4/12/2010	33064105	Water	Actual Read	0.00	1077.00	0.00	FALSE	0	TRUE	0.00	0.00	
Water	4/12/2010	33064105	Water	Actual Read	1067.00	1077.00	10.00	FALSE	82	FALSE	10.00	0.12	4/20/2010
Water	1/20/2010	33064105	Water	Field Estimate	1048.00	1067.00	19.00	FALSE	100	FALSE	19.00	0.19	1/28/2010
Water	10/12/2009	33064105	Water	Actual Read	1032.00	1048.00	16.00	FALSE	90	FALSE	0.00	0.18	
Water	7/14/2009	33064105	Water	Actual Read	1011.00	1032.00	21.00	FALSE	92	FALSE	0.00	0.23	
Water	4/13/2009	33064105	Water	Actual Read	995.00	1011.00	16.00	FALSE	88	FALSE	0.00	0.18	
Water	1/15/2009	33064105	Water	Actual Read	978.00	995.00	17.00	FALSE	93	FALSE	0.00	0.18	
Water	10/14/2008	33064105	Water	Actual Read	958.00	978.00	20.00	FALSE	92	FALSE	0.00	0.22	
Water	7/14/2008	33064105	Water	Actual Read	938.00	958.00	20.00	FALSE	97	FALSE	0.00	0.21	
Water	4/8/2008	33064105	Water	Actual Read	917.00	938.00	21.00	FALSE	84	FALSE	0.00	0.25	
Water	1/15/2008	33064105	Water	Actual Read	900.00	917.00	17.00	FALSE	91	FALSE	0.00	0.19	
Water	10/16/2007	33064105	Water	Actual Read	884.00	900.00	16.00	FALSE	91	FALSE	0.00	0.18	
Water	7/17/2007	33064105	Water	Actual Read	859.00	884.00	25.00	FALSE	96	FALSE	0.00	0.26	
Water	4/12/2007	33064105	Water	Actual Read	843.00	859.00	16.00	FALSE	90	FALSE	0.00	0.18	
Water	1/12/2007	33064105	Water	Actual Read	823.00	843.00	20.00	FALSE	94	FALSE	0.00	0.21	
Water	10/10/2006	33064105	Water	Actual Read	806.00	823.00	17.00	FALSE	89	FALSE	0.00	0.19	
Water	7/13/2006	33064105	Water	Actual Read	782.00	806.00	24.00	FALSE	93	FALSE	0.00	0.26	
Water	4/11/2006	33064105	Water	Actual Read	770.00	782.00	12.00	FALSE	90	FALSE	0.00	0.13	
Water	1/11/2006	33064105	Water	Actual Read	759.00	770.00	11.00	FALSE	86	FALSE	0.00	0.13	
Water	10/17/2005	33064105	Water	Actual Read	741.00	759.00	18.00	FALSE	91	FALSE	0.00	0.20	
Water	7/18/2005	33064105	Water	Actual Read	711.00	741.00	30.00	FALSE	104	FALSE	0.00	0.29	
Water	4/5/2005	33064105	Water	Actual Read	691.00	711.00	20.00	FALSE	85	FALSE	0.00	0.24	
Water	1/10/2005	33064105	Water	Actual Read	665.00	691.00	26.00	FALSE	90	FALSE	0.00	0.29	
Water	10/12/2004	33064105	Water	Actual Read	634.00	665.00	31.00	FALSE	96	FALSE	0.00	0.32	

Service Order #	Type of Service Order	Service Message	Completed	Print Date	Date Work Completed	Cancelled	Created By
626887	VERIFICATION RECHECK HIGH USE (MTR OP	PLEASE GET A READING TO CHECK IF USAGE HAS GONE DOWN AFTER SPRWS CONTACTED CUSTON	TRUE	4/19/2022	4/19/2022	FALSE	CIS Scheduler
626458	LEAK AUDIT PROGRAM		TRUE	4/12/2022	4/12/2022	FALSE	Jeremy Kiecker
313212	METER INVESTIGATION	Second consecutive reading estimate	TRUE	4/19/2011	7/21/2011	FALSE	True Johnson
186737	CONVERTED METER HISTORY DATA	Trans Number: 40 ROP - head change and repairs	TRUE	10/31/1997		FALSE	converted data
186736	CONVERTED METER HISTORY DATA	Trans Number: 37 ARB installation - complete changeout	TRUE	8/13/1988		FALSE	converted data

[illegible]

[illegible]