

#9338 795 Hyacinth Ave E - Q1 2022 Assessment Inquiry

Submitted Received via Requester

June 21, 2022, 13:37 Mail Joy Hurley <joy hurley@hotmail.com>

Status Priority Group **Assignee** On-hold PW - Garbage Clare Pillsbury Normal

Assessment No. **Property ID Number** Latitude/Longitude 202922440017 -93.06691.44.98044 220105

Location Other Name **Garbage Hauler** 795 Hyacinth Ave E, Saint Paul, Minnesota, 55106 Joy Hurley Waste Management

Have you contacted your hauler about this garbage bill before?

Staff Comments

Hauler records show that the property owner did make a payment on 1/21/2022 for their Quarter 1 2022 invoice. However, this payment was lost and therefore they sent the Quarter 1 2022 invoice for assessment. This payment was found and applied to the account in May 2022. Therefore staff recommends removal of the assessment, per the hauler's request.

Billing year for Delinquent Garbage Bill Assessment Date of CP (MM/DD/YYYY)

2022 8/17/2022

Total amount due for Delinquent Garbage Bill Assessment Legislative Hearing Required

64.39 Yes

Other Telephone Date of LH (MM/DD/YYYY)

16517765529 7/7/2022

Stated Reason for Appeal (if given)

Property owner stated that they paid their Q1 2022 invoice on January 21, 2022. They stated that they were working with Belinda at Waste Management and sent them proof of payment. However, Belinda never got back to her.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Garbage Invoice Dates (i.e. January 1- March 31)

January 1 - March 31

Billing period for Delinquent Garbage Bill Assessment Time of LH

Quarter 1 (January - March) 9:00 AM

Panzer, Tanya (CI-StPaul) June 21, 2022, 13:37

CC you pain Jan 21, 2021 \$ 96.58. You have been working Belinda with Waste Management and proved her with proof of payment. Note: The Invoice and Notice we sent out was for \$64.39. Please contact Joyanne Hurley 651-776-5529 or Joy Hurley @hotmail.com. Thank You

Tanya J Panzer

Office of Financial Services - Assessments 15 W Kellogg Blvd, 700 City Hall Saint Paul, MN 55102 M: (651) 266-8858 Option 1 | D: (651) 266-6153 Assessment Look Up- www.stpaul.gov/assessments



Clare Pillsbury June 22, 2022, 17:26

Internal note

Outbound call to +1 (651) 776-5529

Call Details

Call from: +1 (651) 413-6624 Call to: +1 (651) 776-5529

Time of call: 2022-06-22 22:21:09 UTC

Called by: Clare Pillsbury

Length of phone call: 5 minutes, 20 seconds

Clare Pillsbury June 22, 2022, 17:27

Hello Joy,

This is Clare Pillsbury with the City of St Paul Garbage Program. Per our conversation, please send me proof of the payment that you made in January to WM for garbage services.

Best,

Clare Pillsbury

Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
https://www.stpaul.gov/garbage

Clare Pillsbury June 29, 2022, 10:29

Hello Joy,

I spoke with WM and they confirmed receipt of the payment for your Jan - March invoice. Therefore, I will be removing the assessment at the scheduled legislative hearing on July 7. You are welcome to attend but not required to if you agree with our recommendation. You should see the assessment removed by the end of next month.

Best,

Clare Pillsbury
Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
https://www.stpaul.gov/garbage

Support Software by Zendesk