



Legislation Text

File #: RLH TA 22-373, **Version:** 2

Ratifying the Appealed Special Tax Assessment for property at 775 HAWTHORNE AVENUE EAST. (File No. CG2203A1, Assessment No. 220109)

Date of LH: 10/6/2022

Time of LH: 9:00 AM

Date of CPH: 11/16/2022

Postcard Returned by: Vang Xiong

Cost: \$222.11

Hauling Service(s) Provided: Unpaid Garbage Bill; April 1 - June 30

Type of Order/Fee: Trash Hauling

Billing Time Period: Quarter 2 (April - June) 2022

Invoice Date(s): April 1 - June 30

Garbage Hauler: Waste Management

Returned Mail/Notice Concerns?:

Stated Reason for Appeal (if given): Property owner stated that Waste Management failed to mail the invoice to the correct address. The invoice for garbage services was sent to 841 Rose Avenue in St Paul which was their mailing address almost three years ago. When the mailing address changed to 15185 15th St N, Stillwater MN 55082, the property owner called Waste Management, who was the assigned hauler at the time, to update it on the account. The mailing address for the property has also been updated with Ramsey County. Therefore, the invoice should have never been sent to 841 Rose Ave. On 7/25/2022 the property owner called Waste Management and spoke with a Nicole, a customer service representative, who stated that it was Waste Management's fault that the invoices were sent to the wrong address. Therefore the property owner stated that they should not have to pay any assessed late fees.

Staff Comments: Hauler records confirm that the invoices and notices of nonpayment were being sent to the wrong mailing address. Staff confirmed that they did send an update to the hauler in April 2020 informing them of the change in mailing address. However, the mailing address was never updated. Therefore staff recommends eliminating the total late fees of \$28.95 and reducing the assessment to \$193.16.

WHEREAS, the Office of Financial Services Real Estate Section has attached to this Council File both a report of completion outlining the costs and fees associated with Collection of Delinquent Garbage Bills for services during April to June 2022. (File No. CG2203A1, Assessment No. 220109) and the assessment roll including all properties for which these assessments are proposed for Council ratification; and

WHEREAS, the City Council's Legislative Hearing Officer has reviewed an appeal of this assessment and developed a recommendation for the City Council with respect to this assessment; and

WHEREAS, a public hearing having been conducted for the above improvement, and said assessment having been further considered by the Council and having been considered financially satisfactory; Now, Therefore, Be It

RESOLVED, that pursuant to Chapter 14 of the Saint Paul City Charter, said assessment is hereby ratified and reduced from \$222.11 to \$193.16.