

#21019 1460 Farrington St - Q4 2022 Assessment Inquiry

Submitted March 17, 2023 at 13:05
Received via Voicemail
Requester Mustafa Bati <iman647@gmail.com>

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury
Ticket status On-hold

Assessment No. 230106
Property ID Number 242923130066
Latitude/Longitude -93.11332,44.98517

Location 1460 Farrington St, Saint Paul, Minnesota, 55117
Garbage Hauler Waste Management

Have you contacted your hauler about this garbage bill before?

No

Staff Comments

Staff records confirm that the a Unoccupied Dwelling Registration Form was sent to the Waste Management on 06/29/2022 and should have been applied to the account starting on 7/1/2022. Waste Management confirmed that they failed to apply the vacancy request and asked that staff remove the Quarter 3 and Quarter 4 2022 assessments. Therefore, staff recommends removing the assessment. Waste Management has also confirmed that they credited the Quarter 1 2023 invoice so the property owner will not be charged for this service period as well.

Billing year for Delinquent Garbage Bill Assessment 2022
Date of CP (MM/DD/YYYY) 5/24/2023

Total amount due for Delinquent Garbage Bill Assessment 122.78
Legislative Hearing Required Yes

Other Telephone 16512765756
Date of LH (MM/DD/YYYY) 4/6/2023

Stated Reason for Appeal (if given)

Property owner stated that they put a temporary service hold on their garbage service in June 2022.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

No

Garbage Invoice Dates (i.e. January 1- March 31)

October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment Quarter 4 (October - December)
Time of LH 10:00 AM

Mustafa Bati March 17, 2023 at 13:05

Internal note

Voicemail from +1 (651) 276-5756

Call Details

Call from: +1 (651) 276-5756

Call to: +1 (651) 413-6624

Time of call: 2023-03-17 18:03:00 UTC

Location: Minneapolis, Minnesota, United States

Length of phone call: 2 minutes, 7 seconds

Transcription

Hi, I'm calling about the property. On 146510, we talked to someone in June, and then we'll put that back on. And I would have to be appointed for this period of time now. And then we would like to discuss about it. My number is 651-276-5756, please call me. Thank you.

Clare Pillsbury March 17, 2023 at 14:13

Internal note

Property owner stated that they put a temporary service hold on their garbage service in June 2022.

Clare Pillsbury March 17, 2023 at 14:14

Internal note

Outbound call to +1 (651) 276-5756

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 276-5756

Time of call: 2023-03-17 19:12:58 UTC

Called by: Clare Pillsbury

Length of phone call: 1 minute, 34 seconds

Clare Pillsbury March 17, 2023 at 14:15

Internal note

Staff left a voicemail stating that they would contact WM about the temporary service hold. They also stated that they should be able to call the property owner back with an update in a few business days.

Clare Pillsbury March 22, 2023 at 12:59

Internal note

Outbound call to +1 (612) 501-5709

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 501-5709

Time of call: 2023-03-22 17:55:02 UTC

Called by: Clare Pillsbury

Length of phone call: 4 minutes, 56 seconds

Clare Pillsbury March 22, 2023 at 13:13

Internal note

Staff called property owner to inform them that they would be removing the Q3 and Q4 2022 assessments (see staff comments) and informed the property owner that in order to start service again, they would have to call WM. The property owner was provided with contact information for WM and stated that they would call them.

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