

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Monday, September 26, 2022 8:24 AM
To: Support (Zendesk)
Cc: Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: FW: 1233 Arkwright St, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated **outside** our organization.

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Saturday, September 24, 2022 6:33 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: 1233 Arkwright St, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

This is from the previous owners account Del Co Limited Partnership – all three quarters.

So if she purchased the property as of 5.1.22 – why did she wait until the middle of August to finally set up an account?

We never got an updated hauler list until mid-August – but that doesn't give us any information other than a name and address change.

Did she file a URDF with the city ?

1st Qtr 2022 – billed for 96 gal trash service, taxes and no finance charges.

01/06/22	MISC TAX	INV T1A	7.56	7.56
01/06/22	MISC TAX	INV T1I	21.71	29.27
01/06/22		INV 06A	77.52	106.79
04/05/22	ST PAUL BAL	PMT MSC	106.79	.00

2nd Qtr 2022 – billed for 96 gal trash service, taxes and 3 finance charges

04/05/22	MISC TAX	INV T1A	7.56	7.56
04/05/22	MISC TAX	INV T1I	21.71	29.27
04/05/22		INV 06A	77.52	106.79
04/28/22	FIN CHRG	FIN LPR	5.33	112.12
05/27/22	FIN CHRG	FIN LPR	5.33	117.45
06/27/22	FIN CHRG	FIN LPR	5.33	122.78
07/05/22	ST PAUL BAL	PMT MSC	122.78	.00

3rd Qtr 2022 – billed for 96 gal trash service, taxes and two finance charges.

Then credit for unused service since the account was canceled as of 8.20.22.

No one from Del Limited Partnership ever called to cancel – this was done when Celesta called in to start her account.

Cart should have been here 98022 7KKIE 8/18/22 11:14 REM COM 96 GAL TOTER REL since we were asked to remove the 96 gal trash cart

Celesta wanted a 64 gal 94606 7KKIE 8/18/22 14:28 DEL COM 64 GAL TOTER REL

07/06/22	MISC TAX	INV T1A	7.56	7.56
07/06/22	MISC TAX	INV T1I	21.71	29.27
07/06/22		INV 06A	77.52	106.79
07/28/22	FIN CHRG	FIN LPR	5.33	112.12
08/17/22	CS# 11927566	ADJ 06C		35.39 76.73
08/17/22	CS# 11927566	ADJ T3A		3.45 73.28
08/17/22	CS# 11927566	ADJ T3I		9.91 63.37
08/31/22	FIN CHRG	FIN LPR	3.16	66.53
	Tot		66.53	

Thanks

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Wednesday, September 21, 2022 11:55 AM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: 1233 Arkwright St, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see the information and request from Clare.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Wednesday, September 21, 2022 9:40 AM

To: Consortium <grevering.sph@gmail.com>; Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Subject: 1233 Arkwright St, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1233 Arkwright St, Saint Paul, Minnesota, 55130. Please forward to Waste Management for their input.

Ticket ID#: 12940

Ticket Requester: Celesta Curran

Ticket Requester Email: (if available) celesta.j.curran@gmail.com

Ticket Request Phone Number: (if available) +19529996410

Property ID #: 202922330020

Property Address: 1233 Arkwright St, Saint Paul, Minnesota, 55130

Quarter Pending Assessment is for: Quarter 2 (April - June)

Billing year for Pending Assessment: 2022

Pending Assessment Amount: \$122.78

Hauler: Waste Management

Ticket Comments: Property owner stated that they did not have garbage service during those months. They purchased the property in April and did not have carts on the property until they called to start service in August. Therefore they are confused as to they they were charged for this time period. **Please explain what the charges were for and provide the following information for Q1 - Q3 2022:**

- Service level (size and number of carts)
- Any documented cart removals
- Itemized break down of invoice
- Payment history
- Contact with property owner

Thank you,

--

Clare Pillsbury

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

garbage@ci.stpaul.mn.us

<https://www.stpaul.gov/garbage>