

## Pillsbury, Clare (CI-StPaul)

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**From:** grevering.sph@gmail.com  
**Sent:** Friday, February 3, 2023 1:11 PM  
**To:** Support (Zendesk)  
**Cc:** Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: 2171 Mohawk Ave, Saint Paul, Minnesota, 55119 - (Quarter 3 (July - September)) - Assessment Inquiry

**Think Before You Click: This email originated outside our organization.**

Please see Republic update.

### *Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Estrella, Frances <FEstrella@republicservices.com>  
**Sent:** Friday, February 3, 2023 12:38 PM  
**To:** grevering.sph@gmail.com  
**Cc:** Mathiasen, Beverly <BMathiasen@republicservices.com>  
**Subject:** RE: 2171 Mohawk Ave, Saint Paul, Minnesota, 55119 - (Quarter 3 (July - September)) - Assessment Inquiry

Good afternoon,

Q1 2022:

- Billing: \$69.81
- Payment: \$69.81 on 1/15/2022
- Size: 30gal
- Contact:
  - o Customer changed the billing address online via our online bill pay system

Q2 2022:

- Billing: \$69.81
- Payment: \$69.81 on 4/8/2022
- Size: 30gal
- Contact: nothing

Q3 2022:

- Billing: \$69.81 + \$10.47 (late fee) = \$80.28
- Payment: \$0.00
- Size: 30gal
- Contact: nothing

Q4 2022:

- Billing: \$69.81 + \$10.47 (late fee) = \$80.28
- Payment: \$0.00
- Size: 30gal
- Contact:
  - o 11/2/2022: Missed pick up scheduled for us to go back

Q1 2023:

- Billing: \$74.34 + 3.72 (late fee) = \$78.06 as of today 2/3
- Payment: 0.00 as of today 2/3
- Size: 30gal
- Contact:
  - o 1/6/23: Missed pick up scheduled for us to go back

Thanks  
Frances

**Frances Estrella**

Billing Coordinator

11380 Courthouse Blvd  
Inver Grove Heights  
e [festrella@republicservices.com](mailto:festrella@republicservices.com)  
o 651.286.4588  
w [RepublicServices.com](http://RepublicServices.com)



Sustainability in Action

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Sent:** Wednesday, February 1, 2023 3:43 PM

**To:** Estrella, Frances <[FEstrella@republicservices.com](mailto:FEstrella@republicservices.com)>

**Cc:** Mathiasen, Beverly <[BMathiasen@republicservices.com](mailto:BMathiasen@republicservices.com)>

**Subject:** FW: 2171 Mohawk Ave, Saint Paul, Minnesota, 55119 - (Quarter 3 (July - September)) - Assessment Inquiry

**This Message Is From an External Sender**

This message came from outside your organization.

Report Suspicious

Frances,  
Please see the information and request from Clare.

*Greg Revering*

Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Clare (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>  
**Sent:** Wednesday, February 1, 2023 3:42 PM  
**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Sarah Haas <[sarah.haas@ci.stpaul.mn.us](mailto:sarah.haas@ci.stpaul.mn.us)>  
**Subject:** 2171 Mohawk Ave, Saint Paul, Minnesota, 55119 - (Quarter 3 (July - September)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 2171 Mohawk Ave, Saint Paul, Minnesota, 55119. Please forward to Republic Services for their input.

**Ticket ID#:** 18422

**Ticket Requester:** Mark Schoneberger

**Ticket Requester Email: (if available)** [mark.schoneberger@gmail.com](mailto:mark.schoneberger@gmail.com)

**Ticket Request Phone Number: (if available)**

**Property ID #:** 262922420033

**Property Address:** 2171 Mohawk Ave, Saint Paul, Minnesota, 55119

**Quarter Pending Assessment is for:** Quarter 3 (July - September)

**Billing year for Pending Assessment:** 2022

**Pending Assessment Amount:** \$80.28

**Hauler:** Republic Services

**Ticket Comments:** Resident states they have been paying Republic for services, yet continue to receive assessments. **Please confirm whether a payment was recieved for Q3 2022 invoice and how it was applied.**

**Please also provide the following information for Q1 2022 - Q1 2023:**

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

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Clare Pillsbury  
City of Saint Paul  
Department of Public Works - Garbage  
651-266-6101  
[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)  
<https://www.stpaul.gov/garbage>