

Mai Vang

From: Kristin Koziol
Sent: Wednesday, May 3, 2023 8:36 AM
To: Mai Vang
Subject: Fw: Ward 1 Resident Issue with SPPS DSI
Attachments: voicemail-754.m4a

Follow Up Flag: Follow up
Flag Status: Flagged

Thanks, Mai! Can you confirm that this will be deleted and that the resident doesn't need to do anything else?

Kristin Koziol | Executive Assistant to Councilmember Russel Balenger
Pronouns: she/her
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From: Erica Hunt <ericahunt982@gmail.com>
Sent: Tuesday, May 2, 2023 03:08 PM
To: #CI-StPaul_Ward1 <Ward1@ci.stpaul.mn.us>
Cc: Dan Hunt <dan.hunt651@gmail.com>
Subject: Ward 1 Resident Issue with SPPS DSI

Think Before You Click: This email originated outside our organization.

Hello Councilmember Balenger,

I am looking for help to address an issue with the city's Department of Safety and Inspections.

We were cited last summer for having a little pantry on the boulevard adjacent to our home at 982 Charles Ave. We were in communication with the inspector about an appeal process at the time of the citation and I was told by the inspector on August 22, 2022 that he was waiving the fee to give us an extra day or two. I still have the voicemail and have attached it to this message for your review.

Despite this commitment from the inspector, we received an invoice for \$159 to cover the cost of the citation. I called the inspector in February of 2023 to inquire about the fee. I did not receive a call back.

On Thursday, April 27, after receiving another invoice from the city's billing office, I called to find out how we could get it waived, as promised last summer. I spoke to Patty in the billing office on April 27 and she confirmed that there was a note in the file from February 6, 2023 that indicated that the fee was canceled.

Still, despite this note in February and the voicemail from the inspector last summer, we are still facing a \$159 fee that is due this Friday. If we don't pay, there will be a daily late fee accrual.

I called the supervisor at the DSI office, Lisa Martin, on the afternoon of Thursday, April 27 and left a detailed message. I have not received a call back from Ms. Martin. I called and left another message yesterday, asking for confirmation that the fee will be waived, and have still not received a reply.

I am hoping that you can intervene on our behalf to get the \$159 fee canceled, as was promised to us, before the Friday deadline.

The DSI file # is 22-082665 and the voicemail from last August is attached.

Thank you,
Erica Hunt
982 Charles Ave.