Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul) Sent: Monday, April 5, 2021 11:01 AM To:

Pillsbury, Clare (CI-StPaul)

Subject: RE: Please send me what you have on 1282 Hague

Follow Up Flag: Follow up Flag Status: Completed

Hi Clare,

I don't have much on this account. Most of our interactions with this resident and her husband have been over the phone. She has been informed f the UDRF process during these phone calls. It would appear she has not submitted a completed UDRF for this property. She has been receiving invoices and delinquent notices from the hauler and the City.

Chris

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Sent: Friday, April 2, 2021 4:10 PM

To: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Subject: Please send me what you have on 1282 Hague

Importance: High

Hello Chris,

From what I remember, you were working with Nneka regarding a complaint about a Q2 2019 or Q3 2019 assessment. Do you have any documentation of this? I want to make sure that the dates that you were in touch with her from 2019 correct. It also would help to have documentation or confirmation in writing that someone from the Solid Waste program informed her of her option to submit a UDRF. Could you send that to me as well? That way I can include it in the legistar file for the Q4 2020 assessment

Thank you!



Clare Pillsbury

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