



# City of Saint Paul

City Hall and Court House  
15 West Kellogg Boulevard  
Phone: 651-266-8560

## Legislation Details

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**File #:** RES 22-132    **Version:** 1

**Type:** Resolution    **Status:** Passed

**In control:** City Council

**Final action:** 1/26/2022

**Title:** Accepting the Customer and Constituent Services Study Report conducted by Cultivate Strategy to study and make recommendations regarding the city's process to receive and respond to non-emergency resident complaints and feedback.

**Sponsors:** Rebecca Noecker, Jane L. Prince, Dai Thao, Nelsie Yang

**Indexes:**

**Code sections:**

**Attachments:** 1. Attachment A - Cultivate Strategy Presentation (Updated), 2. Attachment B - Customer and Constituent Services Study Report\_Cultivate Strategy

Date	Ver.	Action By	Action	Result
2/8/2022	1	Mayor's Office	Signed	
1/26/2022	1	City Council	Adopted	Pass