Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com

Sent: Thursday, October 7, 2021 2:10 PM

To: Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)

Subject: FW: FW: 2211 BENSON AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Follow Up Flag: Follow up Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,

Please see update from Mary.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com> Sent: Thursday, October 7, 2021 1:57 PM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>

Subject: RE: FW: 2211 BENSON AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Here is a note on his account that I put there in July 2021 – I don't know if I ever got a response back.

07/23/2021 16:33:33 MPATCH

HE FILED A COMPLAINT WITH THE CITY ABOUT HIS VACATION THIS YEAR I TOLD THE CITY THAT HE NEVER INFORMED US AHEAD OF TIME AND ONLY CALLED

AFTER HIS VAC WAS OVER AND THEN WANTED CREDIT

Mary Patch

From: grevering.sph@gmail.com < grevering.sph@gmail.com >

Sent: Thursday, October 7, 2021 1:29 PM **To:** Patch, Mary <<u>mpatch@wm.com</u>>

Subject: [EXTERNAL] FW: 2211 BENSON AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Importance: Low

Mary,

Please see the information and request below.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com From: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us

Sent: Thursday, October 7, 2021 1:25 PM

To: grevering.sph@gmail.com

Cc: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>

Subject: FW: 2211 BENSON AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Importance: Low

Please forward to Waste Management:

Property Address & PID: 2211 BENSON AVENUE & 152823340039

Property Owner: Richard Anderson **Phone Number:** 612-231-8064

Pending Assessment Amount: \$68.10

Quarter Pending Assessment if for: Quarter 2 (April - June) 2021 Delinquent Garbage Assessment

Summary of Issue: Property owner stated that they sent the company a request for a service hold for 01/01/2021 - 06/30/2021. There was no one at the property during this time period. Therefore they do not believe that they should have to pay the assessment. **Please confirm whether the service was applied and provide the following information for Q1 – Q3 2021**:

- Changes to the account (service holds, etc)
- Itemized breakdown of invoice
- Payment History
- Contact with property owner

Thank You,



Clare Pillsbury

Management Assistant I - Citywide Garbage Program Pronouns: she/her/hers

Department of Public Works 800 City Hall Annex 25 West Fourth St Saint Paul, MN 55102 P: 651-266-8862 Clare.Pillsbury@ci.stpaul.mn.us www.StPaul.gov