



Legislation Text

File #: RLH TA 22-116, **Version:** 2

Deleting the Appealed Special Tax Assessment for property at 765 CORTLAND PLACE. (File No. CG2201A3, Assessment No. 220102)

Date of LH: 04/07/2022

Time of LH: 2:00 PM

Date of CPH: 5/25/2022

Postcard Returned by: Rebecca Lee

Cost: \$175.82

Hauling Service(s) Provided: Unpaid Garbage Bill; October 1 - December 31

Type of Order/Fee: Trash Hauling

Billing Time Period: Quarter 3 (July - September) 2021

Invoice Date(s): October 1 - December 31

Garbage Hauler: Waste Management

Returned Mail/Notice Concerns?:

Stated Reason for Appeal (if given): Property owner stated that they received an Invoice and Final Notice from the City for a Quarter 4 2021 garbage assessment for the vacant rental property in question. After receiving the notice, they called Waste Management on 07/31/2021 to request a service hold be put into effect. The customer service representative who answered the call told the property owner would put the property "on hold," which would go into effect within 30 days and that they should call back when they wanted to resume service. The customer service representative did not request that the property owner fill out a UDRF or temporary service hold, which is required by both the City and the haulers. Therefore, the property owner would like to request the Quarter 4 2021 amount of \$175.82 be removed. They are also unsure as to why the assessment amount for Quarter 4 2021 is so much more than the Quarter 3 2021 invoice.

Staff Comments: Hauler records show that Rebecca did call about a service hold on 8/12/2021 on behalf of her mother's account for 765 Cortland Place. They were told that they would be emailed a temporary service hold form to fill out. They were also told to access the service hold on the Saint Paul website. The service hold was never received by the hauler following this call. Rebecca then called again on 8/19/2021 after creating a new account for the property in their name. Notes from the call show that she stated that she would submit a temporary service hold form. Hauler records again showed that there was no temporary service hold submitted. Therefore staff recommends approving the assessment. Staff would like to note that they did request a service hold for the property on 1/25/2022. They also confirmed with the hauler that the reason for the increased billing for the Quarter 4 2021 invoice was because it included a proration on a 96-gal cart from 8/15/2021 - 9/30/2021 due to the fact that there was a new account created for the current property owner on 8/19/2021.

WHEREAS, the Office of Financial Services Real Estate Section has attached to this Council File both a report of completion outlining the costs and fees associated with Collection of Delinquent Garbage Bills for services during October to December 2021. (File No. CG2201A3, Assessment No.220102) and the assessment roll including all properties for which these assessments are proposed for Council ratification; and

WHEREAS, the City Council's Legislative Hearing Officer has reviewed an appeal of this assessment and developed a recommendation for the City Council with respect to this assessment; and

WHEREAS, a public hearing having been conducted for the above improvement, and said assessment having been further considered by the Council and having been considered financially satisfactory; Now, Therefore, Be It

RESOLVED, that pursuant to Chapter 14 of the Saint Paul City Charter, said assessment is hereby deleted.