

#2818 505 Farrington St - Q4 2021 Assessment Inquiry

Submitted January 18, 2022 at 10:17 AM **Received via** Phone call (inbound) **Requester** Shawn Baxter <sbaxter101@gmail.com>

CCs

Sarah Haas <sarah.haas@ci.stpaul.mn.us>, Susan Anderson <susan.anderson@ci.stpaul.mn.us>

Status On-hold **Priority** Normal **Group** PW - Garbage **Assignee** Clare Pillsbury

Assessment No. 220100 **Property ID Number** 362923130203 **Latitude/Longitude** -93.11377,44.95654

Location 505 Farrington St, Saint Paul, Minnesota, 55103 **Other Name** Shawn Baxter **Garbage Hauler** Highland Sanitation

Have you contacted your hauler about this garbage bill before?

No

Staff Comments

Hauler records show that the property had been billed for a 64-gal and a 96-gal cart during Q4 2021. There are no records of cart removals at the property. Therefore, the staff recommends approval of the assessment.

Billing year for Delinquent Garbage Bill Assessment 2021 **Date of CP (MM/DD/YYYY)** 5/25/2022

Total amount due for Delinquent Garbage Bill Assessment 225.44 **Legislative Hearing Required** Yes

Other Telephone 18019150351 **Date of LH (MM/DD/YYYY)** 4/7/2022 **Other Email** sbaxter101@gmail.com

Stated Reason for Appeal (if given)

No tenants, no carts, no collection on property since p/o has owned it (10/2021) yet he is being charged for garbage "collection."

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

No

Garbage Invoice Dates (i.e. January 1- March 31)

October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment Quarter 4 (October - December) **Time of LH** 1:00 PM

Susan Anderson January 18, 2022 at 10:17

Internal note

Call from: +1 (801) 915-0351
Call to: +1 (651) 413-6624
Time of call: January 18, 2022 at 4:16:48 PM
Answered by: Susan Anderson

Susan Anderson January 18, 2022 at 10:37

Internal note

Inbound call from +1 (801) 915-0351

Call Details
Call from: +1 (801) 915-0351
Call to: +1 (651) 413-6624
Time of call: 2022-01-18 16:16:48 UTC

Location: S salt lake, Utah, United States
Answered by: Susan Anderson
Length of phone call: 20 minutes, 8 seconds

Susan Anderson January 18, 2022 at 13:08

Internal note

Property owner, Shawn Baxter, who is from out of state(Utah), has owned property at 505 Farrington St since October of 2021. He called to inquire about how to set up an account and also about his delinquent Q4 2021 bill. He said he has had no tenants or carts at the property (a duplex) since he bought the property, but that he is still being charged for garbage collection when no collection is happening.

Staff told him he could call his hauler, Highland, to set up the two accounts for the duplex. Staff then recommended he call Clare to inquire about his Q4 bill, \$225.44, to see if it could be removed. There is also a Q3 2021 late fee of \$9.18 assessed on the property by the previous owners. Staff recommended Baxter call his Title company to have them recoup this fee from the previous owners.

Clare Pillsbury January 18, 2022 at 14:33

Internal note

[Susan Anderson](#) Thank you! Do you know if they are just contesting their Q4 2021 invoice or are they contesting their Q3 2021 invoice as well?

Clare Pillsbury January 21, 2022 at 10:49

Internal note

Outbound call to +1 (801) 915-0351

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (801) 915-0351

Time of call: 2022-01-21 16:38:50 UTC

Called by: Clare Pillsbury

Length of phone call: 10 minutes, 9 seconds

Clare Pillsbury January 21, 2022 at 11:10

Hello Shawn,

Here is a link to our webpage that talks about temporary service holds and Unoccupied Dwelling Registration forms. Both are options of postponing garbage service based on the amount of time that the property is going to be vacant. Please let me know if you have any additional questions or concerns.

<https://www.stpaul.gov/departments/public-works/residential-garbage/garbage-service-holds>

Best,

Clare Pillsbury

Clare Pillsbury

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

garbage@ci.stpaul.mn.us

<https://www.stpaul.gov/garbage>

Shawn Baxter January 21, 2022 at 14:10

Can you send me the bill as it is today?

Clare Pillsbury January 21, 2022 at 16:01

I can. Which bill are you looking for a copy of?

Clare Pillsbury
Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Clare Pillsbury January 28, 2022 at 09:48

Internal note

Outbound call to +1 (801) 915-0351

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (801) 915-0351

Time of call: 2022-01-28 15:41:28 UTC

Called by: Clare Pillsbury

Length of phone call: 7 minutes, 20 seconds

Clare Pillsbury January 28, 2022 at 09:59

Internal note

Staff communicated recommendation to property owner and they requested a legislative hearing.

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