

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Friday, April 15, 2022 3:05 PM
To: Support (Zendesk)
Cc: Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: FW: 1605 Western Ave N, Saint Paul, Minnesota, 55117 - (Quarter 4 (October - December)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Please see WM update.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Friday, April 15, 2022 2:05 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: 1605 Western Ave N, Saint Paul, Minnesota, 55117 - (Quarter 4 (October - December)) - Assessment Inquiry

She called us in Feb to state her account should be on vacation or service hold – CE could not find any paperwork from her.

But the put a stop on the account as of 1.1.22.

4th Qtr 2021 Billing – she had a carryover credit from 3rd Qtr 2021. We billed her 32 gal weekly service, taxes and 3 finance charges. So she did not pay us the balance on 4th Qtr.

10/05/21	MISC TAX	INV T1A	4.88	38.60-
10/05/21	MISC TAX	INV T1I	14.03	24.57-
10/05/21	INV	06A	50.10	25.53
10/27/21	FIN CHRG	FIN LPR	1.27	26.80
11/29/21	FIN CHRG	FIN LPR	1.27	28.07
12/28/21	FIN CHRG	FIN LPR	1.27	29.34
01/06/22	ST PAUL BAL	PMT MSC	29.34	.00

1st Qtr 2022 Billing – she was billed for 32 gal weekly service and taxes. Canceled account as of 1.1.22 – so Jan to March charges were credited off.

01/06/22	MISC TAX	INV T1A	4.94	4.94
01/06/22	MISC TAX	INV T1I	14.20	19.14
01/06/22	INV	06A	50.70	69.84
04/05/22	MISC TAX	INV T1A	4.94	64.90
04/05/22	MISC TAX	INV T1I	14.20	50.70
04/05/22	INV	06P	50.70	.00
	Tot		.00	

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Friday, April 15, 2022 11:08 AM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: 1605 Western Ave N, Saint Paul, Minnesota, 55117 - (Quarter 4 (October - December)) - Assessment Inquiry

Mary,

Please see the information and request from Clare.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Friday, April 15, 2022 9:27 AM

To: Consortium <grevering.sph@gmail.com>; Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Subject: 1605 Western Ave N, Saint Paul, Minnesota, 55117 - (Quarter 4 (October - December)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1605 Western Ave N, Saint Paul, Minnesota, 55117. Please forward to Waste Management for their input.

Ticket Requester: Sabrina Mayer

Ticket Requester Email: (if available) sabrina.mayer109@gmail.com

Ticket Request Phone Number: (if available) +1 (612) 298-1969

Property ID #: 272922440082

Property Address: 1605 Western Ave N, Saint Paul, Minnesota, 55117

Quarter Pending Assessment is for: Quarter 4 (October - December)

Billing year for Pending Assessment: 2021

Pending Assessment Amount: \$29.34

Hauler: Waste Management

Ticket Comments: Property owner stated that they have a vacation hold and didn't know why they got a bill.

Please confirm whether a service hold request was received for this property and provide the following information for Q4 2021 - Q1 2022:

- Record of service holds or vacancies
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

--

Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Recycling is a good thing. Please recycle any printed emails.